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Novo - Small Business Checking

Novo Platform Inc.

4.6★
3.02K reviews

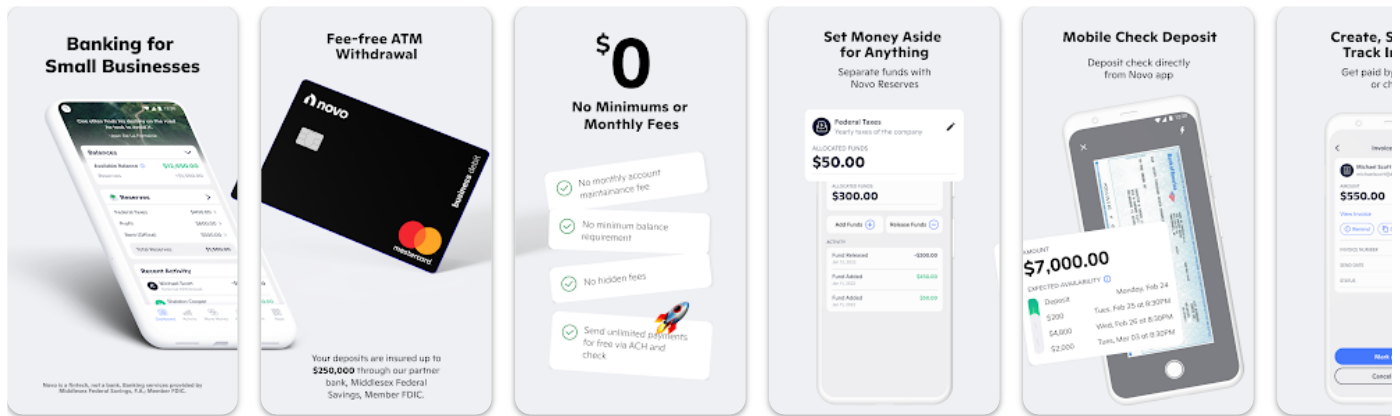
100K+
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Everyone ⓘ

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About this app



Do you need a checking account for your small business? Novo is for modern businesses.

With Novo you can apply for an account online in minutes, so you have more time to focus on your business.

Novo is a fintech, not a bank. Banking services provided by Middlesex Federal Savings, F.A.; Member FDIC. Novo provides free banking tools to small businesses, all within the Novo app. You can link your existing...

Safety starts with understanding how developers collect and share your data. Data privacy and security practices may vary based on your use, region, and age. The developer provided this information and may update it over time.

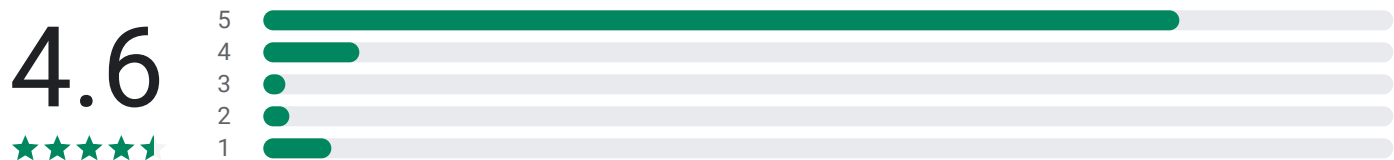
- This app may share these data types with third parties
Location, Personal info and 5 others
- This app may collect these data types
Location, Personal info and 6 others
- Data is encrypted in transit
- Data can't be deleted

[See details](#)

Ratings and reviews



Ratings and reviews are verified ⓘ



3.02K reviews



Adam Sugg



★☆☆☆☆ May 30, 2022

Good luck getting anywhere if your account is compromised. Had 2 fraudulent transaction in another country. I tried disputing but you stuck in an infinite loop of submitting a request, following up with info, just to be told to submit another request. They have a generic support line which ends up telling you to call the bank directly, even though I called the number on their app. I cancelled the card 4 months ago and still havent received a replacement. I'd highly recommend going elsewhere.

2 people found this review helpful

Did you find this helpful?

Yes No buttons

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Al Dykshorn



★★★★★ March 22, 2022

Edit: Improvements were made to make the ridiculous questionnaire quicker to navigate through. Original review: Used to love this app, but now you have to go through a ridiculous questionnaire about your checks when you deposit them. Why ask me the payee on the check? It's right there in the photo. I assume you OCR it anyway. No i didn't alter the check. I used to have check deposits down to around 10seconds each and now it's closer to a minute.

39 people found this review helpful

Did you find this helpful?

Yes

No

Novo Platform Inc.

November 5, 2021

Hi, we're sorry to hear that and we would love to take a look at the issue. Please reach out to our customer support team at support@banknovo.com.



Derek Miller



★★★★★ December 16, 2021

Updating to 4 stars to point out a few significant features that are lacking. 1) There is no option for a staff/accountant view-only account so I have to personally export statements monthly and email to them. 2) There is no way to print an invoice as a PDF and many customers require that so I have to duplicate it off-platform (again personally because of #1. ----- App and the service as a whole works extremely well. The UI is excellent!

11 people found this review helpful

Did you find this helpful?

Yes

No

Novo Platform Inc.

December 16, 2021

Thank you for providing your valuable feedback. Please reach out to us at support@banknovo.com, if you have other suggestions.



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Apps

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- Introducing Novo Boost! Connect to our Stripe integration and get your Stripe payouts up to 2 business days early, free of charge.
- Bug fixes & performance improvements.

Developer contact



Similar apps



VeraBank Mobile
 VERABANK
 4.5 ★



Lance - Freelance Banking
 Lance Global Inc
 4.1 ★



BELLA Loves Me
 BELLA Loves Me
 3.9 ★



Brink's Money Paycard
 NetSpend
 4.3 ★



BankFive Mobile
 Bankfive
 4.7 ★



CARD Prepaid Debit
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