## twentyeight

## FAQ.

You've got Q's? We've got A's.

Learn more about how Twentyeight Health works. For any additional questions, please email us at <u>contact@twentyeighthealth.com</u>. You can also call or text us at <u>929-352-0060</u>, Monday to Friday, 9AM – 5PM ET.

General

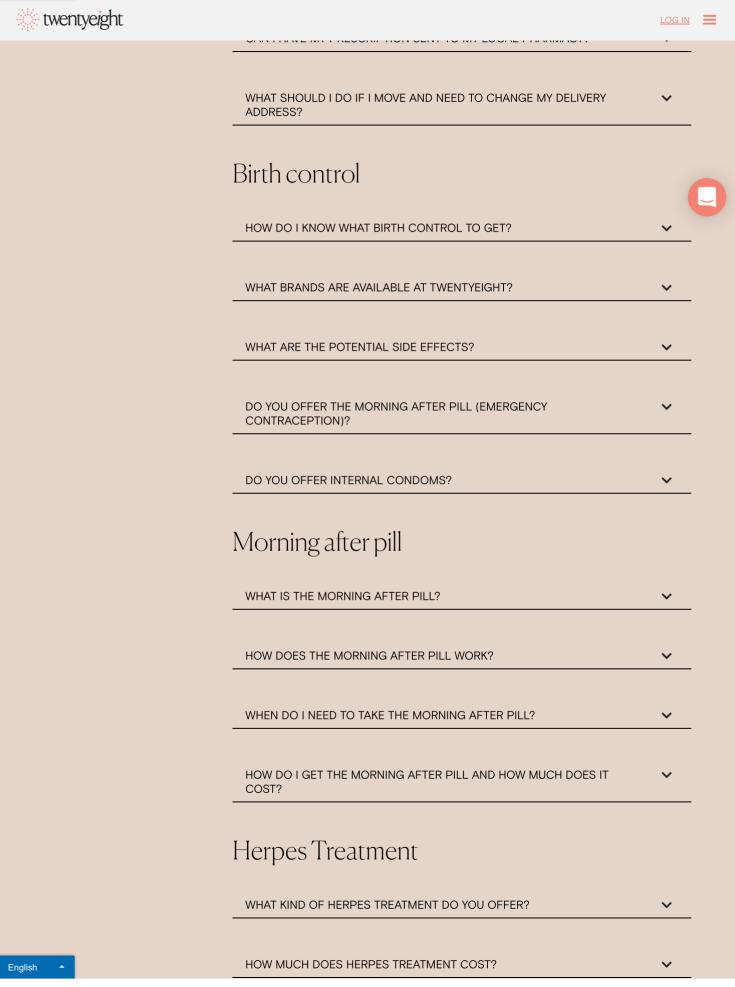
WHAT IS TWENTYEIGHT HEALTH?	~
WHICH STATES DO YOU SERVE IN?	~
WHO IS TWENTYEIGHT FOR?	~
CAN I GET BIRTH CONTROL IF I AM UNDER 18?	~
WHAT IF I'M UNDER 18 IN FL?	~
WHAT IF I'M UNDER 18 IN AZ, IA, MO, MS, MT, NV, SD, TX, UT & WY?	~
HOW CAN MY PARENTS/GUARDIAN GIVE THEIR CONSENT?	~
CAN I GET A NEW PRESCRIPTION FOR BIRTH CONTROL?	~
CAN I GET REFILLS FOR MY PRE-EXISTING BIRTH CONTROL PRESCRIPTION?	~
DO YOU ACCEPT INSURANCE?	~
DO YOU ACCEPT MEDICAID?	~

English

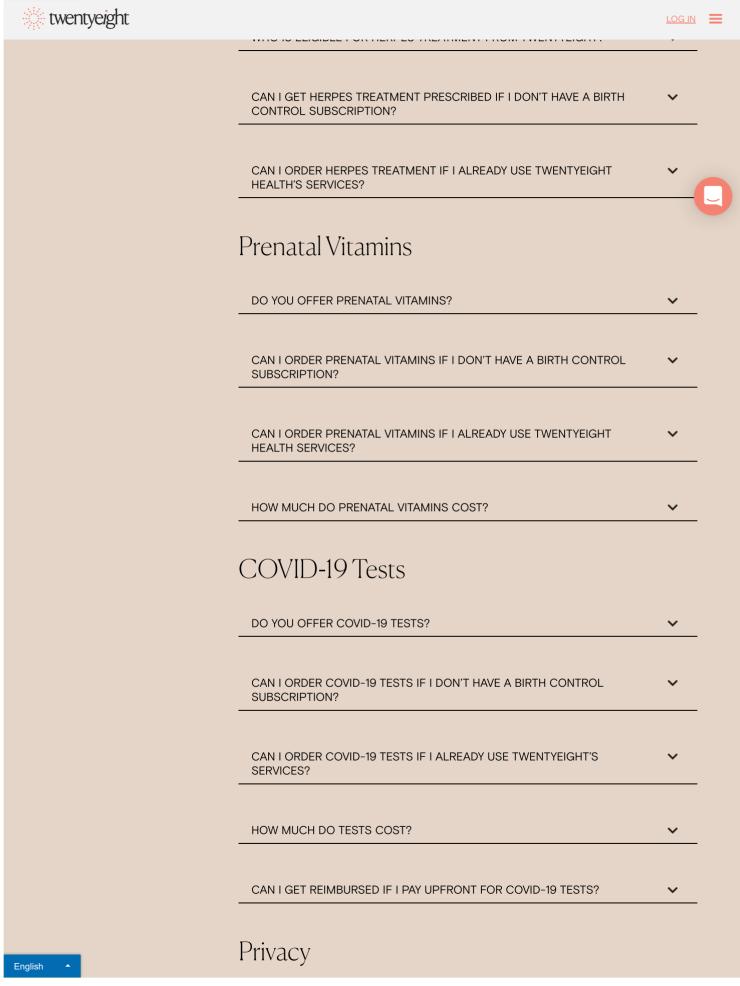
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twentyeight		LOG IN	=
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	HOW DO I PAUSE OR CANCEL MY ACCOUNT?	~	
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	HOW DO I RESTART MY ACCOUNT IF I'VE ALREADY PAUSED OR CANCELLED IT?	~	
	I STILL HAVE MORE QUESTIONS. WHO SHOULD I CONTACT?	~	
	How it works		
	HOW DOES TWENTYEIGHT HEALTH WORK?	~	
	WHAT BIRTH CONTROL OPTIONS CAN I GET THROUGH TWENTYEIGHT HEALTH?	~	
	WHAT INFO DO I NEED TO PROVIDE IN ORDER TO SIGN UP?	~	
	WHAT TYPES OF DOCTORS WILL I INTERACT WITH?	~	
	WHAT IF I HAVE MORE MEDICALLY-RELATED QUESTIONS AFTER I FILL OUT THE QUESTIONNAIRE?	~	
	WHAT CAN I EXPECT DURING AN AUDIO CONSULTATION WITH A TWENTYEIGHT HEALTH DOCTOR?	~	
	WHAT HAPPENS IF I CAN'T MAKE MY AUDIO CONSULTATION WITH THE DOCTOR?	~	
GENERAL	CAN I INTERACT WITH THE SAME DOCTOR AGAIN IN THE FUTURE?	~	
HOW IT WORKS PRICING AND BILLING	CAN TWENTYEIGHT CONSULT WITH MY PRIMARY CARE PHYSICIAN (PCP)?	^	
DELIVERY BIRTH CONTROL	If you would like the doctors to share information with your PCP, you can email us at <u>contact@twentyeighthealth.com</u> or text us at <u>929-352-0060</u> , and we will do our best to accommodate.		
English <u>NG AFTER PILL</u>			

Faq

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Pricing and billing		
WHAT IS THE COST OF USING TWENTYEIGHT HEALTH SERVICES?	~	
WHAT ARE MULTIPACK SAVINGS?	~	
WHAT WILL I BE CHARGED FOR?	~	
WHEN DO I GET CHARGED?	~	
HOW DO I KNOW WHAT MY COPAY WILL BE?	~	
WILL LGET & BILLING REMINDER ABOUT MY NEXT DELIVERY?	~	
WHERE ARE THE MEDICATIONS SOURCED FROM?	~	
WHAT DOES THE \$20 ANNUAL DOCTOR EVALUATION FEE COVER?	~	
Delivery		
HOW MANY MONTHS OF BIRTH CONTROL CAN I RECEIVE AT A TIME?	~	
HOW CAN I TRACK MY SHIPMENT?	~	
DO I NEED TO BE HOME WHEN YOU DELIVER?	~	
WHAT WILL THE PACKAGE LOOK LIKE?	~	
WHO DISPENSES, FILLS AND SENDS MY DELIVERIES?	~	
	Pricing and billing   what is the cost of using twentyeight health services?   what are multipack savings?   what will ibe charged for?   when do i get charged?   how do i know what my copay will be?   will i get a billing reminder about my next delivery?   whet does the \$20 annual doctor evaluation fee cover?   Delivery   How can i track my shipment?   do i need to be home when you deliver?   what will the package look like?	Pricing and billing   WHAT IS THE COST OF USING TWENTYEIGHT HEALTH SERVICES?   WHAT IS THE COST OF USING TWENTYEIGHT HEALTH SERVICES?   WHAT ARE MULTIPACK SAVINGS?   WHAT WILL I BE CHARGED FOR?   WHEN DO I GET CHARGED?   HOW DO I KNOW WHAT MY COPAY WILL BE?   WULL I GET A BILLING REMINDER ABOUT MY NEXT DELIVERY?   WHERE ARE THE MEDICATIONS SOURCED FROM?   WHAT DOES THE \$20 ANNUAL DOCTOR EVALUATION FEE COVER?   DO I NEED TO BE HOME WHEN YOU DELIVER?   WHAT WILL THE PACKAGE LOOK LIKE?



Faq



Faq



## Partnership and referral

I'M A NONPROFIT ORGANIZATION. HOW CAN WE PARTNER WITH TWENTYEIGHT HEALTH?

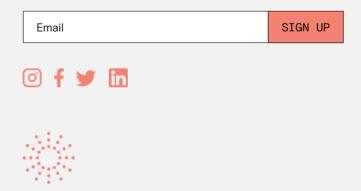
I LOVE WHAT TWENTYEIGHT HEALTH IS DOING! DO YOU HAVE A REFERRAL PROGRAM?

## Bedsider's BCBenefits

I'M CURIOUS ABOUT BEDSIDER'S BCBENEFITS. HOW CAN I LEARN MORE?

I'M HAVING TROUBLE SIGNING UP WITH MY BCBENEFITS CODES. WHAT OO I DO?

Sign up for The Monthly Flow, the newsletter of Twentyeight Health<sup>SM</sup> to stay up to date on the latest in women's health.



About Us
Sex+ Health Guide
FAQ
Contact Us
Careers

contact@twentyeighthealth.com

929-352-0060 (M-F 9am-5pm ET)

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English ·