



BRITESTAR

Comprehensive Managed IT Services

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Comprehensive Managed IT Services

Balancing business needs, technology demands, scarce IT resources and evolving threats is a large undertaking for businesses. These challenges distract organizations from what they do best.

BriteStar helps companies protect and manage IT Infrastructure through a superior combination of people, process and technology. Built off of enterprise level IT best practices with a service-first approach, BriteStar provides peace of mind to organizations of all sizes.

BriteStar Results



Increased Employee Productivity

Unplanned downtime costs companies the competitive edge. BriteStar mitigates downtime with proactive IT support and impeccable response times backed by aggressive SLAs .



Improved Infrastructure Health

Aging and unmonitored infrastructures can be an organization's weakest link. BriteStar's 24/7 asset monitoring and proactive management gets ahead of any issues.



Enhanced Organizational Security

BriteStar focuses on securing organizations from the latest threats by utilizing enterprise level security tools and a team of expert security analysts.



Predictable Monthly Cost

Unplanned IT costs are never welcomed. BriteStar's all-inclusive, fixed per person cost means no hidden surprises for any support.

BriteStar Services

Tools are great, but they have no value without expert people and processes behind it. Brite pairs outstanding people, proven process and industry best technology to provide customers a seamless managed IT experience.

Front Line Support



BriteStar provides impeccable response times backed by aggressive SLAs to insure the business and users receive the support they need when challenges arise.

- **24/7 Monitoring & Alerting**
- **24/7 Unlimited Help Desk**
- **Experienced Team of Analysts**
- **Network and Security Operations Center**
- **Managed Microsoft 365**

Proactive Support



The best defense is a strong offense. Utilize the proactive BriteStar approach to improve overall infrastructure health and security posture.

- **Patch & Vulnerability Management**
- **PC and User Life-cycle Management**
- **Compliance Risk Assessment**
- **Monthly Technical Alignment**
- **Policy Implementation and Documentation**

Strategic Support



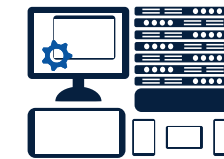
Leverage decades of BriteStar expertise, stay ahead of evolving technology and plan for the future.

- **Proven On-boarding Process**
- **Dedicated Strategic Consultant**
- **Monthly Optimization Assessment**
- **Quarterly Business Reviews**
- **IT Budget Roadmapping**

BriteStar Components

Empower your organization and protect from the latest threats with enterprise level tools, all managed and monitored by Brite's team of experts. Offset the tactical so you can focus on strategic initiatives that move your business forward.

Standard Package



Asset Management



Device Health Monitoring



Disaster Recovery & Business Continuity



Email Management & Security



Enhanced Security
(Network, Data, Endpoint, Web)



Compliance Suite

Optional Services



Advanced Threat Detection



Enterprise SOC



User Awareness Training

BriteStar Differences

- ✦ **Customer Focused** Strategic IT Services
- ✦ Service-First Approach Supported by **Aggressive SLAs**
- ✦ Passionate, Experienced and **Dedicated Team**
- ✦ **Proactive** Approach to Mitigate Downtime and Improve Organizational Security
- ✦ **Comprehensive Offering** Including People, Process and Technology
- ✦ Unique Combination of **Information Technology and Cyber Security**
- ✦ Mature, **Proven Process for Onboarding** and Continuous Support
- ✦ Extensive Technology Stack Utilizing Evolving, **Industry-Leading Solutions**
- ✦ Predictable, **Fixed Per-User Cost** with No Hidden Surprises
- ✦ **Unlimited After-Hours and Weekend Support**

About Brite

Brite is the exclusive, trusted voice our clients rely on for secure, stable and scalable IT environments.

Since 1983, Brite has provided essential cyber security, computing infrastructure and IT services to support the critical business applications and the fundamental needs of our customers. We focus on building relationships, delivering cutting-edge, industry-leading products and services with your business goals and objectives as the central point.