

PROTECTALL



# Electronic Protection

Enjoy those extra features on your Smart devices. Stream your favorite videos, see who delivered your packages, talk to the person at the door remotely, and use your voice control system to turn your lights off at night. With a ProtectAll Plan your purchase is protected, giving you the freedom to fully enjoy your things.



## Protection that gives you peace of mind



### Your electronics last longer

Discover some damage? ProtectAll plans are designed to repair accidents as they occur, so your electronics will last longer.

### Easy to use

Our self-service portal lets you manage your plans, file and track claims, and connect with an agent all in one place.

### Simple plans

All our plans are written in plain language and are easy to understand. So zoom in on any of our documents and you will not find any surprises.

### “A” rated carriers

Your plan will be underwritten by one of our AM Best “A” Rated Carriers. So you can feel assured your things are well protected.

### Saves you money

Your plan covers repairs by expert technicians. If they can't fix it, we'll replace it — at no extra cost.

## We offer three robust ProtectAll plans to cover electronics in your home

#### Repair Plan +

##### Repair coverage includes:

Electrical Failures (parts & labor)

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Mechanical Failures (parts & labor)

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Surge protection

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Repair/Replacement Promise

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No lemon policy

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#### Replacement Plan +

**Accidental Damage Plan +**



**\*See ProtectAll terms and conditions for details.**

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## Claims – How it works

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### File a claim online

Our self-service claims portal makes it easy to file a claim and track the status of repairs any time, from anywhere.

2

### Schedule an in-home service appointment

Our friendly team will help you find a time that works with your schedule and answer any questions, any time.



## We'll repair it or replace it

We work with licensed and insured technicians to provide exceptional repairs. If we can't fix the damage that's covered by our plan, we'll replace your damaged item.

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## Frequently Asked Questions

**When should I report a claim?**



**What do I need to file a claim?**



**What kind of pet damage is NOT covered?**



**What is accumulation? Is it covered?**



**Are stains or damage from wear and tear covered?**



**What if I want to have my adjustable base professionally cleaned?**



**I just received a full-replacement. Are the other**

**furniture pieces under that protection plan still covered?**



**Is my new replacement item covered under the same protection plan?**



**If I move to another state, does my plan still cover my adjustable base?**



**What is the difference between the manufacturer's warranty and the protection plan?**



**Can I transfer or renew my protection plan?**



## PROTECTALL

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