

70% of shoppers are less likely to shop again if an order is delayed without notice. Webinar with Forrester.

Watch Now



Platform

Customers

About Linc

Resources

CX Factor

Get A Demo

The World's Only Retail CX Automation Platform



\$3.89

Average Revenue Generated Per Automated Session

60%

Higher Engagement With Opt-In Shoppers

85%+

Customer Assistance Inquiries Resolved

The Linc Customer Experience Automation platform delivers real conversations that solve real problems from pre-purchase to post-purchase and everything in between.



I'm looking for the right moisturizer for my skin

We're happy to help! What best describes your skin type?



Dry

Oily

Normal

Combination

CONSULTATIVE SELLING

Offer Your Customers Personalized Consultations

Help your customers find what they want with the same level of personal service online as they get in-store with Linc's Consultative Selling Digital Workers.

Learn More

BUYING ASSISTANCE

Make Buying Easier for Your Customers

Provide assistance on checking out, locating stores, navigating promotions, and answering all customer questions with Linc's Buying Assistance Digital Workers.

[Learn More](#)



Do you have any **first-time shopper promotions?**



We do! We're happy to offer you **15% off your entire order.** Just use code "GETCOOKING" at checkout!



[Share](#)

[Shop](#)



I need to **return something**

I found your recent order. If this is correct, I'll start the return process!



POST PURCHASE ORDER SUPPORT

Support Your Customers After the Sale

Provide your customers with post purchase order support from pre-fulfillment to post-delivery, and everything in between.

[Learn More](#)

CUSTOMER RETENTION

Turn First-time Buyers into Lifelong Customers

Keep your customers coming back for more by providing a simplified reorder process, fast warranty look-ups, loyalty program support, and subscribe-and-save options.

[Learn More](#)

We noticed you've ordered the same dog food two months in a row. **Would you like to subscribe and receive a 10% discount?**

[Subscribe](#)

Hey, Kim, Mia wants to ask you a question about loyalty points from an in-store purchase.



Thanks, Linc!
Hi Mia,
happy to chat with you today!

LIVE CHAT SUPPORT

Empower Live Chat and Customer Support Teams

By resolving common, repetitive inquiries with your digital workforce, your highly trained human workforce can focus on issues only they can resolve.

[Learn More](#)

Ready to write your own success story with Linc?

[Get A Demo](#)

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pampered chef

LAMPS PLUS

carter's | OSHKOSH

Levi's

SCOUT & CELLAR

FARMACY BEAUTY
FARMACY

PAC SUN



PURE FORMULAS®

"Linc is a true innovation partner. They not only understand technology and AI, they helped us build our own automation roadmap and execute it."



Carolina Servigna

Director of Technology, PureFormulas

Linc

Changing the Conversation
in Commerce



Join the Conversation!

PLATFORM

- The Linc Platform
- Consultative Selling
- Buying Assistance
- Post Purchase
- Customer Retention
- Empower Live Agents

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RESOURCES

- Success Stories
- Resources
- Integrations

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