

For help getting started or support inquiries, call 1-844-454-KITE (5483), Monday-Friday, 9 AM-6 PM PT. 



## Welcome to Kite Connect®

### Your link to cell therapy support

Kite Connect is a Kite-sponsored resource committed to supporting healthcare providers (HCPs) and patients throughout each step of treatment with Kite therapy. Support for eligible individuals may include assistance with Kite Connect referrals, information on Authorized Treatment Centers, reimbursement support, and programs to help cover the cost of Kite therapy.

#### Dedicated support throughout the treatment journey



**Find a Treatment Center**

Provide patients and healthcare professionals information on CAR T Authorized Treatment Centers.



**Logistics Support**

Patients can learn about potential resources for transportation and housing assistance.



**Reimbursement Support**

Help with benefits investigations, claims appeals information, and potential sources of support for eligible uninsured and underinsured patients.



**Patient Enrollment**

Register a patient for therapy if you are a healthcare professional.



**Ongoing Commitment**

Kite Connect Case Managers are available to support healthcare professionals and patients throughout the CAR T treatment journey.

Authorized Treatment Centers are independent facilities certified to dispense Kite CAR T therapies. Choice of an Authorized Treatment Center is within the sole discretion of the physician and patient. Kite does not endorse any individual treatment sites.

Resources may include referrals to independent third-party nonprofit patient assistance programs. These programs are not operated or controlled by Kite. Nonprofit patient assistance program eligibility requirements may vary and are established solely by each independent organization. Kite makes no guarantee with respect to reimbursement or copay assistance for any item or service.

Cell therapy patient programs are for eligible prescribed patients.


## A connection to your patient's care


Turn to Kite Connect for support throughout patient enrollment, and for help maintaining a connection to your patient's care.

**FOR AUTHORIZED TREATMENT CENTERS**

**FOR COMMUNITY PHYSICIANS**

If you are a healthcare provider at an Authorized Treatment Center, you can begin the treatment journey for your patient in just two steps:

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Start by enrolling your patient for therapy using the Kite Connect Hospital Portal.
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Once a patient is enrolled in the Kite Connect Hospital Portal, you can initiate Leukapheresis using the Apheresis Collection Module.

**Enroll Your Patient**

**Initiate Leukapheresis**

Access the Risk Evaluation and Mitigation Strategy (REMS) Program. [Request access to training.](#)

[Access REMS Training](#)

## Access Resources for Healthcare Professionals

Please click on the links below to access coverage and reimbursement resources.

[View Coverage in Your Area](#)

[View Billing & Coding Guides](#)

[Sample Letter of Medical Necessity](#)

[Sample Letter of Appeal](#)

### CAR T Prior Authorization Checklist

These resources are provided for background information and as examples only. The information found herein is not intended to be directive nor should it be construed as clinical or reimbursement advice. Physicians should exercise medical judgment and discretion to appropriately diagnose and characterize the individual patient's medical condition. Healthcare providers are responsible for ensuring the accuracy and validity of all billing and claims for appropriate reimbursement. Kite makes no guarantee for reimbursement of any service or item.

## Additional sources of support for patients and caregivers

Patients and their families may face financial, emotional, and logistical challenges when they are referred for CAR T therapy. Kite provides a directory of independent nationwide programs for transportation, housing, financial, and other support resources that may be available.

[View Patient Support Resources](#)

For additional information on patient support and other support inquiries, contact a Kite Connect Team Member at **1-844-454-KITE** [5483], Monday-Friday, 5 AM-6 PM PT.

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[Terms and Conditions](#) [Privacy Policy](#)

For medical information, or to report an adverse event or product complaint, call Kite Connect at **1-844-454-KITE** [5483], Monday-Friday, 5 AM-6 PM PT.



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