

STAGESTEP *Flooring Solutions*

For Dance, Theater & the Performing Arts



INSTALLATION GUIDE

2019–2020 Edition

Supersedes all previous editions as of April 2019

U.S. (800) 523-0960 | Canada (866) 491-9019 | STAGESTEP.COM

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FLOOR PREPARATION

Inspection of Material

- Material should be delivered to the job site in its original unopened packaging with all labels intact.
- Examine the packaging for any damage which may have occurred during transit. The contents shipped to you should be secured to an 8' pallet with orange strapping.
- Upon receipt, all rolls of vinyl flooring should be immediately removed from this pallet, inspected and stood upright on a perfectly level surface or leaned against a wall in the most upright position possible. Failure to do so may result in deformation of the vinyl product, for which **Stagetest** is not responsible, voiding the warranty.
- If you have questions about the condition of the flooring, or if the rolls have been removed from their packaging, take multiple photos from different angles. Be sure the photos are clear with good lighting and no glare. Contact **Stagetest** customer service as soon as possible. All damaged product must be noted on the shipping receipt at the time of delivery.
- All issues regarding damage in transit or visual defect must be reported to **Stagetest** within 72 hours of delivery or claims may not be honored.

Floor Preparation Continues on Page 4...

FLOOR PREPARATION

Storage

- Materials must be stored in an area that is fully enclosed and weather-tight, with a permanent HVAC system set to a uniform temperature of 68° and a relative humidity of 50% for at least 72 hours prior to and during the installation.
- Material should always be visually inspected during installation. No labor cost will be covered on claims based on visual defects that could have been seen prior to or during installation. Installation of flooring denotes acceptance.

Caution: All Concrete slabs must be covered or sealed with a vapor barrier. Use **Stagestep Plastic Vapor Barrier** and **Moisture Proof Tape**, or **Stagestep** supplied **Bone Dry Plus**. The space between the sealed concrete floor and the subfloor must be vented. This is achieved by a ¼” or ½” gap around the perimeter of the subfloor. Use Vented Wall Base to conceal this gap and allow moisture to escape.

- Wood, like vinyl, needs time to acclimate to the space. Most wood floors require professional installation except for **Stagestep's Encore** flooring system. For more information on installation preparation for subfloors and wood flooring systems, please see pages 32–44. For pricing of **Stagestep** installation products, including **Springstep IV** subfloor systems go online to **stagestep.com**.
- **Stagestep** is not responsible for costs related to the shipping delay, damage or installation of its flooring. Floors are insured in customer's name against shipping damage. All floors will be replaced free of charge if there is a manufacturer defect or if damaged by the trucking company when reported within 72 hours of receipt.

VINYL FLOOR PREPARATION

Do's & Don'ts

Do Make sure the smooth surface is up and foam or texture side down when installing. To lay flooring, securely hold the ends of the roll and unroll flooring from the core so that smooth-side surface is always facing up. Save core or center tube for future use unless installing permanently. Flooring returned to Stagestep for any reason must be re-rolled using core or center tube. The unrolling of vinyl flooring may require 2-4 people with adequate strength depending on length of roll and weight.

Do Not Flip flooring edge over edge. Flooring can tear or crack. Be careful not to severely bend vinyl flooring. Such bending or inadvertent stepping on folded flooring can result in stretch marks or cracking.

Do Wash the new floor 2-3 times with ProClean and lukewarm water before using. For special non-slip requirements or treatments, call our customer support department.

Do Not Use rosin, solvents, abrasive cleaners, cola, vinegar, ammonia, bleach, or any product that says it will leave your floor shiny.

Do Keep the space at a standard room temperature of 68–78° F with humidity between 40–60% prior to and during the installation process. The use of humidifiers or dehumidifiers may be required.

Vinyl Floor Preparation Continues on Page 6...