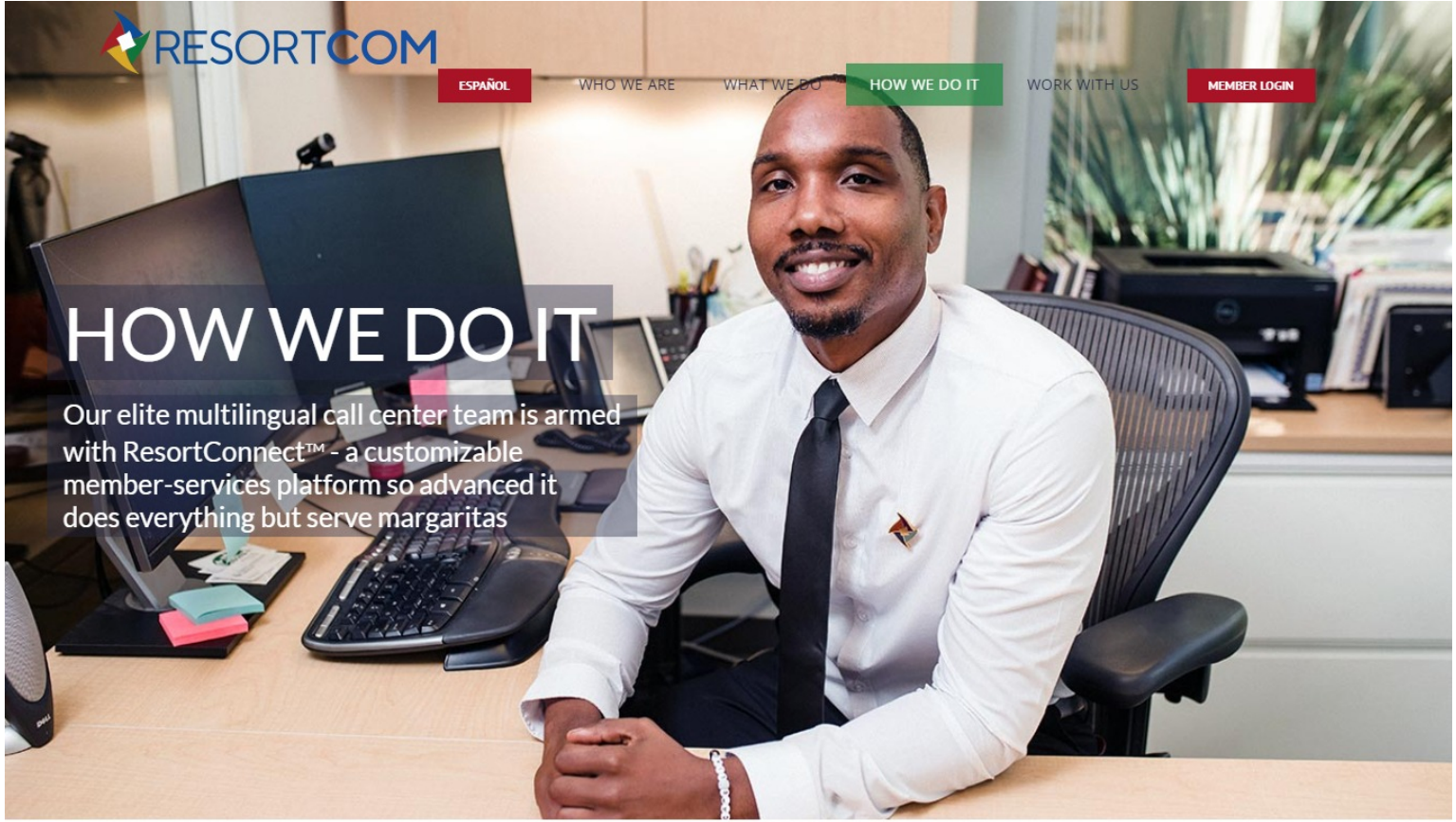


HOW WE DO IT

Our elite multilingual call center team is armed with ResortConnect™ - a customizable member-services platform so advanced it does everything but serve margaritas



TIMESHARE MANAGEMENT SOFTWARE

ResortConnect, our proprietary timeshare technology solution, manages complicated member accounts, and is 100% compliant with privacy laws and regulatory framework charged with protecting financial data

ResortConnect will benefit you in many ways:

- **Flexibility**—We'll tailor everything to your needs, from reservation rules and regulations to individual agent permissions.
- **Security**—Our site is PCI compliant with security features such as auto-logout and password protection, to safeguard your information.
- **Intelligence**—We'll administer your points-based memberships and provide pinpoint tracking and conversion rates.
- **Fluency**—Our system handles multiple currencies, allotments, and reservation types.
- **Efficiency**—Our industry-leading, highly customizable, proprietary rules-based booking engine streamlines bookings and reduces the risk of user errors.
- **Scalability**—No matter your size and member base, our system and its customized functionality grows with you, for a perfect fit

Call 702-789-7265 today to learn more about partnering with ResortCom.



Making and Maintaining Reservations

Booking with ResortConnect makes vacations easy



Loan and Maintenance Fee Account Servicing

Our timeshare financial technology provides a



Membership Systems and Maintenance

ResortConnect easily handles your membership

Booking with ResortConnect makes vacations easy for timeshare members and manages 100% of the end-to-end customer experience.

Our timeshare financial technology provides a turnkey solution to over 250,000 members per year.

ResortConnect easily handles your membership structure, whether fixed weeks/fixed, fixed week/floating structures, split weeks, points, points overlay, fractions, or private residence clubs.



Member Accounts Management and Customer Service

ResortConnect powers the best performing portfolios with the lowest cancellation rates, lowest delinquencies, lowest accounts lost on the back end, and the lowest foreclosure rates.



Contract Creation, Storage, and Maintenance

We understand your priorities and offer a robust, customizable platform to secure and preserve your documents.



Inventory Management for Timeshares, Hotels, Rentals

ResortConnect communicates with your system and implements your preferences to deliver the perfect blend of guests and members.



Rental, Resort, Vacation, and HOA Management

ResortConnect enables the streamlined management of your development(s), so you can focus on delivering outstanding experiences to your members and guests.



Transfers and Title Changes

We handle title transitions, transfer fees, and associated documents.



Bankruptcy Processing

We can execute foreclosure notes and bankruptcy processing if collections prove unsuccessful and all refinancing/amnesty offerings have been declined by the member.



OUR TIMESHARE MANAGEMENT SOFTWARE EMPOWERS CONTACT CENTER AGENTS

Our platform delivers the information and power call center agents need to effectively service your members and guests

Our greatest assets are our employees. Like you, we spend a significant amount of time focused on the knowledge, development, and talents of our team members. Our agents are trained to engage our members/guests, uncover the intent for each vacation, and help create the experience they deserve. But training is useless without the tools agents require to do their jobs. ResortConnect empowers our call center agents – and our clients’s agents – by providing the information needed to address any member request or issue, from contracts to maintenance fees to collections. ResortConnect transforms a reservations call center into your resort’s front desk.

We work directly with our clients to make sure their expectations are attained, and encourage client feedback in a variety of forms. Beyond other cookie-cutter timeshare software, ResortConnect is rules-based, so we customize our platform for each client – to deliver a seamless experience for members and their guests. Our multilingual call center, back office team, and custom timeshare technology make ResortCom a clear choice for developers searching for a member services solution equal to their exceptional properties.

Email info@ResortCom.com today to learn more about partnering with ResortCom.



RESORTCONNECT PROTECTS OUR CLIENTS AND THEIR MEMBERS

Our powerful timeshare technology is easily customized to fit into your branding look and feel.

ResortConnect provides reservations and inventory management, payment processing, and thorough reporting. With high-speed performance and language localization, we have implemented stringent security requirements in our coding practices and developed procedures to ensure the latest versions of anti-malware and anti-virus software are maintained properly, along with maintaining OS upgrades and security patches as they are released.

The security and safety of our members' personal information is pivotal to our organization. We do not sell lists or provide any personal data of our members. We take extreme security measures to ensure the protection of our members through advanced timeshare financial technology, consistent monitoring of our call center, and educating our team members about the important information they access. Credit cards are encrypted to ensure no human can retrieve this information. We manage the portfolios entrusted to us as if our members' and clients' information is *our* information.

Call Us

Learn more about ResortCom and ResortConnect, our powerful member services platform. We help developers of all sizes and membership formats. Call today to talk to someone who can answer all your questions.

702-789-7265

Email Us

Learn more about ResortCom and ResortConnect, our powerful member services platform. We help developers of all sizes and membership formats. Email today so we can answer all your questions.

inform@ResortCom.com

RESORTCOM

6850 Bermuda Road
Las Vegas, NV 89119
702-263-9650

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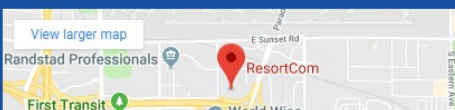
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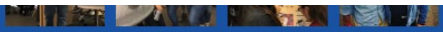
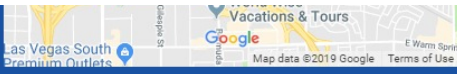
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