

Our tech support lines are experiencing longer than usual wait times. [Here's more info](#) for updating your t:slim X2 pump.



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Get a Pump



## Creating new possibilities for people living with diabetes

Explore Products



At Tandem Diabetes Care, we innovate with purpose. We build the right products to craft a connected care experience that is positively different, while helping to make diabetes management easier.

### t:slim X2 insulin pump with Control-IQ technology

Trying to keep your blood sugar in range can be stressful. Our Control-IQ technology makes it easier by using Dexcom G6 continuous glucose monitoring (CGM)\* values to predict glucose levels 30 minutes ahead and automatically adjusting insulin.

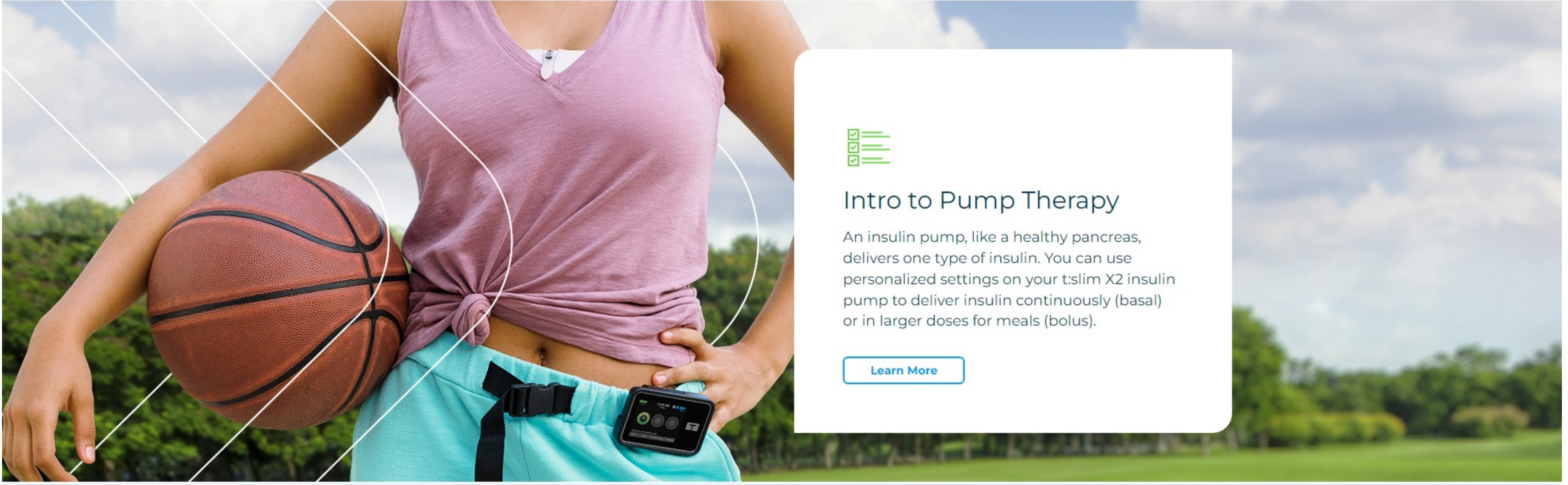
#### FREEDOM TO DELIVER

Our pump also connects wirelessly to the t:connect mobile app, giving you the freedom to bolus directly from your smartphone.† That increased flexibility means you can choose to wear your t:slim X2 pump in more places by decreasing how often you interact with it.

Learn More







### Intro to Pump Therapy

An insulin pump, like a healthy pancreas, delivers one type of insulin. You can use personalized settings on your t:slim X2 insulin pump to deliver insulin continuously (basal) or in larger doses for meals (bolus).

[Learn More](#)

## Our insulin pumps are positively impacting people's lives

Quote icon

**Madeleine**  
Diagnosed 2013



Quote icon

It means a lot to my family to see me healthy, playing professional football, and living my dream. The technology the t:slim X2 pump has is incredible. It would feel like the dark ages if I gave myself shots.

**Mark Andrews**  
Tight End, Baltimore Ravens ◊



Quote icon

**Lauren Salko**  
Professional Freestyle Skier ◊



### Pump Satisfaction

Users have consistently rated Tandem insulin pumps with the highest pump satisfaction scores.<sup>1</sup>



### Expert Training

We offer personal pump training to new customers so they can quickly learn our easy-to-use products.



### Limited Warranty

We're there for you! We can replace your insulin pump to minimize any disruption to your insulin therapy.



### Infusion Sets

Choose from a variety of cannula materials, tubing lengths, and insertion angles to fit your needs.



### Software Updates

The t:slim X2 insulin pump is the only FDA-cleared insulin pump capable of remote feature updates.<sup>‡</sup>



### Innovative Tools

Our mobile and cloud-based applications are designed to help you better manage your diabetes.

## What's next?

Whether you're ready to get a pump, or looking to check insurance coverage, you'll find everything you need here.

[Let's Get Started](#)



### Responsible Use of Control-IQ Technology

Even with advanced systems such as the t:slim X2 insulin pump with Control-IQ technology, you are still responsible for actively managing your diabetes. Control-IQ technology does not prevent all high and low blood glucose events. The system is designed to help reduce glucose variability, but it requires your accurate input of information, such as meals and periods of sleep or exercise. Control-IQ technology will not function as intended unless you use all system components, including your CGM, infusion sets and pump cartridges, as instructed. Importantly, the system cannot adjust your insulin dosing if the pump is not receiving CGM readings. Because there are situations and emergencies that the system may not be capable of identifying or addressing, always pay attention to your symptoms and treat according to your healthcare provider's recommendations.

\* Dexcom CGM sold separately.

† Bolus delivery from the t:connect mobile app requires a compatible smartphone model and operating system, an app update, a remote software update on the customer's t:slim X2 insulin pump and additional training. Only available to customers who reside in the United States.

‡ Additional feature updates are not currently available for the t:slim X2 insulin pump with Control-IQ technology. Control-IQ technology is available only to customers who reside in the United States or Canada, and other select geographies. Future updates for all or some of Tandem's products may not be developed and may not be offered everywhere and would be subject to applicable regulatory approvals. Software updates are only available to customers who are in warranty at the time they update their pump. Additional training may be required to access certain future software updates. Charges may apply. Tandem may discontinue select software and features over time at its discretion.

◇ Tandem Diabetes Care has compensation agreements with Mark Andrews, Lauren Salko, and Ben Tzeel.

### Please Note

Individual symptoms, situations, circumstances, and results may vary. Please consult your physician or qualified healthcare provider regarding your condition and appropriate medical treatment. Please read the Important Safety Information below before using a Tandem Diabetes Care product. Disconnect the infusion set from your body before flying in an aircraft without cabin pressurization or in planes used for aerobatics or combat simulation (pressurized or not). Rapid changes in altitude or gravity can affect insulin delivery and cause injury. As a reminder, avoid exposure of your Tandem pump to temperatures below 40°F (5°C) or above 99°F (37°C), as insulin can freeze at low temperatures or degrade at high temperatures.

### References

1. dQ&A USA Diabetes Connections Surveys, 2013-2021.

### Important Safety Information

RX ONLY. The t:slim X2 pump and Control-IQ technology are intended for single patient use. The t:slim X2 pump and Control-IQ technology are indicated for use with U-100 insulin only. **t:slim X2 insulin pump:** The t:slim X2 insulin pump with interoperable technology is an alternate controller enabled (ACE) pump that is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, to receive, execute, and confirm commands from these devices. The t:slim X2 pump is indicated for use in individuals six years of age and greater. **Control-IQ technology:** Control-IQ technology is intended for use with a compatible integrated continuous glucose monitor (iCGM, sold separately) and ACE pump to automatically increase, decrease, and suspend delivery of basal insulin based on iCGM readings and predicted glucose values. It can also deliver correction boluses when the glucose value is predicted to exceed a predefined threshold. Control-IQ technology is intended for the management of Type 1 diabetes mellitus in persons six years of age and greater.

**Warning:** Control-IQ technology should not be used by anyone under the age of six years old. It should also not be used in patients who require less than 10 units of insulin per day or who weigh less than 55 pounds.

Control-IQ technology is not indicated for use in pregnant women, people on dialysis, or critically ill patients. Do not use Control-IQ technology if using hydroxyurea. Users of the t:slim X2 pump and Control-IQ technology must: use the insulin pump, CGM, and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate carb-counting skills; maintain sufficient diabetes self-care skills; see healthcare provider(s) regularly; and have adequate vision and/or hearing to recognize all functions of the pump, including alerts, alarms, and reminders. The t:slim X2 pump, and the CGM transmitter and sensor must be removed before MRI, CT, or diathermy treatment. Visit [tandemdiabetes.com/safetyinfo](https://www.tandemdiabetes.com/safetyinfo) for additional important safety information.

**t:connect mobile app:** The feature set available within the t:connect mobile app is dependent on the pump software version and the compatible smartphone's model and operating system (OS).

- The **Display and Data Upload** feature set provides a secondary display of pump and continuous glucose monitoring (CGM) information, including display of your pump alerts and alarms, and enables wireless uploading of pump and CGM data to the Tandem cloud through an internet or wireless data connection. Standard carrier data rates may apply.
- The **Bolus Delivery plus Display and Data Upload** feature set additionally allows users to request, stop, and cancel a bolus on the pump from the t:connect mobile app. At least one smartphone security setting must be enabled to utilize the Bolus Delivery feature of the t:connect mobile app.
- **WARNING:** Always rely on your pump to make therapy decisions when using a smartphone that is incompatible with the Bolus Delivery feature.
- **PRECAUTIONS:** Always rely on your pump to make therapy decisions if using a smartphone that is incompatible, the smartphone is lost or damaged, or the smartphone loses *Bluetooth*® connectivity with your pump. Important pump alerts and alarms are only received as app notifications when enabled and the app is either active or running in the background.



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