



AN EXL INFOGRAPHIC

CASTLE ASSIST

High Value Surveys for the Digital Age

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ENJOY THE BENEFITS OF A TRUSTED CASTLE HIGH VALUE SURVEY WITHOUT AN ONSITE VISIT

EASY AND SMART PROCESS



Personalized
Homeowner
Introduction



Intuitive app
guides the photo
capture process



Castle Professional
consults with
policyholder



Survey
completed by
Castle Professional

HOW IT WORKS

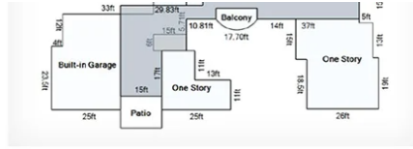
Castle ASSIST is a new solution from EXL, transforming the way High Value Surveys are completed. Rather than coordinating a home visit with a field consultant, policyholders submit home photos through an easy-to-use app. A Castle High Value Specialist reviews the results, conducts supplemental research, then “closes the loop” with the insured over the phone. The photo capture app walks the homeowner through the process, and utilizes patented AI technology to diagram the home and calculate accurate square footage.

Castle ASSIST requires no changes to your existing workflow!

WHAT'S INCLUDED

Same content as traditional Castle High Value Survey





Same workflow and deliverable for current clients, including XML feeds and third-party platform integrations.

PRODUCT HIGHLIGHTS



5 Star
policyholder
experience



Foremost
replacement cost
expertise



Precise
measurements
by AI tool



Loss
prevention
recommendations



Highly
Secure



Report
completed by Castle
High Value Specialist



Fast
turn-around
time



Budget
friendly



High-definition aerial imagery



3D Model

CLIENT TESTIMONIALS



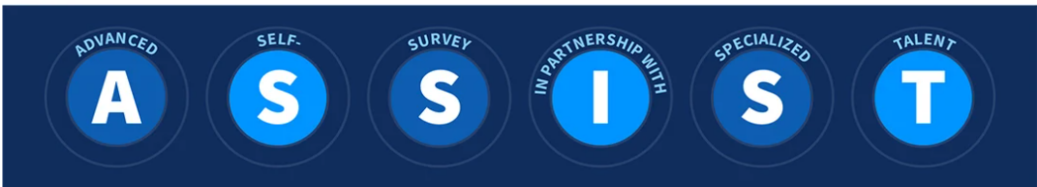
This process was so much more convenient than coordinating a visit to my home. The app guided me through the process so easily.

- Policyholder



We get the same comprehensive Castle High Value report, just much faster, and with an engaging policyholder experience.

- VP of Underwriting



Get in touch with our experts:

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