PALADIN™

For Hardware   For Lumber   For Retail   For Pharmacy   More ⌄   🔍

Trusted management tools built for hardware stores.

Learn more →

Paladin is complete business management for independent retailers

Our hybrid retail system automates ordering, tracks inventory and provides detailed reports that help you get more work done.

US-based support

Our expert technicians are available and **ready to assist you 24/7.**

Easy to use & set up

Our intuitive system is **easy to learn**, and dedicated account managers handle your go live process.

No long-term contracts

We believe in **monthly agreements** and prove our commitment to your business every day.

Automatic updates

Updates are downloaded automatically so your business is always running the latest version.

Powerful inventory management

Automate inventory chores with our suite of smart features.

Market Driven Inventory Management™

Put your data to work with our proprietary algorithms that forecast products your customers will purchase in weeks to come.

PaladinNsight™ Dashboard and Tools

Monitor the performance of your inventory in real time. Use the built-in tools to identify areas requiring your attention.

Suggested Order™ and Order Analyst™

Eliminate hours of price and margin hunting. Lower your inventory investment, and keep the right mix of products on hand.

Secure credit card processing and sales tax compliance

We develop with the latest technology to protect you, your business and your customers.

Avalara

Sales Tax

Easy-to-adjust tax rate fields within Paladin allow you to quickly update tax rates as needed. We also integrate with Avalara AvaTax™ to automate tax collection, filing, and compliance.

End2End Encryption

Credit card data is encrypted as it moves between your store and the credit processor, making it useless to cyberattacks.

EMV or "Chip Cards"

Increased security for you and your customer. Chip cards are nearly impossible for thieves to counterfeit.