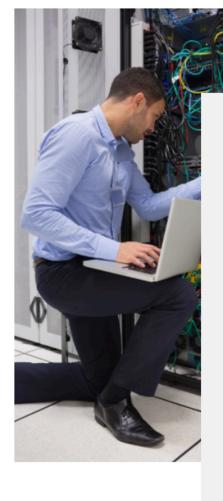




# Field **Services**

Boots on the Ground IT



# YOUR EVERY CORNER, **COVERED**

From installation to maintenance to optimization, think of our field engineers as your onsite technology crusaders, waiting for their next big mission. Looking for corrective, preventive, or proactive support? You've come to the right place.

## OPERATIONALIZING ACCELERATE **OUTCOMES**

Count on Compugen to provide the time, tools, and talent needed to solve and resolve your challengesmassive or minute, conceptual or concrete. We're driven by performance but measured in impact.

# INNOVATION

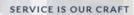
Large undertakings like digital transformation and IoT projects that many organizations are now exploring can be complex, time-consuming, and resource-intensive. Our team stands shoulder to shoulder with yours, helping you get through the day-to-day while planning for the future.

**GET IN TOUCH** 

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# The Benefits of IT Field Services

With a holistic understanding of technologies across the entire infrastructure, our field engineers and technicians bring on-site expertise to implement, integrate, and troubleshoot whatever comes their way.



## Experience

No matter who your customer is - be it internal employees, end-users, or paying clients - their impression of your business is intrinsically linked to technology's ability to work as intended. Our field services match you with fast, reliable IT support in the best of times and the worst of times.



## Efficiency

Shifting IT from a cost center to a revenue generator is dependent on how long it takes to inspect, implement and resolve IT issues, and how long it takes to translate IT initiatives into strategic business objectives. Compugen can help you streamline your strengths and execute quicker, period.



### Escalation

Spotting a potential issue before it turns into a massive problem is the best way to maintain uptime and minimize user impact. Having a team of trusted experts on stand-by can save precious time when downtime can quickly turn into dollars lost.

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fast, reliable IT support in the best of times and the worst of times. help you streamline your strengths and execute quicker, period. into dollars lost.



Every day, we will work to cultivate technology-based solutions that transform traditional customer service into unique human experiences.

By intentionally developing technology solutions as-a-service, we are committed to our vision to make a positive, rippling impact on the world around us.

LET'S TURN DOING INTO DONE

# FIELD SERVICE OFFERINGS

### Break/Fix

Reactive response, at-the-ready.Call on our team of technicians to analyze and address your technology needs as they arise.

We've seen it all and we've solved it all. When your next IT issue crops up,letCompugen tackle it—on your timeline, on your terms, on your turf.

### Implementation

The greatest return on any IT investment hinges on a successful deployment and seamless roll-out. From determining solution and site requirements to designing your system, to ensuring operational readiness, our team does not rest until your team is empowered to succeed.

### IT Support

Having end-to-end knowledge of the systems, solutions, and manufacturers that make up your infrastructure means that you can rely on Compugento have (or find!) the answers to all your pressing and lingering IT needs. Hardware upgrades and installation? Check. Network repairs? Check. Training and consultation? Check, check. We

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your turf.

empowered to succeed.

Network repairs? Check. Training and consultation? Check, check. We welcome the challenge.



GET SOME IT FEET ON THE STREET

## Let's Get IT Done

We're here to lend a helping hand; *from break/fix* support to implementation and IT support. We look forward to hearing from you.

- Last name

What is your relationship with Compugen?\*

How can we help you?\*

Company name

Business Email\*

Please Select

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First name*	Last name*
Company name	
Business Email*	
What is your relationship wit	th Compugen?*
Please Select	•
How can we help you?*	

**CONTACT US** 

# COMPUGÉN

By coupling innovative technology-based services with our belief that we are destined to do inspiring work, we will make a positive, rippling impact on the world around us. **Join Us.** 

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### CONNECT

Modern Workspace

Hybrid IT

Security

Competencies

Services

About Us

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