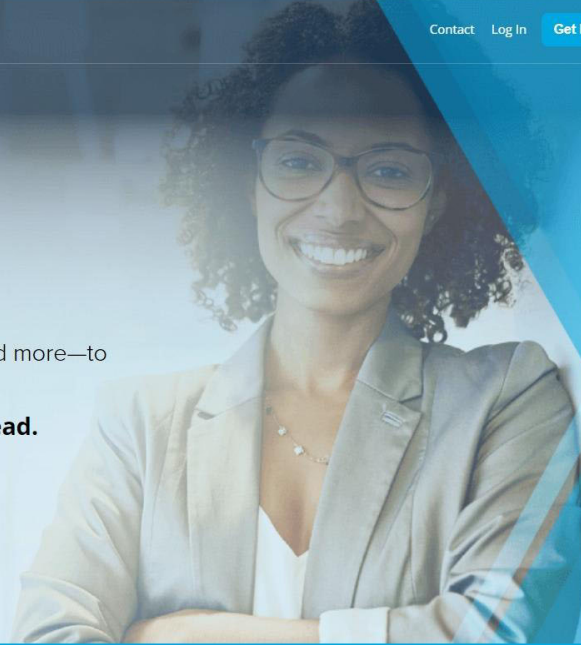


# Conquer the Chaos

Delegate those endless tasks—recall, reminders, scheduling, intake, and more—to us.

**Then spend your time strategically growing the business instead.**

Schedule Demo



## How would you like to explore Solutionreach?

By Specialization:

- OR -

By Solution:

Attract Make it easy to be found	Acquire Convert inquiries into patients	Engage Keep your patients	Delight Attract more patients
<ul style="list-style-type: none"> <li>Website</li> <li>Content/SEO</li> <li>Managed social media</li> <li>Paid advertising</li> </ul>	<ul style="list-style-type: none"> <li>Reputation Management</li> <li>Online Scheduling</li> <li>Web initiated text</li> <li>Referrals</li> </ul>	<ul style="list-style-type: none"> <li>Reminders</li> <li>Recall</li> <li>Text messaging</li> <li>Group messaging</li> <li>Surveys</li> </ul>	<ul style="list-style-type: none"> <li>Digital Intake</li> <li>Virtual waiting room</li> <li>Text-to-Pay</li> <li>Telehealth</li> <li>5 Star Reviews</li> </ul>
Increase the value of Google rankings by 7x.	More than double appointments and new patient leads	<5% no shows \$95,000 in additional revenue from Recall alone	3X more review request responses

Outcomes are averages reported by SR customers.

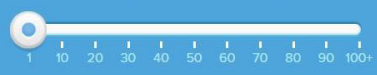
## We are the cure for staff shortages!



Automate patient appointment reminders, recall, intake, and more.

Using Solutionreach is like hiring a whole bunch of extra staff members. How many?

Use the slider to indicate how many appointments you see each day and we'll show you.



Appointments per day: 1  
 Our Platform can offset the work of: **0 office staff members**

Acquire Engage

**SOLUTIONREACH™**

**What we do**

- Your office's actual phone number
- SR Reminders registers when a patient has already confirmed and doesn't ask them to re-confirm!
- Customizable by patient and appointment type

**The Rest**

**What they do**

A short code = no identifier looks like spam

0:55

**Engage**

## Why Our Customers Love SR

### Group Messaging

1:28

**Create your own by:**

- Criteria (age, gender, procedure code, etc.)
- Upload a CSV (patient ID or name & D.O.B)

**Easily message groups affected by schedule situations arising:**

- Inclement weather, doctor absence, etc.
- ASAP list

**Attract**



**77% of patients conduct an online search before booking an appointment with a physician. 93% of patients say they have no problem leaving their provider if their digital experience doesn't meet expectations.** There are millions of patients looking for a new provider. Is your website state-of-the-art, intuitive, and ranking at the top of search results? Attract patients with the Solutionreach patient marketing platform.

## Acquire

### Online Patient Scheduling Platform - The Control you Need, The Options Patients Want

Solutionreach integrates with your practice's PM system!  
**We give you the control to decide if you want to:**

- You set the parameters! Allow patients to book any appointment type you decide in the time windows you set. (It's an actual appointment so it reduces potential for conflicts/confusion.)

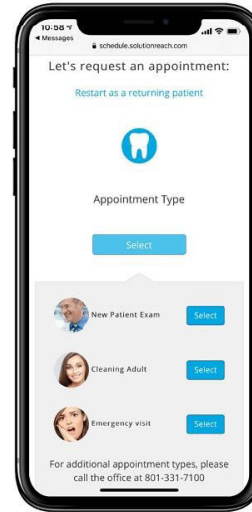
Or use our dual scheduling module to:

- Allow patients to request appointments

Whichever option you choose, our customization options allow you to:

- Get the exact information you need, and give patients the flexibility they want. They can:**
  - Request/Schedule from your website or via a text/email link you send them
  - Request/Schedule from a link you post on your Google profile, Facebook page or include in your Newsletters
  - Ultimate control of your schedule through the ability to approve or deny appointment requests
  - Request Appointments from Automated Recall Emails/Texts
  - Upload an image of their insurance card

If you get requests out of hours, our smart texting tool will let patients know they still need confirmation from you when you open.



”

*“We've heard such great feedback from our patients about how it's easier to get on their cell phones and book appointments for themselves, their kids and their spouse.” – Alyssa Watley, Optician*

”

## Engage



### Smart Reminders

**CAUTION** ⚠ These are *not* your ordinary reminders!



#### Personalize

- Match to individual patient's preferences – minimizes opt-outs
- Any combination of text/email/voice
- Patients can opt out of 1 channel, without opting out of all
- Flexible options for families – 1 parent, both parents, and/or children
- Combined Family Reminders for those coming in on the same day.

Customize Reminder messages by: Appointment type, patient group, individual patient, languages, channel and remaining time before visit

#### Progressive messaging ensures that:

- Patients don't receive repetitive requests
- Patients complete/acknowledge requests before progressing

#### 3-3-3 Optimal Cadence

Established over 20+ years and millions of data points achieves no-show rates >5%.

Or set to your practice and/or individual patient preferences



#### Easily Manage

- Cancel/Reschedule Requests
- Smart auto responses available e.g. outside of office hours
- Automated Confirmation Writebacks to your Practice Management
- Ability to restrict weekends and early morning reminders for patient preferences.



#### Embed

Insert pre-visit instructions in Reminders – allows you to offer a COVID-19 compliant, virtual waiting room experience

**Even include:** Videos, welcome message, CareCredit options, or a Telehealth link.

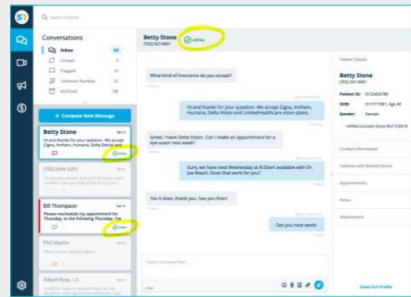
Let us show you why practices using our Reminders have the lowest no-show rates!

Request a Demo

## Engage

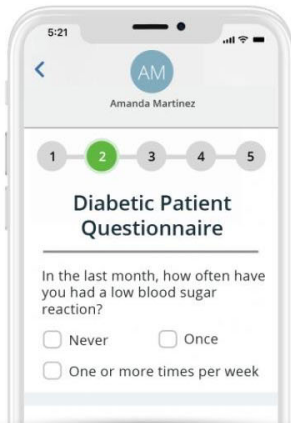
### Text Messaging

- See full message history by patient
  - All automated and manual texts consolidated in 1 view
- Contactless Payment made in full
- Ability to send Images and Attachments
- Templated texts available
- Accept texts through your website
- HIPAA consent tracker and easy patient approval via text
- Interoffice Chat, no need to have multiple systems open at once
- Telehealth links generated for calls via text



“ Our no-show rate dropped by about 60 percent just from using SR Conversations. A lot of our appointment confirmations come through text, which makes it easy to reschedule if we need to. - Kayla Stephens

## Delight



### Make your virtual waiting room a reality with SR Intake

- Forms are customizable by patient and appointment type
  - Multiple customizable templates available per situation. i.e. New Patient Paperwork, Covid questionnaires, Consents, Updated health history forms etc.
- Send personalized packets with the forms you create
  - Via text, email or Digital In-office
    - Forms can also be embedded in Reminders
    - One-click for patient to access
- See status of forms in real-time
- Forms are kept on file – so no need for the patient to complete every visit
- Automatic uploads of completed information and write back data to all major PMs or EHR software

Schedule Demo

## Delight

First Name\*

Last Name\*

Office Email\*

Role\*

Please Select

Practice Name\*

Practice Type\*

Please Select

Subscribe to the Solutionreach Blog

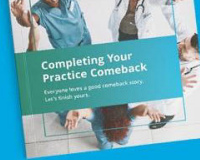
### Free Guide: Completing Your Practice Comeback

It's been a two years since businesses and healthcare practices shut down and the world changed forever. During that time, 8000 healthcare professionals deployed Solutionreach's Practice Comeback Plan to guide them as they battled to keep their practices running.

In this new guide, we revisit the Practice Comeback Plan to understand what went right, how to address mistakes that happened, and how to charge confidently into the future.



[Download the Guide](#)



## What our customers are saying.



*"I love that I can create groups based on scheduled appointments. The first time it snowed, I was able to create a group and quickly send a message to all the patients on the schedule that day. They got the message and were able to reschedule their appointments. It was fabulous!"*

- Dr. Joel Durham  
Provider - Durham Chiropractic



*"One of the greatest things that's happened for us in the last year is the increase in recall visits. We were able to see a \$5.2 million return on investment just in the well-visits coming in."*

- Leslie Tarver  
Vice President of Patient Experience and Marketing - Allied Physicians Group



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Hi there! How may I help you today?

