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CHEMTREC // CHEMTREC Services //

Emergency Responders

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CHEMTREC is the leading source of 24/7 call center support and information during hazardous materials incidents. For more than 45 years, our engagement with emergency responders around the world has been the engine that drives our success.



We're the single point of contact that connects you with everyone involved—manufacturers, shippers, consignees, carriers, and government agencies. We're equipped to handle any situation and any class of hazardous material. Our team of trained, experienced Emergency Support Specialists are available around the clock, and have access to a worldwide network of hazardous materials specialists, toxicologists, medical professionals, and an expansive library of more than 6 million Safety Data Sheets. CHEMTREC provides hazmat emergency responders with the information they need to safely and efficiently manage chemical shipping incidents, including guidebooks, training opportunities and industry resources.

CHEMTREC® HELP (Hazmat Emergencies Local Preparedness) Award

The 2021 application period will open on June 1.

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Emergency Response Guidebook

The first 30 minutes of a hazmat transportation accident are the most critical. Get prepared with PHMSA's Emergency Response Guidebook.

[LEARN MORE](#) ➔

Resources, exercises, and preparedness and response drills that help improve safety and response times.



Chlorine Safety Tour

Resources, exercises, and preparedness and response drills that help improve safety and response times.

[VIEW TRAINING TOUR »](#)

Safety is our specialty.



CHEMTREC maintains a database of more than six million Safety Data Sheets (SDS)



The CHEMTREC Call Center receives an average of 350 calls a day



CHEMTREC receives incoming calls from anywhere in the world



CHEMTREC personnel can assist callers in over 240 languages through the use of an interpreter service

Frequently Asked Questions

As an emergency responder, do I need to register or pay a fee for CHEMTREC's services?



Does CHEMTREC notify other federal, state or local authorities in case of a hazardous materials spill?



Who answers the CHEMTREC phone number?



What technical resources does CHEMTREC use to handle emergencies?



Does CHEMTREC participate in drills and exercises?



Does CHEMTREC have foreign language capabilities?



Does CHEMTREC assist with exposure to hazardous materials?



CHEMTREC can connect with a network of physicians and toxicologists anytime day or night who can provide critical information to assist emergency medical personnel on the scene.

As an emergency responder, can I access CHEMTREC's SDS library during non-emergencies?



We help Responders respond.

Videos



How CHEMTREC® Helps First Responders












TRANSCAER

Training Opportunities

<p><u>CSX Safe</u> </p> <p>A Safety Awareness course to help local emergency responders manage railway incidents.</p>	<p><u>Talking Freight Seminars</u> </p> <p>A professional development program sponsored by The Federal Highway Administration.</p>	<p><u>TRANSCAER</u> </p> <p>Voluntary national outreach that helps communities prepare for and respond to hazardous materials incidents.</p>	<p><u>Pipeline Emergencies</u> </p> <p>Online and in-person emergency response training for America's vast pipeline infrastructure.</p>
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Additional Resources

<p><u>CANUTEC</u> </p> <p>Canadian Transport Emergency Centre (CANUTEC) is one of Transport Canada's major safety programs, promoting the safe movement of people and goods throughout Canada.</p>	<p><u>FEMA Community Emergency Response Teams</u> </p> <p>Disaster preparedness skills: fire safety, light search and rescue, team organization, and disaster medical operations.</p>	<p><u>WISER</u> </p> <p>System that provides information on hazardous substances, including substance identification support, physical characteristics, human health information, and containment and suppression guidance.</p>	<p><u>Emergency Response Guidebook</u> </p> <p>2016 Emergency Response Guidebook</p>
<p><u>Ethanol Emergency Response Coalition</u> </p> <p>Training Guide to help prepare ethanol producers, transporters and first responders for ethanol-related emergencies.</p>	<p><u>National Response Center On-Line Reporting Tool</u> </p> <p>The 24/7 national call center for reporting oil and chemical spills at sea.</p>	<p><u>Pipeline and Hazardous Materials Safety (PHMSA)</u> </p> <p>U.S. Department of Transportation Pipeline and Hazardous Materials Safety </p>	<p><u>ToxFAQs™</u> </p> <p>FAQs about exposure to hazardous substances and the effects of exposure on human health.</p>



EMERGENCY CALL **»**

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