



## PRE-CONSTRUCTION

**INTRODUCTION MEETING.** During this meeting, you will meet with your Neighborhood Sales Partner to learn about RockWell Homes, as well as talk through your needs and wants so that we can help you select the perfect home and home site.

**HOME PLAN & SITE SELECTION.** After narrowing down your options, we will tour homes and walk homesites to further visualize and affirm your selections. Additionally, your Neighborhood Sales Partner will review the overall home pricing with you.

**FINALIZE PURCHASE AGREEMENT.** Congratulations! At this point we will finalize your choices in the New Home Purchase Agreement. You are taking the first big step to solidifying your partnership with RockWell Homes.

SCHEDULE DESIGN STUDIO APPOINTMENTS. Upon sign-off of your structural plans, we will schedule your appointments at the Design Studio so that you can personalize your home.

**FINALIZE SELECTIONS.** Over the course of two fun-filled Design Studio appointments, you will have the opportunity to select cabinets, countertops and flooring, among other items, to round out the details of your new home.

**PRE-CONSTRUCTION MEETING.** You will meet with your New Home Sales and Construction Partners to review your plans, specifications, and plot plans, assuring that we are building the home that you chose. We will also set expectations for when your new home will commence construction.

**WEEKLY PROGRESS CALLS.** From the date of your Pre-Construction Meeting through the completion of your new home, your Neighborhood Sales and Construction Partners will schedule a weekly status update call. Each call will be followed up with a text or email.

**BUILDING PERMIT RECEIVED.** At this point, we receive final approval from the respective municipality to start building your new home.

## Construction Begins!

PRE-DRYWALL HOME ORIENTATION. At this meeting, your Neighborhood Construction Partner will give you a "Behind the Walls" tour of your new home. You will see how the major mechanicals (HVAC, Plumbing, and Electrical) are laid out. Additionally, you will do a final review of the interior finishes selected for your home. (This is not an opportunity to make changes; this is just a quality assurance review.)

**30-DAY CLOSING NOTIFICATION**. Approximately 30 days prior to home completion, we will send an official notification to you and your lender to schedule your closing date.

**INTERNAL QUALITY ASSURANCE INSPECTION.** Upon completion by your Neighborhood Construction Partner, we perform an internal quality assurance inspection of your new home, ensuring that you receive a quality-built and meticulously-checked new home.

**NEW HOME ORIENTATION.** After our quality assurance inspection, we will schedule your New Home Orientation. At this meeting, we will educate you on the functionality of your new home; which will include maintenance tricks and tips to improve your enjoyment in your new home.

**FINAL WALK-THROUGH.** On or before your closing date, you will meet with your Neighborhood Construction Partner to do a final walk-through/sign-off to confirm that we are delivering you a 100% Complete New Home.

## Post-Closing

**CLOSING & MOVE-IN.** Welcome Home! From deciding to partner with RockWell Homes up to today, we have hopefully built a relationship that will last for years to come. We wish you the best in your new home.

**60-DAY FOLLOW-UP.** After closing, we schedule a 60-day follow-up visit where we will come out to your new home to determine if there are any issues that need to be addressed.

**1-YEAR FOLLOW-UP.** Around the one-year anniversary of being in your new home, we will come out again to help address any warrantable items that may be outstanding in your home.