

RELAY

Features ▾ Solutions ▾ Why Relay? Resources See a Demo

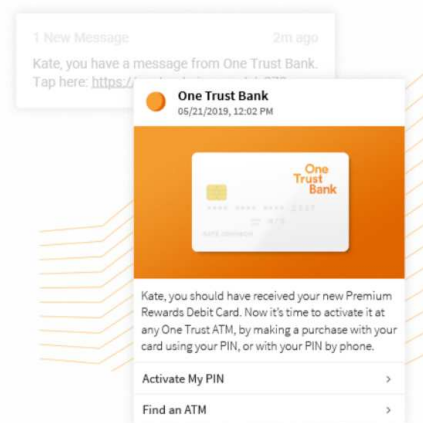
Engage

It's time to take engagement personal

The Customer Feed™ is the new way to reach your customers one-to-one when they need you most.

A preferred format re-imagined for business

- An always-on, one-to-one message feed to educate, support and transact with your customers
- Delivers personalized, timely solutions tailored to customers' individual needs
- Stores a history of interactions that customers can come back to, making future interactions easier
- Unlike apps, there's no download required



Everything you love about text messaging without the limits

- Text notifications direct users to their Customer Feed
- Immediate and highly responsive channel for engaging customers
- Overcomes the security and content limitations of text messaging solutions

Delivers answers before customers have to ask

- Delivers individualized, guided support at key customer moments, leading to increased enrollment and pull-through
- Reduces your customers' effort and need to call
- Increases self-service success rates by making your tools and next



steps more visible

- My Rates and Terms >
- Make My Selection >

One Trust Bank
05/22/2019, 11:01 AM

Kate, to access your money faster, set up **direct deposit** and have your paycheck or other recurring deposits sent right to your checking or savings account - automatically.

- How to Set Up Direct Deposit >
- My Checking and Routing Number >
- Enroll Now >

There's nothing you can't do with a secure and compliant mobile messaging platform

- HIPAA, PHI and PCI compliant
- Solves all your customer engagement use cases, even complex, multi-step interactions
- Provides a secure, compliant mobile engagement solution for regulated industries

Flexible branding options to make it your own

- Maintain control over your brand with every interaction
- Brand messages at the company, product or individual level
- Upsell or cross-sell by recommending relevant products and services

One Trust Bank

Your Specialist, Ben
05/24/2019, 9:29 AM

Hi Kate, thanks for submitting your HELOC loan application. Sit tight, it's being reviewed! Tap below to visit your Application Status Center, and you can always reach out to me, your HELOC specialist.

Status: Under Review
Reference #: 318754

- Call Your Specialist, Ben >
- View Application Status >

salesforce

Relay Network Announces New Salesforce Integration

Feb 10, 2020

14TH ANNUAL STEVIE AWARDS FOR SALES & CUSTOMER SERVICE 2020 FINALIST

Relay Customer Experience Solution Named a Finalist in 2020 Stevie® Awards

Jan 16, 2020

2019

Year in Review: 2019

Jan 15, 2020

See More

Interested in seeing how Relay can work for you?

LEARN MORE

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Why Relay?

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Company

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