



## **GOALSPAN “INTELLI” FAQs**

### **What is Intelli?**

Intelli is an AI-engine that performs three functions: It takes text input, processes it, and returns an arguably improved version for the user. Intelli analyzes and summarizes reviews and check-ins, groups performance data by Manager and Job Title

### **How does Intelli help users improve their writing?**

When typing text in GoalSpan, users will see an Intelli icon. When selecting this icon, Intelli displays their original text and suggested revisions, improved for readability, impact, spelling, grammar, and clarity. The user can reject, edit, or accept the suggested text.

### **How can Intelli improve review meetings?**

Inside the performance review, Intelli displays a summary with key findings, employee strengths, growth areas, and suggested questions for employees and managers to discuss during the review meeting.

### **What reports does Intelli provide?**

Intelli provides reports that analyze and consolidate performance data by group. Groupings include Employee, Manager, and Job Title, and reports display key findings, strengths, and growth areas. Manager and Job Title groupings display a consolidated performance summary for that group, for example a performance summary of a manager’s entire team. This information is very helpful when making talent management decisions.

### **Can Intelli make mistakes?**

On rare occasion Intelli will deliver unrelated or inaccurate results. If you find this to be the case, please provide feedback when prompted about that specific result, or email GoalSpan support.

### **Is my data safe when using Intelli?**

Intelli is powered by OpenAI Connect, through a secure API. GoalSpan does not pass identifying company or employee names to OpenAI Connect for AI processing but does not prevent users from specifically referencing this information. Text sent to OpenAI Connect is not used for AI training purposes. GoalSpan maintains GDPR compliance through an active Data Processing Agreement with OpenAI Connect. GoalSpan is ISO 27001 and Privacy Shield (EU and Swiss) certified. Please see GoalSpan’s data privacy policy and terms of use for more information.