

## EXPERIENCED ASSOCIATES MITIGATING SKILLS SCARCITY

Mitigating the Professional Truck Driver Shortage

#### **Program Objectives**



- Compile a global register of skilled, experienced, exceptional, and thoroughly screened professionals who want long-term jobs in the USA.
- Compile a register of US companies who require such expertise and who are willing to act as visa sponsors and future employers.
- Construct an information pipeline that links these professionals and US companies so they can engage with each other.
- Formulate, agree and jointly manage the talent flow and on-boarding process, to every stakeholder's benefit and delight.



### EB-3 ("Green Card") Program



- The EB-3 is an employment/merit-based immigrant visa category for permanent residency.
- DoL has issued over 400 Tractor-Trailer Driver PERMs since first one issued in September 2010.
- Initial Green Card is valid for 10 years, & is renewable.
- Three principal application phases to be completed:
  - Apply for Permanent Labor Certificate from US DoL
  - File Immigrant Visa Petition with USCIS
  - Apply for Immigrant Visa from US Dept. of State via foreign consulate
- Application process is 14 to 16 months if no delays encountered.



#### Driver Associate Profile



- Comprehensively verified experience, generally in excess of 10 years
- Screened according to FMCSA requirements, including:
  - Verified conversational English language proficiency
  - Driver license verification
  - Driving history report
  - Criminal record check
  - Occupational medical and pre-employment physical function screening
  - Hair follicle 5-panel plus extended opiates drug testing (17 panel optional)
  - Employment verification reports
- Highly motivated as focused on future opportunities
- Committed to success as many aspire to be owneroperators

#### Professional Truckers Are Like Diamonds





- Top quality diamonds are scarce and require investment, time and tireless search to find
- Can't be judged by first appearances
- Come in many shapes, sizes, colours and flaws
- Require close examination to determine actual quality and value
- Each and every diamond has its own unique character
- Top quality specimens are highly prized and protected
- Are a long-term investment
- Are created under intense heat & pressure over a long time
- Usually found in diamond pipes that lead to the Earth's surface
- South Africa is a world leader in the supply of gem-quality diamonds
- Industrially-produced Cubic Zirconia may have similar properties but are nowhere near as valuable or sought-after
- Geologists are forecasting a shortfall of supply in the coming years

#### Driver Associate Self-Portraits

#### Click icons for YouTube video introductions



NEL, Vickus



KEMP, Gerhard





GERTSE, Colin



MNGADI, Ronald



HENN, Etienne



MABELANE, Paulus



UYS, Pieter



OOSTHUIZEN, Andre



DAVIDS, Ashley



JOSHUA, Mark



OOSTHUIZEN, Riaan



#### **Schneider National Testimonials**



"Tremendous asset to help move freight. Their safety record and work ethic was phenomenal..."

Josh: Operating Center Manager "An overwhelmingly successful program..."

Greg: Driver Services Manager "A lot of fun and great attitude. Taught me a lot about trucking."

Karen: Driving Instructor "Did a phenomenal job: safe driving, understanding risk mitigation, and embraced our curriculum."

Tom: Safety & Training Manager



Click on icon to watch YouTube video testimonials

#### Key Performance Metrics vs Schneider Graduate Peers (*Within 90 days of hire*)



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- Safety (the most important metric)
  - Better than peer group 1 preventable crash vs 3 preventable crashes
- ETA Accuracy (a measure of timeliness with a customer)
  - Worse than peer group 39% vs 52%
- Miles Per Gallon (a measurement of economy and efficiency)
  - Equal to peer group both groups at 6.76 mpg
- Idling (a measure of cost containment and environmental stewardship)
  - Better than peer group 7.64 % vs 14.02%
- Out of Route Mileage (a measure of ability to follow work instructions/directions/trip plan)
  - Better than peer group 0.46% vs 2.15%
- Fuel compliance (a measure of compliance with direction on where/when to refuel)
  - Worse than peer group 66.77% vs 77.45%
- Average miles per week (a measure of productive use of available hours)
  - Better than peer group 2,004 miles vs 1,884 miles

#### Benefits to U.S. Sponsors



- Driver Retention is a Growing Competitive Advantage
  - Employment stability builds reliability, reputation and internal systems familiarity, leading to improved customer service levels.
- The USA Truck Driver Workforce is Not Adding New Drivers
  - This program provides access to global pools of experienced driver associates
- Demand for Drivers Will Continue to Grow
  - Longer term participation will build Sponsor carrier's reputation & increase appeal of working for the company in minds of foreign drivers



#### **Benefits to U.S. Sponsors**





- Recruiting New Drivers Costs More Than Retaining Them
  - American Trucking Associations' June 2018 report puts driver turnover at 94%
  - Driver iQ 2018 survey reports average cost of turnover per driver is more than \$11,500
  - Stability from 24-month contract has overt, tangible cost reduction opportunities
  - Foreign driver associates willing to consider 36-month contracts under certain circumstances

#### Freightliner Cascadia Opportunities (What can be done with \$150,000)



1	Weekly	Monthly (4 wks)	Annually (50 wks)	Biennially (100 wks)	Triennially (150 wks)
Revenue per Freightliner Truck	\$4 000	\$16 000	\$200 000	\$400 000	\$600 000
Operating profit per Freightliner	\$500	\$2 000	\$25 000	\$50 000	\$75 000
Revenue from Foreign CDL-holders	\$56 000	\$224 000	\$2 800 000	\$5 600 000	\$8 400 000
Operating profit from Foreign CDL-holders	\$7 000	\$28 000	\$350 000	\$700 000	\$1 050 000

#### What Experienced Associates Will Do



To BREED

- Jointly define driver associate requirements & sign recruitment agreement
- Jointly develop, implement & manage the foreign recruitment campaign
- Conduct preliminary screening of *Candidates* to identify *Qualified Individuals*.
- Co-ordinate Skype or telephonic interview between Qualified Individuals & US Sponsor's recruiters. Obtain signed contracts upon mutual agreement
- Apply for Permanent Labor Certificate from Department of Labor
- Submit Immigration Visa Petition to USCIS
- Coordinate the documentation and preparation required for an interview at US consulate
- Jointly with US Sponsor, coordinate relocation to US. Key priorities include travel bookings, temporary accommodation, SSA registration, bank accounts & CDL qualification.

#### What the Program does not do



- Does not provide an "overnight" increase in Sponsor's workforce
  - Timeframe to have in mind is 14 to 16 months
- Does not provide skilled professionals at below market rate
  - DoL issues a Prevailing Wage Determination stipulating the minimum wage
- Neither legalises nor condones employment of undocumented professionals
- Delegation of duties to Experienced Associates does not absolve US Sponsors from participation









Thank you for your time and attention! To learn more, contact me, **Rob Peacock** <u>Rob.Peacock@experienced-associates.com</u> +1 (312) 428-4318

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