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ABOUT US ORGANIZATION POLICY AND RESEARCH PROGRAMS ANNUAL MEETING

## State Transformation in Action Recognition (STAR)



**CREATIVITY | EFFECTIVENESS | IMPACT | TRANSFERABILITY**

The SLC recognizes that state employees work hard, not only to provide outstanding services to their citizens, but also by striving to develop and adapt new and improved programs to make their states a better place to live. Such efforts should be recognized and rewarded, and innovative ideas should be shared among colleagues.

The SLC STAR program represents an opportunity to highlight successful programs implemented within your state, especially those that can be replicated across state lines to improve the region as a whole.

### 2015 Winners

#### GEORGIA | CYBER FORENSICS DIVISION, ARMSTRONG STATE UNIVERSITY

Cyber forensics labs retrieve deleted or corrupted data from digital devices such as computers, cell phones, tablets, and vehicle GPS. Due to the increased prevalence of cybercrime and digital evidence, however, most cyber forensic labs have backlogs of seven to 19 months, by which time criminal cases may be dismissed. In order to reduce this backlog, the Cyber Forensics Division at Armstrong State University opened its doors to state and federal law enforcement. All campus police are certified in digital forensics and, using the University's three Forensic Evidence Recovery Devices, Cellebrite machine, and digital forensics software, the police examine evidence during uncommitted time. Relating this work to the University mission, the campus police also train students in the criminal justice program through internships. Using the same laboratory equipment, students learn how to retrieve digital evidence in a real-world setting through labwork modeled after actual cases. The Division has reduced Georgia's cyber forensics backlog from seven to 12 months to 30 days or less, and has achieved high placement rates for its interns post-graduation.

Application | Presentation

#### Armstrong STATE UNIVERSITY

#### VITAL RECORDS at DMV

**VIRGINIA | VITAL RECORDS AT DMV**

In 2013, the Virginia General Assembly passed legislation requiring a streamlined system for the retrieval of vital records by March 1, 2014. In response, the Department of Motor Vehicles (DMV) and the Department of Health (VDH) integrated systems, controls, policies and procedures, and developed a web portal to connect the DMV customer service application with the VDH vital records application. Prior to the implementation of the Vital Records at DMV program, residents and Virginia natives had to go to the Division of Vital Records in Richmond to obtain copies of certificates of birth, death, marriage and divorce, or contact the Division to have the records mailed. To make these records more accessible, the DMV and VDH collaborated to offer print copies at any of the DMV's 75 fixed locations and five mobile offices.

### Example Program Categories

- AGRICULTURE & NATURAL RESOURCES
  - Ag Education
  - Conservation & Land Use
  - Land Preservation
  - Parks & Recreation
  - Natural Resources
  - Trade
- ECONOMIC DEVELOPMENT, FISCAL AFFAIRS & TRANSPORTATION
  - Business & Commerce
  - International Trade
  - Public-Private Partnerships
  - Revenue
  - Tourism
  - Transportation Infrastructure
- EDUCATION
  - Administration
  - Management
  - Personnel
  - Training & Development
  - Workforce Development
- ENERGY
  - Efficiency
  - Transmission
  - Infrastructure
- HEALTH & HUMAN SERVICES

Xerox Printer Status  
 Printing is completed.