

Trademark/Service Mark Statement of Use (15 U.S.C. Section 1051(d))

The table below presents the data as entered.

| Input Field | Entered |
|--------------------------------------|--|
| SERIAL NUMBER | 86363665 |
| LAW OFFICE ASSIGNED | LAW OFFICE 114 |
| EXTENSION OF USE | NO |
| MARK SECTION | |
| MARK | https://tmng-al.uspto.gov/resting2/api/img/86363665/large |
| LITERAL ELEMENT | ANNIE |
| STANDARD CHARACTERS | YES |
| USPTO-GENERATED IMAGE | YES |
| MARK STATEMENT | The mark consists of standard characters, without claim to any particular font style, size or color. |
| OWNER SECTION | |
| NAME | Department of Veterans Affairs |
| INTERNAL ADDRESS | OGC 024 |
| STREET | 810 Vermont Ave. NW |
| CITY | Washington |
| STATE | District of Columbia |
| ZIP/POSTAL CODE | 20420 |
| COUNTRY | United States |
| PHONE | 202-461-7684 |
| GOODS AND/OR SERVICES SECTION | |
| INTERNATIONAL CLASS | 038 |
| CURRENT IDENTIFICATION | Electronic transmission and reception of messages and data; communication services, namely, electronic transmission and reception of text messages to and from patients in the field of health care; communication services, namely, electronic transmission and reception of messages to and from patients in the field of health care using software on mobile communications devices or portable electronic devices |
| GOODS OR SERVICES | KEEP ALL LISTED |
| FIRST USE ANYWHERE DATE | 10/15/2018 |
| FIRST USE IN COMMERCE DATE | 10/15/2018 |
| SPECIMEN FILE NAME(S) | \\TICRS\EXPORT17\IMAGEOUT 17\863\636\86363665\xml15\SOU0002.JPG |
| | \\TICRS\EXPORT17\IMAGEOUT 17\863\636\86363665\xml15 |

| | |
|--|--|
| | \SOU0003.JPG |
| SPECIMEN DESCRIPTION | Screenshots of the Annie app website |
| INTERNATIONAL CLASS | 044 |
| CURRENT IDENTIFICATION | Medical services; medical advice and medical information services in the field of health care; medical advice and medical information services in the field of health care provided via text messaging; medical advice and medical information services in the field of health care provided via the internet and via wireless mobile and electronic devices; patient health advice services; patient health care services; remote monitoring of data indicative of the health or condition of an individual or group of individuals for medical diagnosis and treatment purposes; providing information and advice in the health and medical fields |
| GOODS OR SERVICES | KEEP ALL LISTED |
| FIRST USE ANYWHERE DATE | 10/15/2018 |
| FIRST USE IN COMMERCE DATE | 10/15/2018 |
| SPECIMEN FILE NAME(S) | \\TICRS\EXPORT17\IMAGEOUT 17\863\636\86363665\xml15\SOU0004.JPG |
| | \\TICRS\EXPORT17\IMAGEOUT 17\863\636\86363665\xml15\SOU0005.JPG |
| SPECIMEN DESCRIPTION | Screenshots of the Annie app website |
| REQUEST TO DIVIDE | NO |
| PAYMENT SECTION | |
| NUMBER OF CLASSES IN USE | 2 |
| SUBTOTAL AMOUNT [ALLEGATION OF USE FEE] | 200 |
| TOTAL AMOUNT | 200 |
| SIGNATURE SECTION | |
| DECLARATION SIGNATURE | /Nicholas Xanthakos/ |
| SIGNATORY'S NAME | Nicholas Xanthakos |
| SIGNATORY'S POSITION | Attorney of record, New York bar member |
| DATE SIGNED | 10/16/2018 |
| SIGNATORY'S PHONE NUMBER | 202-461-7684 |
| FILING INFORMATION | |
| SUBMIT DATE | Tue Oct 16 14:11:23 EDT 2018 |
| TEAS STAMP | USPTO/SOU-XXX.XXX.X.XX-20 181016141123670008-863636 65-6105a466eb71fed232b2ea b2d9692fe5cf18885ae298f83 10f8282370418529f60-CC-46 0-20181016134647708717 |



All Apps Veterans Health Care Professionals



Annie App for Clinicians

HEALTHCARE PROFESSIONALS
Average: 3.7 (24 votes)

- Quick Start Guide
- User Manual
- Readings and Alerts
- Clinicians Talk to Patients About Annie

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Description Training Materials FAQs Feedback to VA

App Description

Apps for Health Care Professionals that display a lock icon require VBA account credentials because they connect to the VA Electronic Health Record (EHR).

If you are a member of a VA health care team, the Annie App helps you support veterans as they engage in self-care. It allows you to assign protocols to your patients to help them with self-care by prompting them to track and submit health information. Messages from Annie are automated and condition-specific, and allow patients to reply and receive responses from the system. Annie also allows you to create motivational and educational messages to encourage patient wellness.

Features:

- Request and receive health readings from patients, such as blood pressure, glucose, caloric intake and more
- Patient responses to messages are stored in the Annie system – not sent directly to you – but you can view Veterans' messages whenever you want
- Enroll patients in protocols having automated messages from Annie, that include alerts patients will receive if their readings fall below or above pre-set thresholds
- Create automated motivational and educational messages Annie sends to patients to encourage them to stay on track with their care plan and achieve their goals
- Send messages on behalf of your VA medical facility to quickly reach groups of patients who have opted-in to receiving messages and updates from your VA medical facility
- Certain authorized VA staff will have the ability to create protocols and send messages on behalf of their VA medical facility

Videos

The following video webinar series provides an overview of training for the Annie App for Clinicians. There are five sessions including:

- Session One: Overview, Login, Patient Search



- Session Two: Patient Consent and Registration

- Session Three: Protocols

- Session Four: Message History and Reporting

- Session Five: Admin and Broadcast Admin

Known Issues:

| |
|---|
| Navigation |
| Section 508/Accessibility |
| Appointment Reminders |
| App Bookmarks |
| Forward Slash ('/') |
| Logout |
| Staff View – Veteran Middle Initial Not Displayed in Summary Information |
| Staff View – Veteran Middle Name Not Displayed in Patient Info of Account Web Page |
| Staff View – Staff Registration of a Veteran Not Functioning |
| Staff View – Patient's Summary Information is Partially Obscured |
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| Admin View – Specified Days |
| Broadcast Admin View – Erroneous Validation Messages |
| Broadcast Admin View – Erroneous Validation Messages Occurring that Stop Message Save |
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Help Desk

VA Care Teams: (844) 482-6924
Veterans: (877) 475-5947
Weekdays 7 a.m.-7 p.m. (CT)

Correspondence Address

VA Mobile Health
VA Office of Connected Care (10PB), 375AA
U.S. Department of Veterans Affairs
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Women Veterans

Minority Veterans

Plain Language

Surviving Spouses & Dependents

Adaptive Sports Program

ADMINISTRATION

Veterans Health Administration

Veterans Benefits Administration

National Cemetery Administration



IMPORTANT NOTE: Veterans may be experiencing issues logging into some VA mobile apps using DS Logon. The problem is currently being addressed. More information about DS Logon is available on the DS Logon Self-Service Site.

All Apps Veterans Health Care Professionals



Annie App for Veterans

Average: 3.5 (88 votes)

Quick Start Guide User Manual Annie Texting How To

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Description Training Materials FAQs Feedback to VA

App Description

The Annie App accesses your VA Electronic Health Record and, for your security, requires you to enter ID.me, DS Logon or My HealtheVet account credentials. Learn more.

The Department of Veterans Affairs' (VA) Annie App is a Short Message Service (SMS) text messaging capability that promotes self-care for Veterans enrolled in VA health care. When your provider or a member of your VA health care team signs you up for Annie for a health issue, you will receive automated messages that prompt you to track your own health. You are asked to reply to messages so that Annie can let you know how you are doing, Annie also can send you messages from your local VA medical facility.

You can use Annie if you have a basic cell phone that includes a texting feature (also known as SMS text messaging). If you have a smartphone, you can use the texting feature of the phone, or use the Annie App for Veterans. You can also use the Annie App for Veterans with a computer or mobile device connected to the Internet. Whichever way you choose, Annie can help you track your health on your own. A Self Subscribed protocol can be assigned by a Veteran who is already enrolled in Annie. Click button below to find out more:

Annie Protocols Available for Self-Subscription

Annie is for self-care. Your text and message replies to Annie are kept in a computer system. Your VA health care team will be able to view the messages, but will not routinely review them. Annie is not a way to text your VA clinician. You are responsible for your own health and should contact your VA health care team directly when you have health issues. Text messaging is not secure (texts can be read by anyone with access to your phone) and has costs, depending on your plan.

Features:

- Send and receive messages securely about your health data and readings
- Graph the data you have sent through Annie for easy tracking
- Receive announcements and messages about your VA medical facility
- Receive educational and motivational messages to help keep working toward health care goals

Known Issues:

- › Not Getting Replies to Texts Messages
- › Help Message
- › Nonsense Texts
- › Annie App Log In
- › Annie Right of Access
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- Life Insurance Online Applications
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- Strat Plan FY 2014-2020
- VA 2013 Budget Submission

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- eBenefits Employment Center
- Returning Service Members
- Vocational Rehabilitation & Employment
- Homeless Veterans
- Women Veterans
- Minority Veterans
- Plain Language
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- Adaptive Sports Program

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