



For over two decades, our parent company, Vision Hospitality Group, has provided service excellence to guests and communities alike. Now, Humanist Hospitality reimagines Vision's values with an emphasis on people and the new Golden Rule—treat others how *they* want to be treated.

A company that values expertise and individuality above all else, we help our Partners become passionate **Tastemakers and Placemakers**, activating their skills and passions to develop unique hotels and compelling food & beverage concepts. Our Partners are inspired to deliver excellence, value and results.



# WHO WE aRE

# PLACEMAKERS

# TASTEMAKERS



The Humanist mission is to foster meaningful human interactions, memorable experiences, and vibrant communities.

Hospitality has always been about service and it's no surprise that the secret to our success has always been our Tastemakers and Placemakers. Collectively and individually, we are decision makers, problem solvers, and agents of change.

We pursue every project with that same people-first approach, developing experiences that connect with our guests and are guided by the unique characteristics of the communities where we work.



## **PEOPLE FIRST**

Humanist is a talent-driven company that values expertise and individuality. Our Tastemakers and Placemakers focus on connecting with our guests and understanding the unique characteristics of the communities where we work.

## **CULINARY CREATION**

We are Tastemakers, culinary evangelists focused on the development of compelling beverage and food concepts, run by a passionate team of industry professionals.

## **INNOVATORS**

Disruptors in the hospitality industry, as Tastemakers and Placemakers we challenge the traditional design and operation of hotels and restaurants for a better guest experience.



## TASTEMAKERS

## IN THE KNOW

At Humanist, our work is more than a job. We're naturally curious, passionate, and engaged with what's happening in our industry and beyond.

## **OPEN-MINDED**

We're a creative company that thinks BIG and pursues the unexpected. We welcome diverse perspectives and people from all walks of life.

# COMRADERE & COLABORATION

Humanist runs on inclusivity and authenticity. We bring passion to every project and seek input from our Tastemakers and Placemakers, guests, communities, and insightful humans of all kinds.

## TRAIL BLAZING MINDSET

We think two steps ahead, cultivating meaningful human interactions. We're not interested in following trends. As Placemakers we explore what resonates and raise the bar for great new hospitality experiences.



## OUR LEADERSHIP





David Martin, Chief Operating Officer

As Chief Operating Officer, David provides leadership and strategic vision through operational, managerial and administrative procedures.

David has enjoyed a versatile career of thirty years in hospitality, in which the past eleven years were spent in a President or COO role.

His portfolio comprises several types of hospitality organizations from four star boutique hotels with Kimpton Hotels to receiverships/lender owned assets with Prism Hotels & Resorts. With a record of strategic leadership, David has been the driving force behind innovative processes to optimize productivity and create sustained growth.

He has an impressive background with Marriott, Hilton and IHG brands and brings experience overseeing the operations of global businesses ranging from \$300MM to \$6B. Most recently, he held the position of President of Centralized Service Hotel Division for Canada-based Sunwing Travel Group, which was preceded by his role as President & COO for Wright Investments, Inc., a capacity he held for seven years.

During his twelve-year tenure with Kimpton Hotel & Restaurant Group, David led as Vice President, West Coast Operations and later Vice President, East Coast Operations while the company was undergoing its most progressive phase of development.



## OUR **t**EAM



Lynn Mucciano
Vice President
Sales & Marketing



O'Mally Foster
Vice President
Culture & Talent



Terry Daum Vice President Revenue Optimization



Christian Davis
Vice President



Darin Grohs
Director



Mike Willingham
Director



Jan McCormick
Regional Vice President
Operations



Jeff Mochel

gional Vice President

Operations



Steve Patterson
Regional Vice President



Thomas Mischak
Regional Vice President



Cathy Gilbert
Regional Director
Sales & Marketing



Jeremy Bishop
Regional Director



Heather Brinson
Regional Director
Sales & Marketing



Spencer Blake
Digital and Social Media
Marketing Manager



## OUR **t**EAM

## **PLACEMAKERS**

Placemakers specialize in concepting, designing, managing, and developing boutique and lifestyle hotels that stand out in the market. The Humanist approach to placemaking pushes the limits of traditional hospitality in the country's most exciting up-and-coming neighborhoods and small cities, emphasizing immersive experiences and community engagement.

## **TASTEMAKERS**

Tastemakers specialize in the design, development, and management of exceptional beverage and food experiences where locals feel at home in welcoming, inclusive spaces known for their innovative design and passionate service. Our Tastemakers know food and emphasize service, preparation, and research in providing beverage and food strategies to our Partners' hotels and restaurants.



# HOTEL mANAGEMENT

It's no coincidence our hotels consistently rank in the top tiers of their respective brands in guest service and quality. Our team of innovative Placemakers commits to managing and improving every aspect of the hotel experience with a deep understanding of our guests' needs and an innovative approach to service delivery.

# HUMAN rESOURCES

We are nothing without the passion and individuality of our Partners. That's why our people-first approach invests in the personal and professional development of our Partners by continually improving internal processes, providing training and development and know-how, recruiting and placing talent, and rewarding excellence and promoting hospitality.



# BUSINESS MANAGEMENT & sTRATEGY

Developing a cohesive and successful business starts with developing a winning business strategy. Our team of experts and consultants identify business strategies that are pertinent to specific hotel locations to ensure success. Our decades of experience in property development, hospitality, and managing hotels has resulted in unprecedented growth and opportunities for us and our Partners.

# SALES & mARKETING

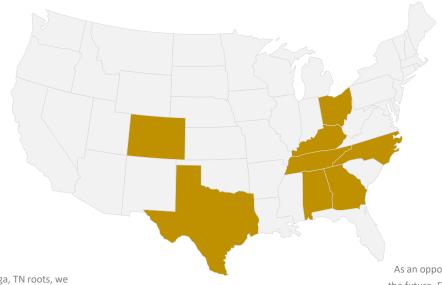
As champions of human connection, our sales, marketing, and branding strategies are guided by empathy and an intuitive understanding of how to best serve our Guests' and Partners' needs. Paired with the entrepreneurial spirit of our team, our products and services deliver excellence and exceed expectations every time.



# OUR **f**OOTPRINT

# **PLACEMAKERS**

# TASTEMAKERS



Growing outward from our Chattanooga, TN roots, we now have 43 hotels and 4,142 rooms operating in 8 states.

Where we are now...

...Where we are going

As an opportunistic organization, we are always looking toward the future. Expanding our current portfolio, as of this writing, we have 6 sites selected for potential development projects, and an additional 3 JV projects in various stages of progress.



# Our footprint











# OUR **f**OOTPRINT

# **PLACEMAKERS**



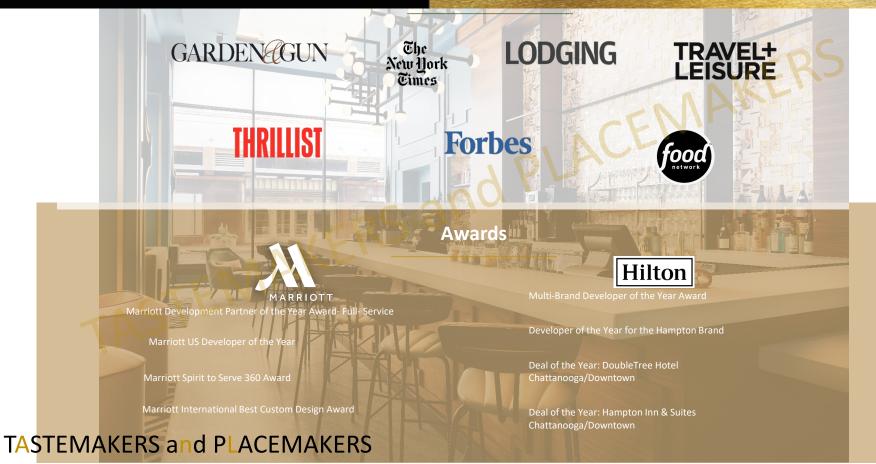








# OUR aCHIEVEMENTS





# Our infrastructure

## **PLACEMAKERS**

# TASTEMAKERS

Humanist offers multi-faceted care to property management

## **Accounting**

Full-service summary, recording, analysis, and reporting of financial transactions

to facilitate the growth of guest

communities and networks

## **Beverage & Food**

Preparing, presenting, and serving industry leading beverage and food with an eye for profitability

# **Social Media & Online Reputation** Driving computer-mediated technologies

## **Human Resources**

Charged with recruiting and training job applications, along with administering employeebenefit programs

## **Revenue Management**

Focused strategies for both long- and short-term actions, always weighing revenue against profitability

## Sales & Marketing

Functioning within a property to impact lead generation and revenue growth

## TASTEMAKERS and PLACEMAKERS

## Our values

# TASTEMAKERS

## **TrueU**

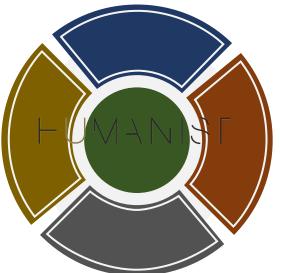
TrueU can be defined as a feeling, a friendship, a promise, and a family. In fact, many associates shared their thoughts about our culture in Vision's first publication, a book that

honors both the company's legacy and our family

## Culture

Our culture is important to us. Our foundation is strong and is reinforced by our shared commitment to our values and the New Golden Rule

We believe that if you are honest, do things with the utmost integrity, and treat everyone with respect, good things will happen. We are TrueU.



## **NEW Golden Rule**

We also believe in the Golden Rule: to treat others the way THEY would want to be treated.

That is true in our interactions with our associates, our guests, our partners, and in our communities.

## **Community Service**

At Humanist, the word Community speaks to each hotel's community as well as the broad, community-related causes that we proudly support, including environmental awareness, education and wellness.

Our hotels routinely partner and volunteer with over 95 community service organizations in our hometowns across the United States. We believe that giving back to our communities is an important part of being good neighbors.



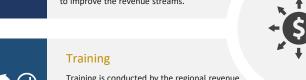
## Revenue management

# TASTEMAKERS



## **Unparalleled Support**

Support from the revenue management team is available (7) seven days a week to continuously maximize opportunities to improve the revenue streams.



Training is conducted by the regional revenue manager with the front desk and operational team members on rate override and force sell procedures as well as perfect sell-out strategies.

## **Channel Management**

Channel management, partnering with marketing team on promotions and incentives targeted by market category and contribution channel, maximize brand and organized property promotions.



### Tools

Leveraging brand tools and our market knowledge allows us to exceed the performance of the competitive set in RevPAR.







## Hiring

Our strength lies in recruiting/attracting/hiring the right person(s) for the right position, providing support and expertise to succeed.

## **Focus**

We successfully maximize each asset by continuing to be property focused, high energy, and by utilizing a relationshipbased sales approach.





90% of our time is spent in the field working directly with our properties. Not only is this the most enjoyable portion of what we do but the most effective.

**Time & Effort** 



## relationships is with our brands, clients and partners on local,

regional and national levels.





## Uniqueness

We differentiate ourselves by approaching each hotel from an ownership perspective.

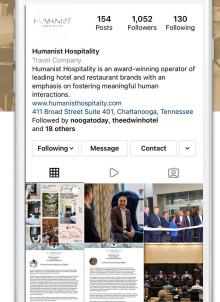


# Social Media & online Reputation

## **PLACEMAKERS**

## TASTEMAKERS







## **Visitor Traffic**

Driving our websites, enhancing the guest online experience, increasing conversions, and driving online contributions and incremental revenues.



## **Analysis**

We run an in-depth analysis of competitive set e-commerce initiatives.



## **Strategies**

We develop a plan that integrates search and advertising on major search engines.



## **Preparation**

Vision trains hotel personnel on effective management of price and marketing opportunities for these channels.



## TASTEMAKERS and PLACEMAKERS

# Beverage & food

# **PLACEMAKERS**





# TASTEMAKERS



## **Lifetime Support**

From Pre-Opening to long-term management, our team understands how to maximize top line revenue opportunities while delivering bottom line results.



## **Full Infrastructure**

We have the infrastructure required to support hotels through a variety of management functions and each of our hotels is supported by an experienced team of specialists



# Proprietary Tools Budget

Forecast Variance Revenue Optimization

Owner Reporting





# THANK U

