

Please Note:

- The PassportCard is a means to receive insurance coverage based on a valid PassportCard foreign travel insurance policy, and in accordance with the terms of the policy, including its exclusions and restrictions, and subject to medical underwriting.
- The PassportCard may be used for any travel abroad. Make sure to purchase the insurance before leaving the country.
- The PassportCard is not a credit card and is intended to be used only when using the foreign travel insurance. You do not need to pay any subscription fees or commit to a minimal level of use.
- You can contact us toll-free from a landline phone, paying only the actual cost of the call. This toll-free service does not include telephone usage charges or calls made from cellular phones.

Country	Toll-free Number from a landline
Australia	1800259516
Austria	0800296476
Belgium	080070990
Brazil	8008918939
Bulgaria	008001103221
Canada	8887496883
Chile	12300201940
China	108003200056
Columbia	018005180533
Cyprus	80095438
Czech Republic	800143810
Denmark	80889946
Finland	0800918232
France	0800916678
Germany	08001844944

Country	Toll-free Number from a landline
Greece	00800972131025
Holland	08000229979
Hong Kong	800967365
Hungary	0680019411
India	0008003201487
Ireland	1800657192
Italy	800789215
Japan	00531320030
Korea	00798148008142
Luxembourg	80029852
Mexico	0018667377196
New Zealand	0800441097
Norway	80016909
Philippines	180013220062
Poland	008004911655

Country	Toll-free Number from a landline
Portugal	800855413
Romania	0800895174
Russia	88003337457
Singapore	8009722059
Slovakia	0800003201
South Africa	0800982665
Spain	900866675
Sweden	020791605
Switzerland	0800564162
Taiwan	00801136191
Thailand	00180032602
Ukraine	0800504608
United Arab Emirates	8000320096
United Kingdom	08081011116
USA	8889071811

PassportCard



User's Guide

Dear Customer,

Thank you for choosing us for your trip abroad.

The PassportCard included in this kit can be used to cover medical expenses incurred abroad and to receive compensation when luggage is delayed abroad.*

The PassportCard in your possession will remain in effect for five years and may be used for future trips.



*In all cases, the insurance coverage is applicable in accordance with the insurance details page and the terms of the policy, including its exclusions and restrictions.

We are available 24/7!

In the back of this booklet you will find a list of toll-free numbers for landlines only, from destinations around the world.

**General call center number
+972-9-8920930**

*Phone calls to this number may include charges by your cellular company.



Chat by telephone:
+972-50-6708544



Chat on our Facebook page:
PassportCard

Chat on our website at:
www.passportcard.co.il

Email to:
pcsr@passportcatd.co.il

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- Manage your activities independently and quickly without the need to contact customer care.
- Locate nearby hospitals, clinics, doctors, and pharmacies.



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*9912 from any telephone in Israel
www.passportcard.co.il

PassportCard Israel General Insurance Agency (2014) Ltd. **PassportCard**
P.O.Box 8767, Netanya, 4250608
Insurance company: David Shield Insurance Company Ltd.

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