



NETCARE

Comprehensive Managed IT Services



PEACE OF MIND & FREEDOM TO FOCUS

In today's world, every business is a technology business. But not every business has the time and resources to manage IT without help.

With JMARK as your technology partner, you'll have a robust IT infrastructure designed to accelerate your growth, while providing stability, security, and scalability. **NetCare** gives you comprehensive IT management delivered by an industry-leading team of experts. We design, implement, and manage your technology environment, including:

- Computers
- Mobile devices
- Servers
- Firewalls
- Routers
- Switches
- Printers
- Local and wide area networks
- SDWAN
- Hosted phone systems
- Telecommunications
- Collaboration systems, and more.

- 1** **85+** Certified technicians and engineers
- 2** **24 X 7 X 365** Service experts on call, eager to help
- 3** **98%** Average client satisfaction score for our service teams
- 4** **30+** Years of industry experience



PROACTIVE IT STRATEGY & SUPPORT

Our full **NetCare** team provides value and service to your company beyond the capacity of a single individual. JMARK solves problems proactively, giving your team the tools and time they need to get more done and outshine the competition. Even better, your technology keeps pace as you grow. With versioning, we consistently update each aspect of your network to ensure the continuous optimization of your IT.

With **NetCare**, you will gain:

- Clarity in technology budgets
- Access to knowledgeable and experienced engineers
- Quarterly business technology impact & planning meetings
- 5-year technology plan aligned with your strategic plans
- Optimized IT through proactive versioning
- Productivity gains through increased performance & uptime
- Guaranteed response times with rapid problem resolution
- Workflow efficiency
- Help desk support
- Strategic patch timing with a balance of productivity & security
- Market-leading security protecting your network and data
- Value-added service through our dedicated business intelligence (BI), product, projects, and onboarding teams

Coupled with our award-winning **Security Advanced** solution, **NetCare** gives you innovation, peace of mind, and increased productivity in a single package.

The JMARK Difference

JMARK combines IT security and strategy with a people-first approach to help your organization thrive. With teams dedicated to product development, testing, research, automation, business intelligence, and proactive solutions, we create unrivaled technology outcomes that reduce risk, increase business velocity, and let you focus on what matters. In fact, a third-party research study showed that JMARK clients enjoy thirty more hours of discretionary time each week! As a client, what will you do with extra time?