

CHEMTREC is the leading source of 24/7 call center support and information during hazardous materials incidents. For more than 45 years, our engine with emergency responders around the world has been the engine tha our success.



We're the single point of contact that connects you with everyone involved—manufacturers, shippers, consignees, carriers, and government agencies. We're equipped to handle any situation and any class of hazardous material. Our team of trained, experienced Emergency Support Specialists are available around the clock, and have access to a worldwide network of hazardous materials specialists, toxicologists, medical professionals, and an expansive library of more than 6 million Safety Data Sheets. CHEMTREC provides hazmat emergency responders with the information they need to safely and efficiently manage chemical shipping incidents, including guidebooks, training opportunities and industry resources.



#### **Emergency Response Guidebook**

The first 30 minutes of a hazmat transportation accident are the most critical. Get prepared with PHMSA's Emergency Response Guidebook.

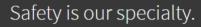
LEARN MORE →



#### **Chlorine Safety Tour**

Resources, exercises, and preparedness and response drills that help improve safety

VIEW TRAINING TOUR →





CHEMTREC maintains a database of The CHEMTREC Call Center receives CHEMTREC receives incoming calls more than six million Safety Data Sheets (SDS)



an average of 350 calls a day



from anywhere in the world



CHEMTREC personnel can assist callers in over 240 languages through the use of an interpreter service

# Frequently Asked Questions

As an emergency responder, do I need to register or pay a fee for CHEMTREC's services?	+
Does CHEMTREC notify other federal, state or local authorities in case of a hazardous materials spill?	+
Who answers the CHEMTREC phone number?	+
What technical resources does CHEMTREC use to handle emergencies?	+
Does CHEMTREC participate in drills and exercises?	+
Does CHEMTREC have foreign language capabilities?	+
<b>Does CHEMTREC assist with exposure to hazardous materials?</b> CHEMTREC can connect with a network of physicians and toxicologists anytime day or night who can provide critical information to assist emergency medical personnel on the scene.	×

As an emergency responder, can I access CHEMTREC's SDS library during non-emergencies?





How CHEMTREC® Helps First Responders

**TRANSCAER** 

## **Training Opportunities**

#### **CSX Safe** ☑

A Safety Awareness course to help local emergency responders manage railway incidents.

#### <u>Talking Freight</u> <u>Seminars</u>♂

A professional development program sponsored by The Federal Highway Administration.

#### **TRANSCAER** □

Voluntary national outreach that helps communities prepare for and respond to hazardous materials incidents.

#### <u>Pipeline</u> <u>Emergencies</u>♂

Online and in-person emergency response training for America's vast pipeline infrastructure.

#### **Additional Resources**

#### **CANUTEC** ☑

Canadian Transport
Emergency Centre
(CANUTEC) is one of
Transport Canada's
major safety programs,
promoting the safe
movement of people
and goods throughout
Canada.

# FEMA Community Emergency Response Teams

Disaster preparedness skills: fire safety, light search and rescue, team organization, and disaster medical operations.

#### WISER &

System that provides information on hazardous substances, including substance identification support, physical characteristics, human health information, and containment and suppression guidance.

#### <u>Emergency</u> <u>Response</u> <u>Guidebook</u> ☑

2016 Emergency Response Guidebook

#### Ethanol Emergency Response Coalition ☑

Training Guide to help prepare ethanol producers, transporters and first responders for ethanol-related emergencies.

#### <u>National</u> <u>Response Center</u> <u>On-Line Reporting</u> Tool ☑

The 24/7 national call center for reporting oil and chemical spills at sea.

#### <u>Pipeline and</u> <u>Hazardous</u> <u>Materials Safety</u> (PHMSA) ☑

U.S. Department of Transportation Pipeline and Hazardous Materials Safety

### ToxFAQs™ ☑

FAQs about exposure to hazardous substances and the effects of exposure on human health.



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