



RELAY

COMMUNICATIONS TOOL
MOTORCITY SYSTEMS



MESSAGING

Relay supports one-to-one messaging between a dispatcher and driver, or mass messaging large customized groups.



CONTEXTUAL SEARCH

Search message history by driver or based on content from the messages exchanged.



SINGLE PLATFORM

Integrate multiple third-party messaging platforms into one common user interface.



MESSAGE HISTORY

Conversations are organized by driver and can be easily reviewed and searched.



SMS MESSAGING

Drivers enrolled in SMS messaging can receive communications outside of the truck.



SUPPORT

Courteous, knowledgeable, and fast customer support provided by industry experts.



- **Cloud-based.** Flexible and scalable to support business growth, accessible from anywhere.
- **Hosted solution.** Reduce infrastructure costs and time spent managing and updating on-premise servers and equipment.
- **Designed with users in mind.** Users crave good communication tools that are feature-rich and easy to use. Relay checks all the boxes.
- **Bridge the after-hours gap.** Receive messages on any mobile device, even after leaving the office.
- **Total transportation solution.** Relay is one component in a family of products. Use one, a few, or all products to manage business needs.

COMMUNICATION SHOULD BE SIMPLE. WITH RELAY, IT FINALLY IS.

Relay connects dispatchers, planners, and office staff to drivers in the truck, at home, or wherever they may be and regardless of the messaging platform the carrier is using. Messages are tracked on a timeline, organized by group or driver, and can be easily searched for reference and auditing purposes. Technology is at a point that makes people accessible anywhere at any time and Relay takes advantage of that. Drivers feel more connected to the dispatchers, and the dispatchers can be more responsive to the needs of the drivers. ■



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