

GUARDIAN+ VIGILANCE

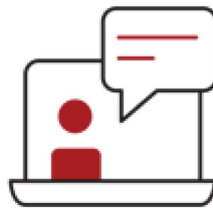
Contact Us





DIB FOCUSED

Summit 7 is the #1 Managed Service Provider / Managed Security Service Provider for the DIB



24/7 THREAT & INTEL SUPPORT

Our team of US Citizens with Background Checks is always prepared to respond to your needs



CLOUD SECURITY EXPERTISE

We provide strategy and roadmap planning for the shifting cloud journey and ever-changing compliance landscape





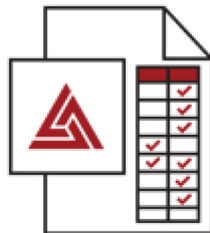
SECURITY MONITORING

Actively monitoring systems and security devices in scope



MICROSOFT PREMIER SUPPORT

We can work directly with Microsoft on your behalf to create/escalate support tickets with no minimum contract



SHARED RESPONSIBILITY MODEL

Support for the natural capturing, identifying, and dividing of responsibilities between customers and providers required for CMMC 2.0 compliance



leverage the skills and expertise of Guardian and Vigilance to be an extension of their current IT division, bringing the knowledge and capabilities necessary to ensure the security of their systems.

CONTACT US

Summit 7 Guardian + Vigilance - The #1 MSP/MSSP For Do...



GUARDIAN + VIGILANCE SERVICES

Guardian
for Microsoft 365

Guardia
for Azur

Azure Firewall
Management



Azure Network
Management



Azure Server
Antivirus



Azure Server Backup



Azure Server
Management



Azure Server Patch
Management



Azure Server
Software
Installation/Removal



Azure Active
Directory/Active
Directory
Management



Certificate
Management and
Renewal



for Microsoft 365

for Azure

Change Control
Board Management



Compliance
Advisory



Endpoint Antivirus
Management



Exchange Online,
SharePoint Online,
OneDrive, and Team
Management



Intune Device
Management



IT Asset
Management



IT Policy
Management



IT Procurement
Support



for Microsoft 365

for Azure

IT Vendor
Management



Microsoft 365
Backup and
Recovery



Microsoft 365
Workload
Administration



Service Desk
Support



System Security Plan
(SSP) and Plan of
Action and
Milestones (POA&M)
Management



Virtual CIO



Windows Endpoint
Patch Management



Azure Sentinel
Notification



Refinement and
Improvement

Cyber Threat
Intelligence and
Integration

Incident Response
Initiation and
Management

Intrusion Detection

Security Command
Function

Security Operations
Reporting and
Dashboards

Security Posture
Monitoring

Tabletop Exercises
and Evaluation

Vulnerability
Management with



Enhanced Patch
Management

Microsoft Premier Support Escalation

Summit 7 offers escalation to Microsoft Premier Support, if elected, as part of our Support Services capability. Summit 7 holds the Premier Support contract and offers the capability to customers on a per-hour basis.

If you choose to have this capability as part of your Block Hour support contract it will be called out specifically in your quote. This capability is typically only leveraged during Critical Priority / Sev A or Sev 1 incidents, but tickets may be escalated upon any customer request as well.

Escalated tickets are billed on a per hour basis. Summit 7 employees must stay engaged on the ticket with Microsoft for the duration of the escalation. This will result in time charges for both Summit 7 and Microsoft Premier Support.

Escalated tickets for Premier Support enables both Severity A and Severity 1 tickets. This is differentiated from standard Microsoft support that only allows up to Severity B tickets to be generated. Please see the table below for the Microsoft Premier Support SLA.



Commercial



**7****COMPLIANCE****SOLUTIONS**

CMMC Solutions

Managed Services (MSP)

Managed Security Services Provider (MSSP)

Business Solutions



RESOURCES

[Blog](#)

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[CS2](#)

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SOCIAL LINKS

