



Request demo

Product

Rapport[®]

Rapport is the only client communication solution developed and supported by Covetrus[™] software, with full integration for seamless pet owner and practice experiences.

- ✓ Automated reminders
- ✓ Online scheduling
- ✓ Two-way texting



Multi-media messaging makes client correspondence





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rapport allows you to set up automated reminders via email, text, and phone calls, depending on your client's preferences.

Clients can respond to you in the way that is most convenient to them, and their responses automatically update your software.

For even better results, combine our text, email, and voice messages with Rapport's high-quality postcard reminders for an effective multi-media approach. Automated postcards are easy to send through Rapport and, when combined with automated text and email reminders, can double compliance.



Online scheduling means more appointments with less phone time

Now you have the ability to schedule more appointments, even after hours.

With Rapport's online scheduling, you set up and control the time slots you have available for client appointments, and clients select the appointment time that best suits their



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you of activity, and automatically sends text or email confirmations to your clients.

Schedule appointments anytime, from anywhere



Rapport's mobile app brings the conveniences of Rapport right to your smartphone.

Your staff spends less time responding to phone calls, voicemails, and emails from clients looking to book or change their appointments, and more time focusing on the clients in front of them.

View your appointment calendar, look up client information, schedule appointments, and even send messages to one or all of your clients. (This is particularly useful to cancel and reschedule a day's worth of appointments all at once, due to emergency closings.)