


Verizon Fios Installation - Internet

verizon.com/support/residential/internet/getting-started/tech-install

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Support > Internet > Tech Install

Verizon Professional Technician Installation

6/10/20

Fios ServicesHome phone & HSI Services

Verizon will send a technician to professionally install your service and help you get started. To learn more, select your service below.


Checking the status of an installation appointment

Check the status of your Verizon tech installation in the [My Fios app](#) or within [My Verizon](#).

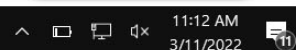
You can:

- Change the date of your installation (must be prior to your due date)
- Obtain status of equipment being shipped (if applicable)
- Update your contact information
- Leave a note for the technician

Chat with us



11:12 AM  
3/11/2022



Check Status >

Select the method you'd like to check the status:

- My Fios app +
- My Verizon +

# Prepping for your Fios installation

**Make sure your computer meets minimum requirements**  
Make sure your computer meets the minimum system requirements to work with Verizon Fios Internet Service.

**Check for a grounded electrical outlet**  
Find the area where your utilities enter your home or garage. Nearby this area, you will need an indoor grounded electrical outlet that accepts three-pronged power cords. This outlet must not be controlled by a switch.

**Allow 4 - 6 hours for installation**  
A typical installation takes 4 - 6 hours after the Verizon Technician arrives at your home. Make sure you allow enough time for installation.

**Someone 18 years or older must be present**  
An adult who can make decisions regarding equipment placement and computer configuration options must be present for the entire installation.

**Clear a path for the Verizon Technician to work**  
The Verizon Technician will need access to the location where your utilities enter your home or garage. The technician will also need room to work around your computer as well as any areas where Ethernet jacks will be installed. If you ordered Fios TV, the technician will need room to work around your TV(s).

# Frequently asked questions

- What will the technician do? +

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When would I need a technician installation?	+
Should I expect the technician at the beginning of the provided timeframe?	+
Do I need a Set-top box on every TV?	+
Will Verizon send reminders and updates to me about my Installation?	+
Do I have to change my inside TV wiring in order for Fios to work?	+
I need wiring to run through my home, do I need to have Verizon do that?	+
I live in an apartment complex, where would the equipment be installed?	+

# Verizon Fios Installation

Here's how easy a Fios installation can be.

What happens during your Fios Installation by Ve...

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