

# 2020 Packages

# ZIPNØSIS

## ESSENTIALS

The Essentials package has everything you need to get your virtual care strategy off the ground.

- Referrals**
- Standard Configuration Types (links, phone numbers, clinic finder, etc)
- Patient Outreach**
- Patient Outreach\*

## DIGITAL FRONT DOOR\* (PROFESSIONAL)

The Digital Front Door package includes the Essentials package, plus advanced customization and integration features.

- Referrals**
- Premium Configured Message Types based on rules (acuity, Zipgroups, location)\*
  - Scheduling application integration\*
- Patient Outreach**
- Upfront Health Integration (DFD)\*

## PRICING APPENDIX: ADDITIONAL FEES

Pricing details for items marked with \* can be found here.

Protocol	<ul style="list-style-type: none"> <li>• <b>Additional protocols:</b> Additional protocols to be scoped and priced as a part of a SOW. This includes review from our CMO, input and testing in our Clinical Content Tool, and set up in training.</li> <li>• <b>Custom protocols:</b> Custom protocols to be scoped and priced as a part of a SOW. This includes input and testing in our Clinical Content Tool, and set up in training.</li> </ul>
Modality	<ul style="list-style-type: none"> <li>• <b>Symptom Check Mapping (GVANT):</b> Priced by GVANT.</li> <li>• <b>Outpatient Video Visits:</b> One-time \$5000 setup fee and \$10 per visit.</li> </ul>
Diagnostic Capabilities	<ul style="list-style-type: none"> <li>• <b>Custom Template Work:</b> To be scoped and priced as a part of a SOW.</li> </ul>
Lab Tests	<ul style="list-style-type: none"> <li>• <b>ZipTickets:</b> No implementation fee for Strep, Flu, STI, COVID-19 test, or COVID-19 antibody. Note: Custom ZipTicket or lab integration work to be priced as a part of a SOW.</li> </ul>
Referrals	<ul style="list-style-type: none"> <li>• <b>Premium Configured Message Types based on rules (acuity, Zipgroups, location):</b> Custom configuration is available around routing patients to certain locations and displaying wait times. This custom work would be scoped and priced as a part of a SOW.</li> <li>• <b>Scheduling application integrations:</b> Depending on your scheduling tools, custom work is available for integration. This work would be scoped and priced as a part of a SOW.</li> </ul>
Patient Outreach	<ul style="list-style-type: none"> <li>• <b>From referral pages within Zip:</b> Standard Patient Outreach at no charge. If any custom work is needed, it would be scoped and priced as a part of a SOW.</li> <li>• <b>Upfront Health Integration (DFD):</b> Priced by UpFront Healthcare.</li> </ul>
ZipGroups & Claims	<p>Zipgroups leverage a health systems defined/segmented population and there are options to do real-time eligibility checking and claims enablement for completed visits. The populations, availability of eligibility information, and providing a summary Claims file all depend on the inputs from the health system. This custom work would be scoped a priced as a part of a SOW.</p> <ul style="list-style-type: none"> <li>• <b>Payors</b></li> <li>• <b>Dynamic Pricing</b></li> <li>• <b>Claims - Data Export</b></li> <li>• <b>Claims Submission via EDI</b></li> <li>• <b>Claims - DFT (HL7)</b></li> <li>• <b>Employer</b></li> </ul>
Integration	<p>All EHR integrations are custom to the health system and will be scoped and priced as a part of a SOW.</p> <ul style="list-style-type: none"> <li>• <b>SSO - Patient SMART on FHIR</b></li> <li>• <b>SSO - Provider SMART on FHIR</b></li> <li>• <b>SSO - Patient SAML</b></li> <li>• <b>Advanced HL7 Integration (Charges, EMPI)</b></li> <li>• <b>Custom HL7 Integration (ZipTicket, ZipPlus workflows, etc)</b></li> <li>• <b>HL7 Single Unidirectional Interface (SUSI)</b></li> <li>• <b>Integration with Zipnosis API (JWE SSO Required)</b></li> <li>• <b>Custom / Proprietary Health System API Integration</b></li> <li>• <b>Medication List from EMR (FHIR)</b></li> <li>• <b>Allergy List from EMR (FHIR)</b></li> </ul>
Service Line Expansion	<ul style="list-style-type: none"> <li>• <b>Behavioral Health:</b> Generally available Behavioral Health business line with 2 protocols (GAD7 and PHQ9) at no charge. Additional protocols will be scoped and priced as a part of a SOW.</li> <li>• <b>Surgical Care:</b> Generally available post op protocols available at no charge. Any custom or new protocols scoped and priced as a part of a SOW.</li> <li>• <b>Custom Service Lines (The Zipnosis platform is highly flexible and can be customized to meet your unique strategy):</b> Health Systems have unique needs and workflows so new service lines (e.g. Oncology, Dermatology, Chronic Care, etc). We work with you to go through discovery, requirements gathering, and provide scope and price in a SOW.</li> </ul>