Q

PARTNERS

BLOG

DEMO

LOG IN



PRODUCT

CUSTOMERS

PRICING

RESOURCES

COMMUNITY

ABOUT

SIGN UP

Home > Product > Overview

DIGITAL OPERATIONS MANAGEMENT

The PagerDuty Digital Operations Management Platform empowers teams to proactively mitigate customer-impacting issues by automatically turning any signal into the right insight and action, so you can innovate with confidence.

Extensible Platform

Advanced Analytics & Visibility

On-Call Management & Notifications

Event Intelligence

Major Incident Response

Enterprise Class

https://www.pagerduty.com/features 1/10

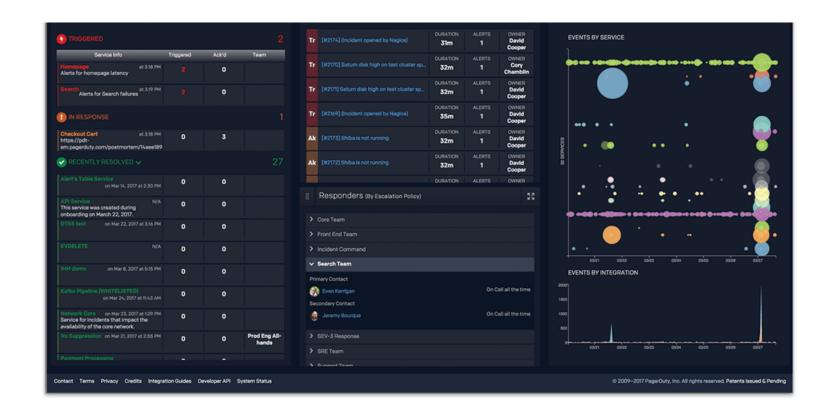
TAKE A TOUR

Learn more about PagerDuty features that drive improved operations and faster resolution.

Advanced Analytics & Visibility

Gain actionable insights into your services, systems, incident response, and team health.

- team
 analytics
 and
 reporting
- ✓ Postmortem learning
- ✓ Machine learning and predictive insights

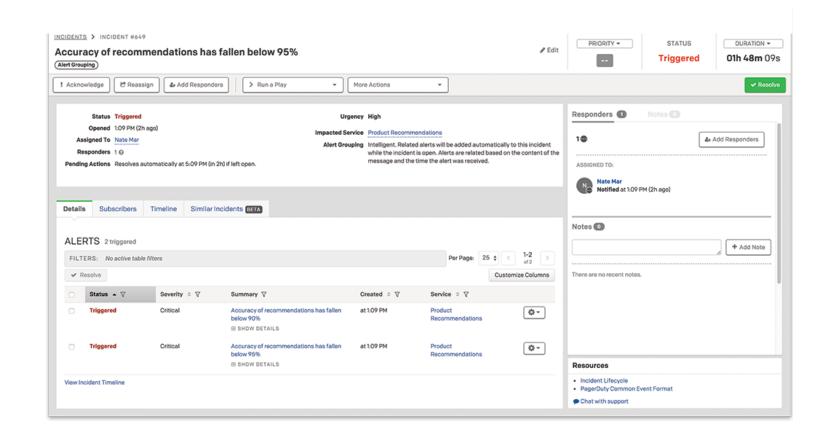


Event Intelligence

https://www.pagerduty.com/features 3/10

Ingest events from any source, extract signal from the noise, and automatically trigger advanced workflows.

- ✓ Automated alert grouping
- ✓ Dynamic routing to teams and services
- ✓ Event rules engine for alert modification at scale
- ✓ Enrichment and triage support

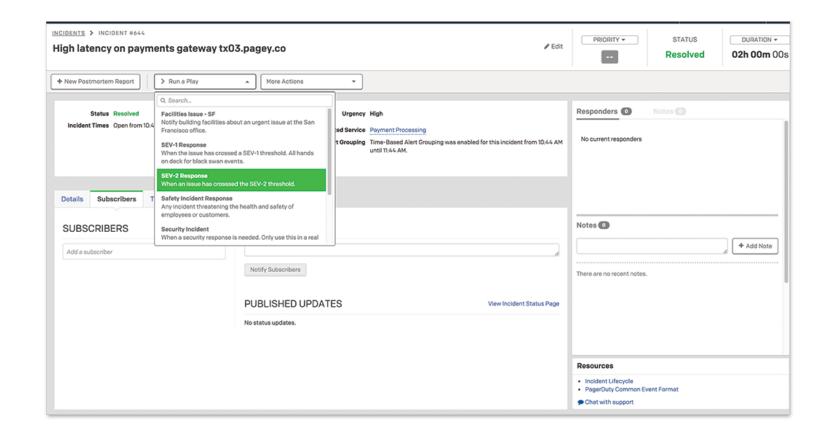


Major Incident

https://www.pagerduty.com/features 4/10

responders and business stakeholders in seconds for effective response to the most critical incidents.

- ✓ Response automation
- ✓ Live Call Routing
- ✓ Businesswide
 orchestration
- ✓ Best-inclass ChatOps and conferencing workflows



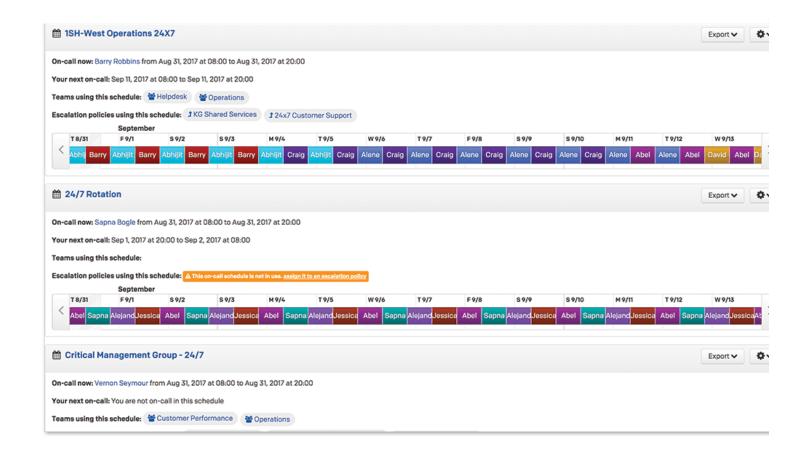
On-Call

https://www.pagerduty.com/features 5/10

Notifications

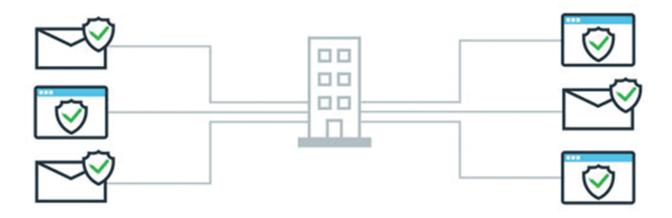
Effectively distribute on-call responsibility by easily configuring custom on-call schedules, rotations, and escalations.

- ✓ Service and team organization
- ✓ Intuitive, flexible scheduling and escalations
- ✓ Rich, customizable multi-channel notifications
- ✓ Native iOS, Android, and smartwatch mobile apps



Leverage a platform that is built for scale and enables self-service while meeting requirements.

- ✓ Security and controls
- ✓ Performance and scalability
- ✓ Supports ITSM workflows
- ✓ Always-on, globally redundant architecture



https://www.pagerduty.com/features

Count on secure-bydesign, reliable architecture and best-inclass API support.

- ✓ 200+ native integrations
- ✓ Extensible API
- ✓ Custom logic
- ✓ Custom event transformer



pagerduty

ProductIntegrationsSupportFeaturesPagerDuty OverviewIntegration GuidesHelp & SupportEnterprise-GradeDeveloper API DocsFAQSecurity Controls

https://www.pagerduty.com/features

Townsend St., #200 San Francisco, CA 94103

Toronto

260 Queen St W #300, Toronto, ON M5V 1Z8, Canada

Sydney

WeWork Level 14, 5 Martin Pl, Sydney NSW 2000, Australia

London

1 Fore Street Avenue, London EC2Y 9DT

Use Cases

About

Company

Leadership

Newsroom

Contact Us

Careers

PagerDuty.org

Knowledge Base

Online Terms and Conditions

Service Terms of Use Mobile Incident

Management

Operations

Command Console

System and User

Reporting

Scheduling and

Escalations

Reliable and Rich

Alerting

Real-Time

Collaboration

Postmortems

Analysis

Always-On Reliability

Platform Extensibility

Live Call Routing

BLOG

https://www.pagerduty.com/features

98107

We are Hiring!

©2009-2017 PagerDuty, Inc. Terms Patents

https://www.pagerduty.com/features 10/10