**Recent work** 

## Reposition a prosperous start-up.

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Manage college.

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The easiest way to manage

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Design the best

Land the perfect

internship based on your degree plan.

class schedule using

the best information.

Schools &

college and find a job.

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Smith was recently engaged to envision the future of myEdu.com, the the nation's leading student academic platform for completing college. MyEdu recently began a dramatic shift in it's market position and product offerings. They brought Smith in to envision and design the new product.

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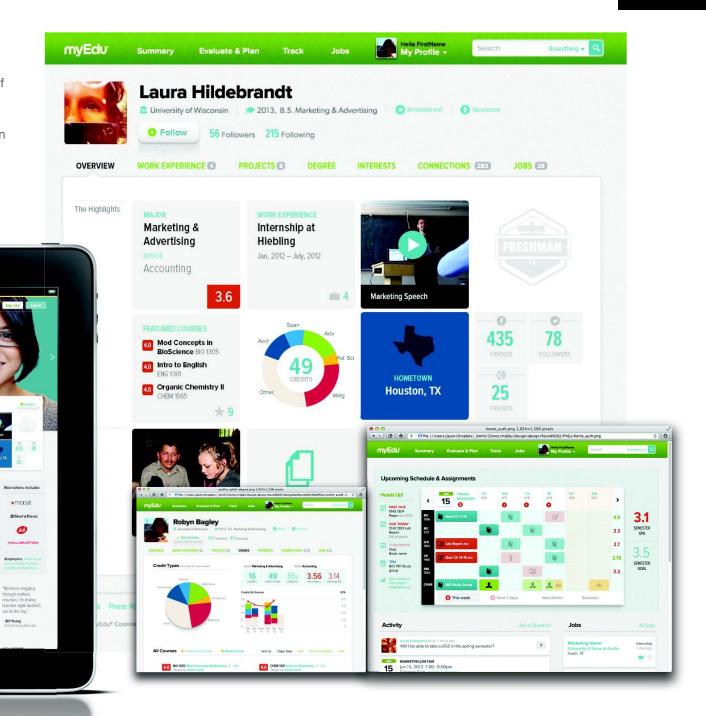
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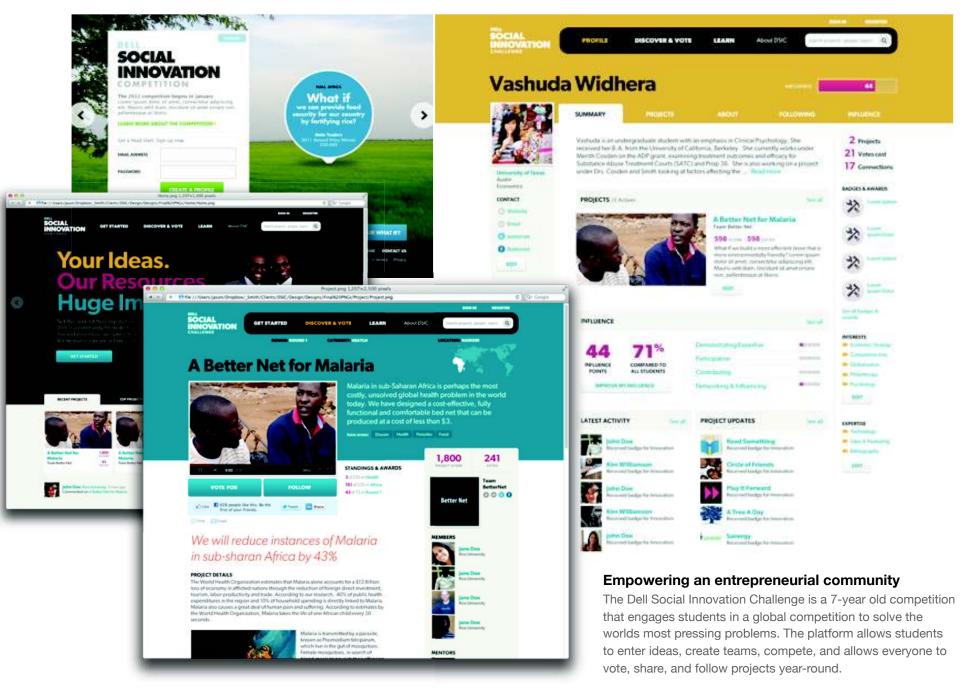
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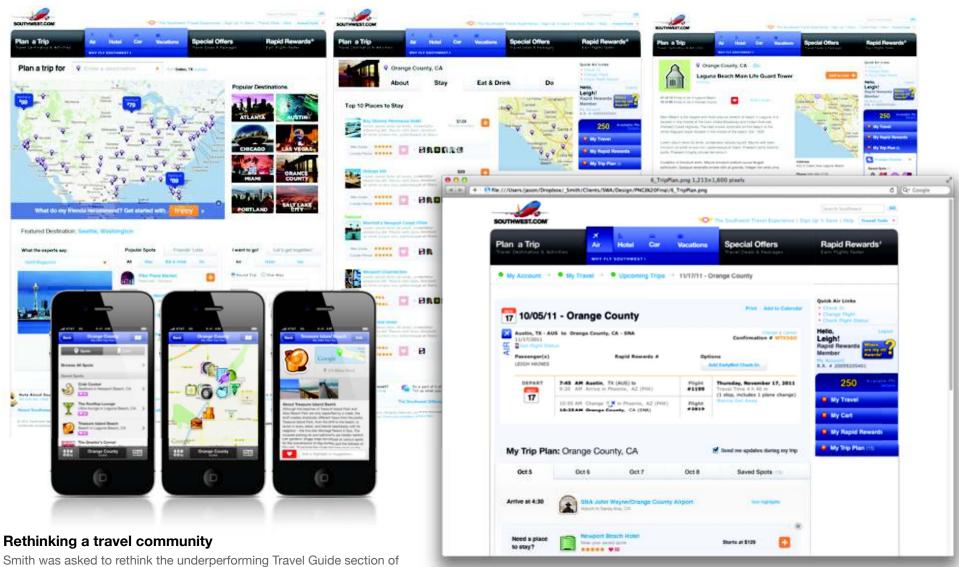


SMITH.



SMITH.

## **Recent work experience: Southwest Airlines Community Concepts**



SMITH.

Smith was asked to rethink the underperforming Travel Guide section of Southwest.com. We dug through volumes of customer interviews and research to uncover the real motivation for community participation on Southwest.com and designed a multi-channel community that truly supports customers throughout their entire travel experience.

## Bringing data and people together

UMBEL Audience is everything.

This ambitious Austin start-up asked Smith to design an experience that allows consumers to manage, share and benefit from their digital data. Bringing this complex experience to life required the thoughtful integration of content, data and web services in a simple and intuitive interface.



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Umbel.com

Umbel can help vou discove new premium inventory that returns 8x more revenue on average

Umbel helps you recapture the revenue you're handing over to ad networks; that's

32% on average.