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RETURN POLICY

U.S.RETURNS POLICY

If you're outside the U.S., learn more about international returns here.

At Bublédon, your satisfaction is paramount. If you're not 100% satisfied with the items you received, you are always welcome to return for free within 30 days upon receipt for most of items in new condition with original tags and packaging.



1. Please contact our Customer Service at info@bubledon.com to get your prepaid return label.



2. Follow our instructions to prepare and ship your package.



3. We will refund the cost of returned item(s) as soon as we received your delivery. Your refund will be issued in the form of original payment, such as the credit card used for the order. Shipping and handling costs are not refundable. Email confirmation will be sent to you after the refund has been issued.

RETURN CONDITIONS

1. You have 30 days to decide if an item is right for you, if you would like to return the item(s), please contact us within 30 days from you receive the items.
2. Your first return is free and must use the return label we provided.
3. Return shipping fee will be deducted from the refunds for any additional returns of the same order.
4. If you do not wish to use the pre-paid return label, we recommend that all returns be sent with a traceable carrier such as USPS, UPS or FedEx. Keep the Return Tracking Number from the package you are returning to ensure that the package has been delivered to our warehouse.
5. The following items cannot be returned or exchanged: bodysuits, lingerie & sleepwear, swimwear, jewelry, and accessories (except scarves and bags).
6. Returned items must be in their unused condition with the original packing. We do not accept a returned item that has been worn, damaged, washed, or altered in any way.
7. Items with non-returnable marks and free gifts cannot be returned.
8. We do not accept returned items that have been sent back without proper returns requests.
9. Please be sure to double-check your returns before shipping them out. We are not responsible for the return of any product which is not sold by www.bubledon.com.
10. The original shipping fee and handling fees are non-refundable.
11. Please do not send your return to the address on your package. That is not our return address and will affect the processing of your return. Please contact us via email info@bubledon.com for return instruction.

12. We do not offer exchanges. If you want to swap an item for a new size or color from your order, please return the original item and place a new order.

13. How long do refunds take? Refunds will be processed within 7 days after we receive your package. If the package was missed, or a force majeure problem happens, your refund will be issued within 5 days. The refund will be issued to you on the original payment account

INTERNATIONAL RETURN POLICY

If you're shopping in the U.S., please visit the U.S. Returns Policy for more information..

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2. We do not provide pre-paid return labels and you are responsible for covering shipping costs to return.

3. We recommend that all returns be sent with a traceable carrier. Keep the Return Tracking Number from the package you are returning to ensure that the package has been delivered to our warehouse.

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Any other questions? Please contact us.

INFORMATION



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