better service through technology.

Our technology doesn't replace people. It connects us. The Aires team uses a multitude of homegrown, integrated tools that connect under one global system for seamless customer service that's powerful and personalized. The result is greater control and efficiency of your mobility program.

Integrated Relocation Information System (IRIS)

The nerve center of our proactive management processes, IRIS is a proprietary, award-winning management platform that integrates every detail of your relocation program, allowing our team to offer you nimble solutions to help you meet your corporate mobility goals. All of the services and employee data are amassed in one location, offering an easy-to-use solution for your business.

ASSIST

Our Mobility Specialists never miss a beat with ASSIST. This daily to-do list is a high-tech planner for each Aires Counselor. It generates reports and provides system prompts, alerting us to proactively contact your transferee at predetermined points throughout the relocation process.

AiresShieldᔆᴹ

Information security gaps can lead to identity theft and other crimes. At Aires, we take your privacy seriously, and our security measures are unparalleled in the relocation industry. Your sensitive data is protected thanks to a multi-tiered security architecture, a Security Incident and Event Management System, database encryption (using Oracle Advance Security TDE), and file-level security.

OverRideᔆᴹ

To help you keep track of employee exceptions, our Mobility Specialists use OverRide to complete specific details about transferee exception requests. The system then automatically sends you an email containing these details as well as a report that includes the employees' relocation exception request history and more.

HubCapᔆᴹ

HubCap is an automated solution that helps us manage your capped cost spend through proactive budgeting. It also provides increased visibility to clients and transferees. This flexible system can be configured to meet various capped spend programs with flexible benefits.

GreenLightᔆᴹ

Ready. Set. Go! This workflow application allows us to streamline the internal and external approval required for authorizing a relocation.

SquareUpᔆᴹ

When it's time to square up, this system lets us track and report on all employee expenses by reimbursement type. Using a standard coding system, the software classifies relocation expenses and provides gross-up calculations and tax withholding for each transaction based on each client's policy.

Global Eye®

Emergencies happen, and global relocation is a 24x7 process. Aires' Global Eye Support Center ensures transferees have a contact to help with any emergency that may arise at any time, day or night. Located in Pittsburgh, PA, the center is staffed by professional Aires Counselors who are able to address assignees' questions or concerns. This center can be reached via both toll-free and local phone numbers.

client tools
transferee tools
aires tools

let's talk

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