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Questions about our services?

ASK
US!

WHAT WE DO

UpLevel Ops™ is unique in that its general partners have been in-house for the vast majority of their careers. The UpLevel™ team brings real-world knowledge about industry trends, benchmarks, and how peers in the market are defining “world class” as it relates to strategy, technology, and all processes throughout the department. Over the course of their in-house careers, Jon and Stephanie addressed the ever-changing legal environment by developing a governing framework aligned to the corporate business strategy so their departments could appropriately respond to and invest in critical areas of the business. They created strategies that provided long term direction and identified and capitalized on the unique competencies of their in-house teams, and now they’re doing the same for their clients.

Beyond strategic planning, the team at UpLevel has implemented multiple types of solutions and programs, including:

- Legal operations strategies and roadmaps
- eBilling and matter management
- Contract lifecycle management
- eSignature policies and software
- Knowledge management and collaboration
- Document management and retention
- Workflow tools
- Legal intake
- Budgets and financial analysis
- Outside counsel management
- Valued-based pricing and alternative fee arrangements





• Growth and development
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In addition to these discrete offerings, we also offer Legal Ops as a Service™ (LOaaS™). LOaaS provides bespoke strategic and advisory solutions for legal operations. From senior legal ops secondment to program development, from upscaling a team to building frameworks, we have your back.

Most importantly, we at UpLevel Ops will be available to work with you to implement the recommendations, rather than just provide recommendations and move on to the next project. UpLevel believes that this is a competitive differentiator and we will stay involved to ensure that all the proposed deliverables will be in place and fully functioning at the highest levels.

OUR CLIENTS

Whether you're a Fortune 500 company or a small startup, we can help you create a world class legal department with our unique approach. We focus specifically on you, and while we bring significant expertise to the table, we spend time with you to understand your needs and provide you with the best, most appropriate solution. Our approach is collaborative, and our solutions are data-driven and actionable.

Contact us for referrals.

OUR AREAS OF EXPERTISE





Legal Department Strategy and Planning

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Legal Technology Strategy & Roadmaps, Selection and Implementation

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Budgeting and Financial Planning

Outsourcing Models

Partner/Vendor Management and RFPs

Metrics, Dashboards and Reporting

Benchmarking and Best Practices

Legal Ops as a Service (LOaaS)

Project Implementation and Change Management

eDiscovery

Client Relations

Program Management

Executive Coaching

Diversity & Pro Bono Initiatives

Ethics & Compliance Programs

Training Programs

Policy Creation

Contract Program Enhancements





Efficiency Programs

Data Analytics

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Intellectual Property Programs

Legal Strategy

Attorney Development

Legal Operations Processes

