

Our tech support lines are experiencing longer than usual wait times. [Here's more info](#) for updating your t:slim X2 pump.



PRODUCTS ABOUT RESOURCES SUPPORT | PROVIDERS

Get a Pump



Mike  
diagnosed 1962

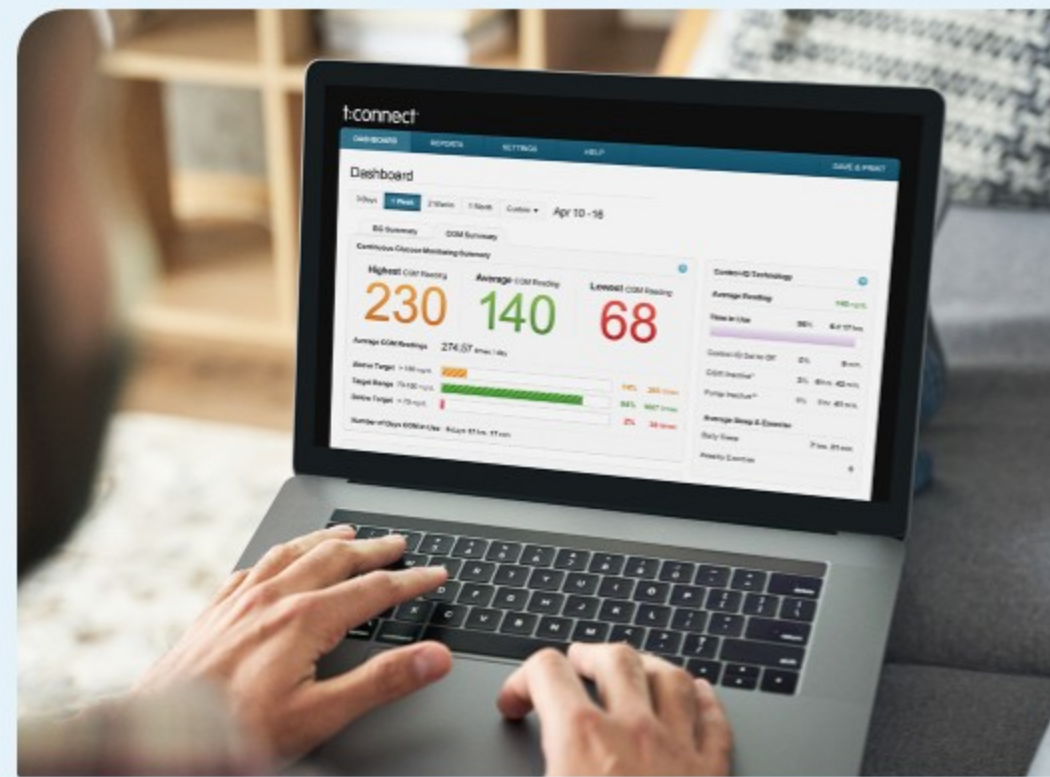
SOFTWARE & APPS

A connected system to help manage diabetes



Our cloud-based and mobile applications are designed to help deliver new possibilities to people living with diabetes

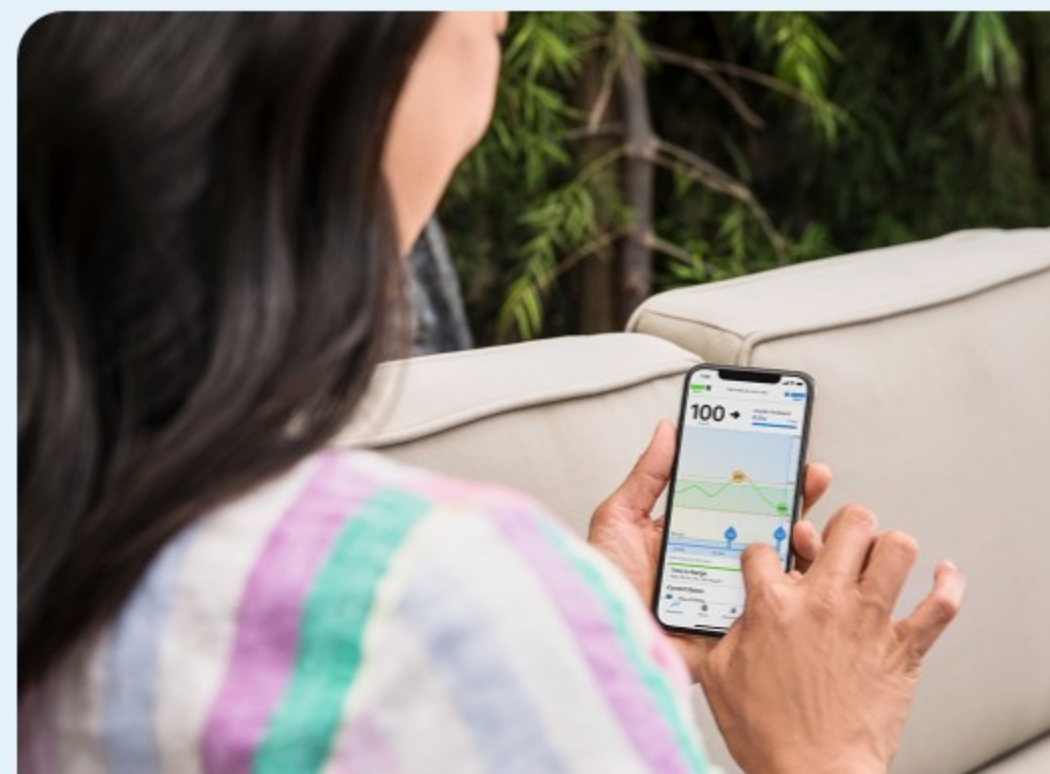
This leads to developing the right products and care experience to make the management of diabetes easier for everyone involved.



### Reporting Made Easier

Get connected to an advanced way to monitor your diabetes with the t:connect web application. Easily view data from your Tandem insulin pump enabling you to generate reports that help you uncover meaningful insights and trends.

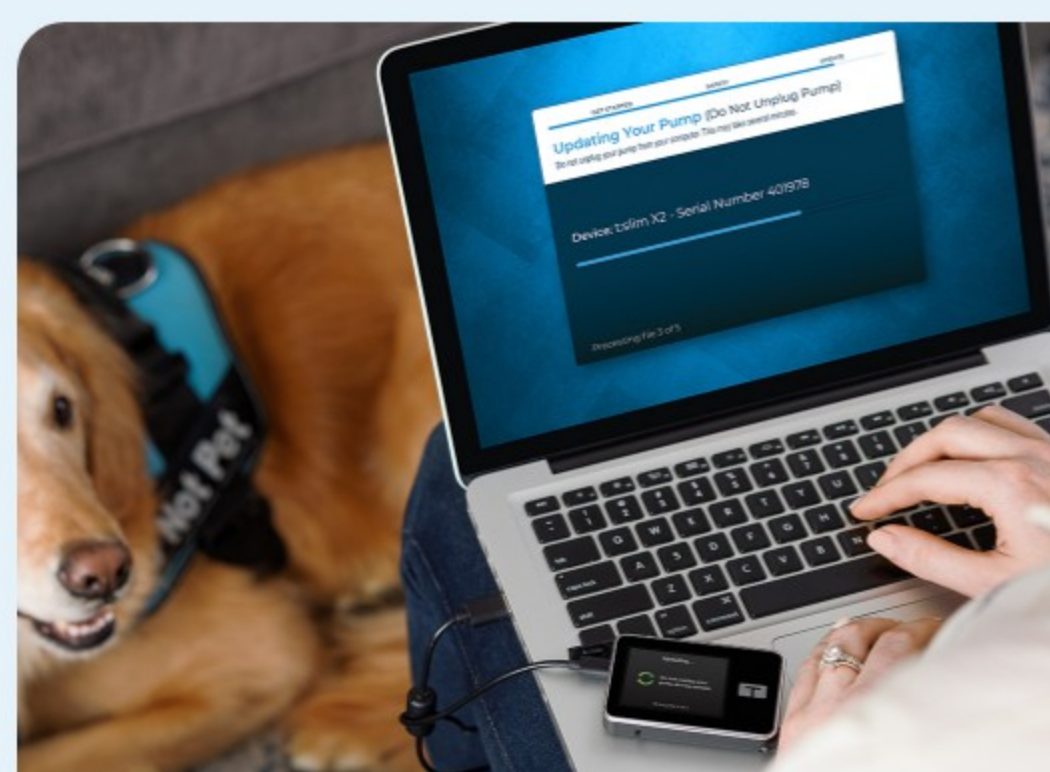
[Learn More](#)



### Freedom to Deliver

The t:connect mobile app frees you to bolus from your smartphone\* and stay informed of your diabetes management without touching your t:slim X2 pump. That increased flexibility means you can choose to wear your pump in more places.

[Learn More](#)



### Remote Software Updates

Get updated, not outdated with our Tandem Device Updater. Our remote software updates provide eligible t:slim X2 insulin pump users access to upcoming features without having to purchase new device hardware.†

[Learn More](#)





## Free Virtual Demo

The t:simulator app lets you test drive the easy-to-use touchscreen interface of the t:slim X2 insulin pump and its predictive technologies using your smartphone.

[LEARN MORE >>>](#)



## Sugarmate App

Maximize your continuous glucose monitoring (CGM) data with the Sugarmate app. It's built with a range of tools that can streamline your diabetes management.

[LEARN MORE >>>](#)



## Data Partners

We recognize the importance of having access to your diabetes data in a variety of formats and have made data from our pumps available on the following partner platforms.

[TIDEPOOL >>>](#)

[GLOOKO >>>](#)

## What's next?

Whether you're ready to get a pump, or looking to check insurance coverage, you'll find everything you need here.

[Let's Get Started](#)

\* Bolus delivery from the t:connect mobile app requires a compatible smartphone model and operating system, an app update, a remote software update on the customer's t:slim X2 insulin pump and additional training. Only available to customers who reside in the United States.  
† Additional feature updates are not currently available for the t:slim X2 insulin pump with Control-IQ technology. Control-IQ technology is available only to customers who reside in the United States or Canada, and other select geographies. Future updates for all or some of Tandem's products may not be developed and may not be offered everywhere and would be subject to applicable regulatory approvals. Software updates are only available to customers who are in warranty at the time they update their pump. Additional training may be required to access certain future software updates. Charges may apply. Tandem may discontinue select software and features over time at its discretion.

### Important Safety Information

RX ONLY. The **t:slim X2 insulin pump** with interoperable technology is an alternate controller enabled (ACE) pump that is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, to receive, execute, and confirm commands from these devices. The pump is indicated for use in individuals six years of age and greater. The pump is intended for single patient, home use and requires a prescription. The pump is indicated for use with NovoLog or Humalog U-100 insulin. Users of the pump must: be willing and able to use the insulin pump and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate carb-counting skills; maintain sufficient diabetes self-care skills; see healthcare provider(s) regularly; and have adequate vision and/or hearing to recognize all functions of the pump, including alerts. The t:slim X2 pump must be removed before MRI, CT, or diathermy treatment. Visit [tandemdiabetes.com/safetyinfo](https://www.tandemdiabetes.com/safetyinfo) for additional important safety information.

**t:connect mobile app:** The feature set available within the t:connect mobile app is dependent on the pump software version and the compatible smartphone's model and operating system (OS).

- The **Display and Data Upload** feature set provides a secondary display of pump and continuous glucose monitoring (CGM) information, including display of your pump alerts and alarms, and enables wireless uploading of pump and CGM data to the Tandem cloud through an internet or wireless data connection. Standard carrier data rates may apply.
- The **Bolus Delivery plus Display and Data Upload** feature set additionally allows users to request, stop, and cancel a bolus on the pump from the t:connect mobile app. At least one smartphone security setting must be enabled to utilize the Bolus Delivery feature of the t:connect mobile app.
- **WARNING:** Always rely on your pump to make therapy decisions when using a smartphone that is incompatible with the Bolus Delivery feature.
- **PRECAUTIONS:** Always rely on your pump to make therapy decisions if using a smartphone that is incompatible, the smartphone is lost or damaged, or the smartphone loses *Bluetooth*® connectivity with your pump. Important pump alerts and alarms are only received as app notifications when enabled and the app is either active or running in the background.



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