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Victoria Place  
31 Victoria Street  
5th Floor  
PO Box HM 1624  
Hamilton HM GX  
Bermuda

+1 441 296 0651  
info@wellaway.com  
wellaway.com

Dear Member,

As a WellAway member, you have access to over 1 million providers and pharmacies across the United States through our network, UnitedHealthcare Options PPO; one network for all your medical providers, including pharmacy and dental.

Your new ID card is enclosed. If you have an old ID card, please discard it. It is important that you confirm the information on your card is accurate. If not, immediately contact a ConciergeCare counselor and request a new card with the correct information.

Simply present your new ID card when you seek healthcare services, dental services (if you have purchased this optional benefit) or fill a prescription. Please ensure that your medical provider and pharmacy contact UnitedHealthcare at the number listed on the back of your ID card in order to verify coverage.

We encourage you to receive care from UnitedHealthcare's Premium Care Physicians and In-Network facilities - they have been evaluated for quality and cost value for members.

Our members also have access to providers who are conveniently located at free-standing non-hospital facilities which provide basic diagnostic services, advanced imaging/diagnostic testing and other outpatient services. For laboratory tests, visit Quest Diagnostics. Contact UnitedHealthcare via the telephone number on the back of your ID card for assistance with locating a provider. You can also lookup and locate a provider by visiting: <https://www.wellaway.com/provider-search/>.

As a WellAway member, you have at your service a team of ConciergeCare counselors who will assist you in navigating the details of your policy and provide:

- Assistance in your native language
- Medical provider search and appointment scheduling
- Round-the-clock emergency medical assistance
- Disease management and extended care
- Medical record retrieval

You may reach a ConciergeCare counselor at any time by calling +1-855-773-7810 or email ConciergeCare at [conciergecare@wellaway.com](mailto:conciergecare@wellaway.com).

Thank you for choosing WellAway.

The WellAway Team



Issuer (80840) 911-87601-04  
Member ID: 626765700742

Member:  
COLE SAMPLE 00 MED  
Dependent(s):  
CINDY SAMPLE 01 MED

**WellAway**

Group Number: 76570074

**E H i M**

Pharmacy Benefits Managed

Rx BIN: 5285  
Rx PCN: ACB  
Rx GRP: 50002327-01

UnitedHealthcare®  
Options PPO Network

Provider: For effective date of coverage call 844-251-8341



8915-US-449F IC(SBU) 76570074-00018--001-018-M(8UD/DIV)

20200429T01 Sh: 0 Bin 2  
J1E8 Env [3] CSets 1 of 1



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This card must be presented each time services are requested.

Printed: 04/30/2020

Call USNAS Care Management at 844-251-8341 for plan required prior authorization.  
FAILURE TO CALL FOR PRIOR AUTHORIZATION MAY REDUCE BENEFITS.

**For Members:**  
**EHIM:**

[www.usnetworksuhc.com](http://www.usnetworksuhc.com)  
[www.ehimrx.com/contactus.php](http://www.ehimrx.com/contactus.php)

844-251-8341  
800-311-3446

**For Providers:**  
**EHIM:**

[www.usnetworksuhc.com](http://www.usnetworksuhc.com)  
[www.ehimrx.com/pharmacylocator.php](http://www.ehimrx.com/pharmacylocator.php)

844-251-8341  
800-311-3446

**Claims:** EDI #USN01, UHC Global, PO Box 30526, Salt Lake City, UT 84130-0526

8915-US-4ABD ICI(ELU) 7957007400018-001-018-MI8UDJ(V)/0

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