

Paymentus Trying to Pay a Bill? Solutions ▾ About Learn Events Contact



Paymentus Continues to Expand the Instant Payment Network™. Join Today!

The industry's fastest growing and most complete billing and payment network brings you innovative solutions, intuitive customer options and accelerated revenue.








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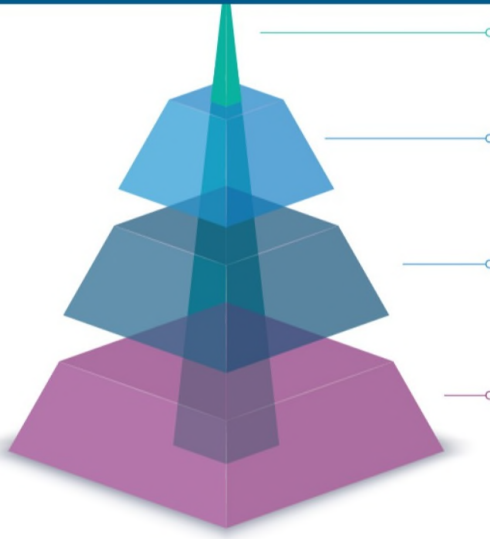
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Get instant access to the full Paymentus ecosystem through IPN.

The Paymentus platform offers interaction and payment options for every preference. Whether your customer wants to make a payment from their computer, a mobile device, in-person or elsewhere, we have built payment solutions that match the needs of the modern bill payer. More options mean more satisfied customers.

[SCHEDULE A DEMO](#)

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Instant Payment Network™

- Omni-Channel Features**
Agent-assisted – IVR – Call Center – Chat / Chatbot – Mobile Apps – Paperless – eBilling – Registered and Quick Pay Users – Pay-by-Email – Secure PDF – AI Voice Assistance – Secure Service @ – Kiosk – Social Media – Point of Sale – Pay-by-Text
- Payment Methods and Frequencies**
Credit / Debit Cards – Echeck / ACH – Digital Wallets – Prepaid – Autopay – Future Dated – Pre-Authorized Payments – One-time Payments – Cash
- Advanced Business Services**
Administrative Portal – Comprehensive Reporting – Advanced Telemetry – Enterprise – Communication Management

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Offer your customers the most comprehensive payment suite available today.

Join the Instant Payment Network™ and gain access to the industry's most advanced customer communication, bill presentment and payment platform.

[EXPLORE OUR SOLUTION](#)

You're safe with us.

As a fully hosted, single-vendor solution, we alleviate the burden, pitfalls, and fees of coordinating disparate systems that can over complicate the management of the billing and payments operation.

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- ✔ PCI Level 1 Compliant

- ✔ HIPAA/HITRUST Compliant

- ✔ FISMA/NIST

- ✔ SOC I, II

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PAYMENT CHANNEL HIGHLIGHT

Put text messages to work.

Communicate directly with customers via text message billing statements and payment capability. Bill payers can remit payment directly within the text dialogue with a simple reply. No paper statements or repeat payment reminder calls required.

[LEARN ABOUT PAY-BY-TEXT](#)

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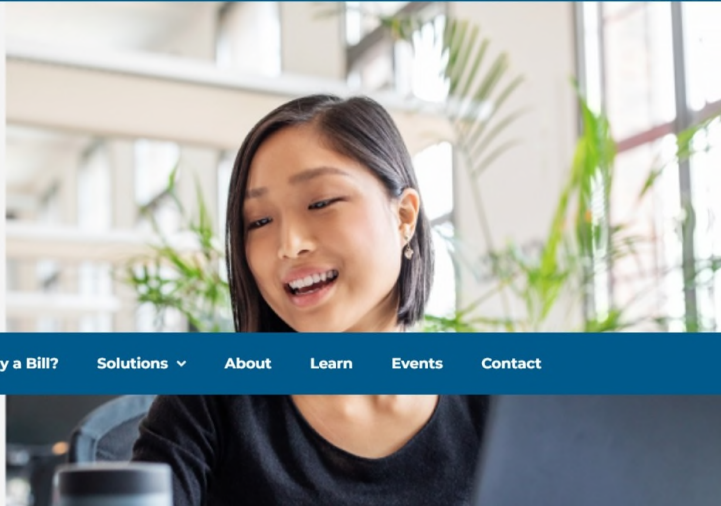
“The ability to communicate and accept payments by text changed the way our organization interacts with our customers for the better ... and they love it!”

— Midwestern Utility Company

PAYMENT CHANNEL HIGHLIGHT

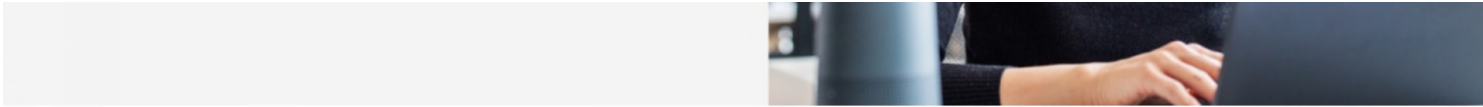
Innovate alongside tomorrow's trends.

Voice assistant technology is now an active participant in homes across the world and we have harnessed its power



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Payment solutions across every industry.

Paymentus partners with more than 1,300 clients across a variety of industries. The platform can be customized to serve needs of billers of all sizes across the utilities, government, non-profit, mortgage, property management, homeowner associations, auto finance, and healthcare industries.

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Transform your business

Realize the power of real-time interaction and payment monitoring, CSR resources, and highly effective customer communication capabilities that provide crucial insights and streamline your decision-making.

- IPN
- Agent Dashboard
- Campaign Engine
- Project/Account Manager

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Highlights

- From System Inefficiencies to Lack of Adoption, We Know What Keeps You Up at Night**
- Tackling the 6 Most Common Billing and Payment Issues Billers Face - Part 1**
- Chatbots Will Be Your New Best Friend**
- Six Fundamentals to Look for in a Higher Ed Bill-Pay & Donation Platform**

