

2020
Operational
Risk Solution
of the Year



Make it easy to manage audit, risk and compliance for your business.

ViClarity is an award-winning RegTech solution tailored for your Governance, Risk and Compliance (GRC) needs.

Your One-Stop Audit, Risk & Compliance Technology Solution

In an ever-changing regulatory landscape, ViClarity delivers an innovative software solution allowing companies to replace manual oversight and labor-intensive processes with automation in one centralized solution.

EASY TO USE

Straightforward technology platform is user-friendly.

TIME SAVINGS

Reduce administrative effort by up to 80% through process automation.

REPORTS ON DEMAND

Access real-time reports and executive dashboards displaying completion, trends, weaknesses and emerging risks.

CUSTOMIZABLE WORKFLOW TOOL

Customize system to address pain points, needs and reporting requirements unique to your business.



ViClarity can help automate your:

- + Risk Management
- + Compliance Management
- + Policy Management
- + Fund Management
- + Vendor Management
- + Board Management
- + And more!

BEFORE VICLARITY	WITH VICLARITY
Maintaining multiple spreadsheets across the company	✓ Automated data collection provides a one-stop source for all GRC evidence and documentation.
Emailing data person-to-person	✓ Intuitive online workflow and user interface enables quick responses in a secure environment.
Hours of time compiling reports	✓ Compile reports automatically and in real-time providing clear oversight for the Board and management teams.
No comprehensive view of compliance levels and business risk	✓ Live analysis of compliance levels across the organization quickly exposes areas of concern and levels of risk.

A Reputation for Success

Since 2008, ViClarity has streamlined audit, risk and compliance management for more than 300 global clients. Named by InsuranceERM - Americas as the 2020 Operational Risk Solution of the Year, ViClarity is a centralized, easy-to-use solution to manage all of your risk and compliance needs.

What are you waiting for?

It's time to get rid of those spreadsheets and manual processes and discover the ViClarity platform!

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Most
Cost Effective
Medtech
Product or
Service



ViClarity

Make it easy to manage audit, risk and quality processes for your healthcare business.

ViClarity is an award-winning quality management solution tailored for your Audit, Risk and Quality needs.

Your One-Stop Audit, Risk & Quality Management Solution

In an ever-changing healthcare landscape, ViClarity delivers an innovative software solution allowing healthcare organizations including hospitals and long-term care centers, to replace manual oversight and labor-intensive processes with automation in one centralized solution.

EASY TO USE

Straightforward technology platform is user-friendly.

TIME SAVINGS THROUGH AUTOMATION

Reduce administrative effort and save up to 80% of your time by automating your manual audit and quality management processes.

REPORTS ON DEMAND

Access real-time reports and executive dashboards displaying completion, trends, weaknesses and emerging risks.

CUSTOMIZABLE WORKFLOW TOOL

Customize system to address pain points, needs and reporting requirements unique to your business.



ViClarity can help automate your:

- + Audit Management
- + Risk Management
- + Incident Management
- + Policy Management
- + Patient Experience
- + and more!

<i>BEFORE VICLARITY</i>	<i>WITH VICLARITY</i>
Maintaining multiple audit spreadsheets across the company	✓ Automated data collection provides a one-stop source for all audit evidence and documentation.
Collecting audit information through countless back and forth requests to nursing and quality staff	✓ Intuitive online workflow and user interface enables quick responses in a secure environment.
Hours of time compiling reports	✓ Compile reports automatically and in real-time with color-coded dashboards for ward and facility oversight.
No comprehensive view of audit results and business risk	✓ Live analysis of audit results across the organization quickly exposes areas of concern and levels of risk.

A Reputation for Success

Since 2008, ViClarity has streamlined audit, risk and compliance management for more than 300 global clients. Named “Most Cost Effective Product/Service” at the IMSTA Medtech Awards in 2017, ViClarity is a centralized, easy-to-use solution to manage all of your risk and compliance needs.

What are you waiting for?

It's time to get rid of those spreadsheets and manual processes and discover the ViClarity platform!

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2020
OPERATIONAL
RISK SOLUTION
OF THE YEAR



Make it easy to manage risk and regulatory compliance for your insurance business.

ViClarity is an award-winning RegTech solution tailored for your Governance, Risk and Compliance (GRC) needs.

Your One-Stop Audit, Risk & Compliance Technology Solution

In an ever-changing regulatory landscape, ViClarity delivers an innovative software solution allowing insurance companies including insurance carriers, brokers and managing service agents, to replace manual oversight and labor-intensive processes with automation in one centralized solution.

EASY TO USE

Straightforward technology platform is user-friendly.

TIME SAVINGS

Reduce administrative effort by up to 80% through process automation.

REPORTS ON DEMAND

Access real-time reports and executive dashboards displaying completion, trends, weaknesses and emerging risks.

CUSTOMIZABLE WORKFLOW TOOL

Customize system to address pain points, needs and reporting requirements unique to your business.



ViClarity can help automate your:

- + Risk Management
- + Compliance Management
- + Policy Management
- + Incident & Complaint Management
- + Vendor Management
- + Board Management
- + And more!

<i>BEFORE VICLARITY</i>	<i>WITH VICLARITY</i>
Maintaining multiple spreadsheets across the company	✔ Automated data collection provides a one-stop source for all GRC evidence and documentation.
Emailing data person-to-person	✔ Intuitive online workflow and user interface enables quick responses in a secure environment.
Hours of time compiling reports	✔ Compile reports automatically and in real-time providing clear oversight for the Board and management teams.
No comprehensive view of compliance levels and business risk	✔ Live analysis of compliance levels across the organization quickly exposes areas of concern and levels of risk.

A Reputation for Success

Since 2008, ViClarity has streamlined compliance and risk management in more than 300 global financial institutions and government departments. Named by InsuranceERM Americas as the 2020 “Best Operational Risk” solution provider, ViClarity is a centralized, easy-to-use solution to manage all of your risk and compliance needs.

What are you waiting for?

It's time to get rid of those spreadsheets and manual processes and discover the ViClarity platform!

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Banking Industry

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Risk & Compliance Software For Banking Institutions

ViClarity Banking Industry

Over the last decade and since the global financial crisis, the banking industry has seen an unprecedented surge in regulatory requirements. This increase has forced a greater focus on the way organizations manage their risk and compliance activities. Many organizations are using manual based processes such as Excel Spreadsheets to manage risk and compliance, which proves time consuming, difficult to manage and high in resource levels.

ViClarity's Risk & Compliance solutions for the banking industry automates the collection and collation of risk & compliance data. The solution comes with a full and constantly updated risk and control library mapped directly back to areas highlighted by the regulators. ViClarity has a large database of regulatory templates available, but best of all, the solution can take any internal spreadsheets used by banks and build them into an automated system. This leads to reduced cost, increased transparency and accountability, while providing higher efficiency across the whole organization.



Enterprise Risk Management

The ViClarity ERM solution enables organizations to spend less time collecting and collating risk data and more time analyzing it.



Cybersecurity

Mitigate the risk of your organization encountering a cyber-attack with ViClarity's end to end Cybersecurity assessment tool.





Compliance Management

Track and manage all of your compliance obligations to multiple regulators in one centralized solution.



Strategic Plan Management

Monitor and report on the KPI's set out in your strategic plan document. Quickly respond to goals and objectives not being met.



Vendor Management

Manage vendors, contracts and reviews in one place eliminating duplicate spreadsheets and minimizing the manual effort involved in collating vendor data.



Policy Management & Staff Signoff

Upload, edit & manage policies on ViClarity's policy management solution. Allow staff to review and sign-off on new policies in one central solution.

Enterprise Risk Management

From assessing individual risks to monitoring key risk indicators (KRI's) and controls, ViClarity brings all of your ERM information together. ViClarity automates your processes to enable officers to spend less time chasing information and more time analyzing the performance of the risk and compliance controls in your organization.



Enterprise Risk Management Solution

Features:

- **Risk & Control Library** – Choose from ViClarity's large range of sample risks and controls which are updated on an ongoing basis.
- **Report** – Provide your stakeholders with the latest information on your organizations top risks. Our system has interactive dashboards and heatmaps so you can review and drive business decisions.
- **Automated Risk Data Collection & Collation** – Risk owners input there risk & control data and this information is available for management to view and report on organization wide.

Compliance Management

The ViClarity solution comes with pre-populated templates to enable banks to identify, assess, manage and report on regulatory compliance obligations from regulatory bodies such as the SEC, OCC and State regulators. View compliance in realtime on ViClarity's color coded live dashboard which allows you to track trends and movement over time.

Compliance Solution Features

- **Regulatory Templates** – Choose from our large suite of regulatory templates which cover state and federal compliance laws. These



templates can be modified to suit each individual organization.

- **Real Time Compliance** – Analyze compliance in real time on ViClarity's live dashboards allowing for real time identification of non-compliance. Trackable actions can be assigned and managed through the system.
- **Satisfy The Regulators** – Prove compliance to regulators and present compliance reports to the board with one click, highly configurable reports and dashboards.

Vendor Management

Third-party risk is a hot topic for regulators. When a bank outsources an activity to an outside vendor it can introduce new and/or increased risk to the organization. Vendor Management is all about identifying, assessing, measuring, monitoring and controlling those risks. ViClarity's Vendor Management solution enables you to have all your vendors, contracts and reviews in one central place eliminating duplicate spreadsheets and minimizing the manual effort involved in collating a vendor's information.

Vendor Management Solution Features

- **Automated Vendor Tasks** – Spend less time reviewing answers vendors fill in on spreadsheets by automating the process on ViClarity. The system will flag areas of concern saving you time trying to find them on spreadsheets.
- **Higher Compliance** – Ensure higher compliance rates by mapping vendor controls and assessments to regulations and internal policies.
- **Vendor Classification** – Identify your most critical vendors and their associated risks through our intuitive and third party risk assessments.



Cybersecurity

ViClarity's end to end Cybersecurity assessment tool enables organizations to identify, analyze and prevent cybersecurity breaches in their businesses. The tool is pre-populated with the full suite of either the FFIEC or NIST controls which can be easily configured to suit your organization. The results of assessments against the mitigation controls are shown on a grid view dashboard where areas of concern can be easily identified, actions can be created and tracked and reports generated.

Cybersecurity Solution Features

- **Cyber Risk & Control Library** – Choose from ViClarity's large range of sample risks and controls mapped to the FFIEC and NIST frameworks.
- **Analyse and Resolve** – The solution allows you to identify and detect your cyber risks so you can analyse them in full and assign actions to resolve any issues.
- **Ongoing Prevention** – Identify your cybersecurity maturity levels and monitor mitigation controls against threats on an ongoing basis.



Strategic Plan Management

Achieving the goals & objectives set out in an organization's Strategic Plan is vitally important to the success of that organization. It is often the case that strategy documents and plans are formulated, but are left to gather dust in a folder.

ViClarity's Strategic Plan module gives the executive team a management dashboard view that allow them to track and monitor performance against strategic plans over their life span. Each individual Key Performance Indicator (KPI) is tracked and monitored over time so under performance can be quickly identified and actions created. The solution ensures that the organization reaches the goals and objectives set out in strategic plans.

Strategic Plan Management Solution Features

- **Live Performance Metrics** – A single dashboard that 'red lights' under performance and gives a total view of performance against the objectives or criterion set.
- **Culture Of Accountability** – Drives real accountability by requiring individuals to comment and make commitment on performance and/or corrective actions required.
- **Issue Identification** – Real-time view of performance across all areas and early identification of under performance.



Policy Management & Staff Sign Off

The ViClarity solution incorporates a full document management section which allows managers to upload documents & policies to the system and present them back to end users. Policies can be edited and uploaded through the system and it has a full version control ensuring everyone is aware of the latest version of the policy.

Using this module, management can ensure staff are presented with the correct version of the document at all times. Staff can sign off that they have read and understand the policy and test questions can be set up to provide evidence that the user has read the new policy.

Policy Management Solution Features

- **Document Storage** – Store an unlimited number of files and versions of policies on the ViClarity platform.
- **Policy Sign Off** – Send out email notifications to the relevant staff members to remind them to review new policies. Get live analysis of who has or hasn't reviewed policies.
- **Multi User Access Levels** – Pick and choose which employees can review policies by department, job role, location etc.

Selected Financial Clients



Find out how ViClarity can make it easy to manage governance, risk and compliance for your organization.

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Hospitals

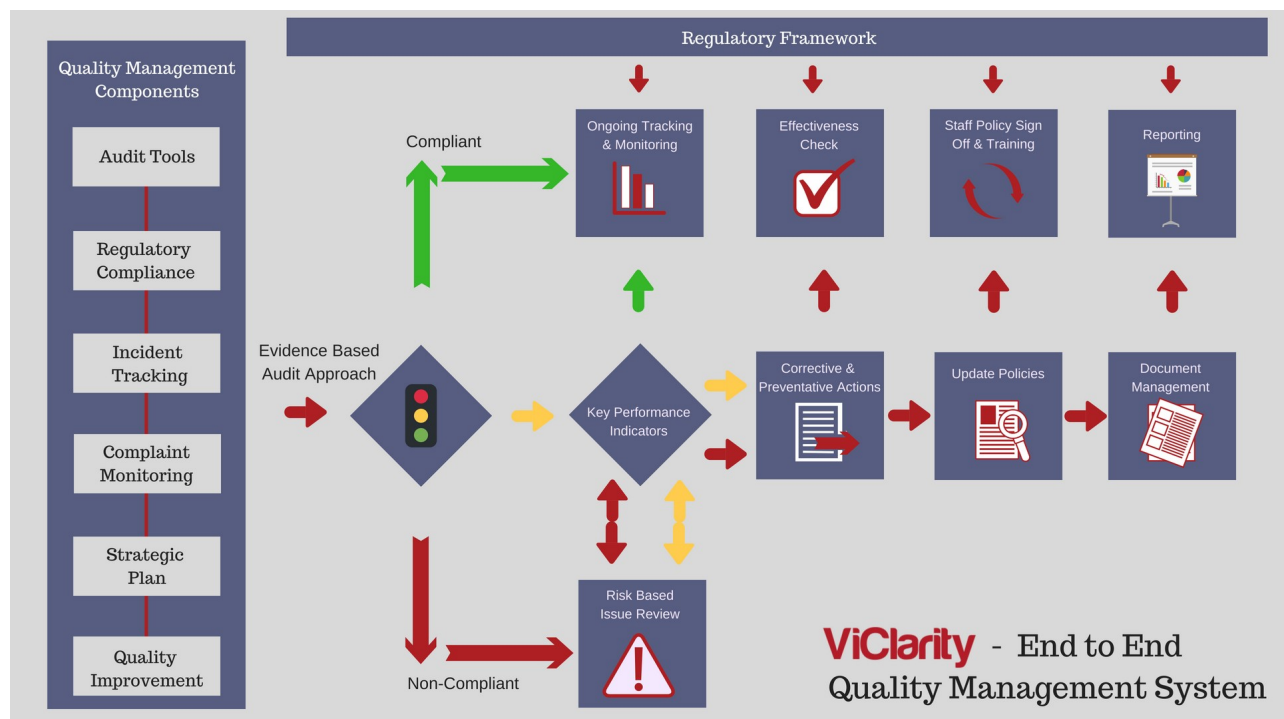
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Hospital Audit, Risk & Compliance Software

ViClarity Hospital Solutions

Healthcare regulatory compliance is a difficult and frustrating space to manage. A recent report from the American Hospital Association (AHA) found that hospitals and health systems must meet 341 healthcare compliance requirements, this number increases to 629 if a hospital has beds focused on post-acute care. The report also found that the healthcare industry spends about \$39 billion annually on the administrative facets of regulatory compliance.

The ViClarity Quality Management System for hospitals greatly reduces the resources needed and the costs associated with healthcare regulatory compliance. The system is a centralized location for managing areas such as auditing, risk, quality and regulatory compliance. Our healthcare clients have leveraged on the efficiency of our solution and can confidently maintain compliance with The Joint Commission, OSHA, HIPAA, CMS and other regulatory agencies.





Audit Management

Track and manage all of your hospitals compliance obligations in one centralized solution. Report across individual ward, hospital or on a group level.



Incident and Complaint Management

ViClarity automates the incident and complaint management process making it more efficient and requiring less resources.



Risk Management

The ViClarity Risk Management solution enables hospitals to spend less time collecting and collating risk data and more time analyzing it.



Strategic Plan Management

Monitor and report on the KPI's set out in your hospitals strategic plan document. Quickly respond to goals and objectives not being met.



Quality Management

Automate the audit process allowing the hospital to measure, improve and report on quality measures, performance analytics and more.



Policy Management & Staff Sign-off

Upload, edit & manage policies on ViClarity's policy management solution. Allow staff to review and sign-off on new policies in one central solution.

Audit Management

Streamline your compliance efforts with ViClarity's all-in-one compliance solution. Choose from our large range of regulatory templates mapped to regulations from The Joint Commission, OSHA, HIPAA, CMS and more our build in your own compliance checklists on our customizable solution.

Information is gathered in real time and displayed on a live dashboard allowing managers to see any areas of noncompliance quickly and easily. Mitigating actions can be created and tracked in the system ensuring non-compliant areas become compliant.

Compliance Solution Features:

- **Regulatory Templates** – Choose from our large suite of regulatory templates which cover state and federal compliance laws. These templates can be modified to suit each individual organization.
- **Real-Time Compliance** – Analyze compliance in real-time on ViClarity's live dashboards allowing for real-time identification of non-compliance. Trackable actions can be assigned and managed through the system.
- **Satisfy The Regulators** – Prove compliance to regulators and present compliance reports to the board with one click, highly configurable reports and dashboards.

Risk Management

From assessing individual risks to monitoring key risk indicators (KRI's) and controls, ViClarity brings all of your ERM information together. ViClarity automates your processes to enable officers to spend less time chasing information and more time analyzing the performance of the risk and compliance controls in your organization.

Risk Management Solution

Features:

- **Risk & Control Library** – Choose from ViClarity's large range of sample risks and controls which are updated on an ongoing basis.
- **Report** – Provide your stakeholders with the latest information on your organizations top risks. Our system has interactive dashboards and heatmaps so you can review and drive business decisions.
- **Automated Risk Data Collection & Collation** – Risk owners input there risk & control data and this information is available for management to view and report on organization wide.

Quality Management

The ViClarity Quality Management module allows you to measure, improve and report on quality measures, performance analytics and more. Choose from ViClarity's suite of quality audit tools for areas such as Hygiene control, Medication, Nutrition & Hydration, Care Plans and many more.

ViClarity's process enables you to conduct scheduled and unscheduled audits to ensure quality standards are met at all times. The automated management of quality means patients, staff and your bottom line all benefit because less time spent managing data means more time improving patient care.

Quality Management Solution Features

- **Operational Efficiency** – Proven to save hospitals an average of 50% of time spent on collecting and collating quality audits.
- **Shift In Culture** – The solution promotes a culture of accountability and provides complete transparency as all tasks completed and outstanding come with a complete audit trail.
- **Audit Tool Templates** – Choose from ViClarity's large suite of audit tool templates and customize them to suit your own hospital.

Incident and Complaint Management

ViClarity's end-to-end Incident and Complaint Management tool enables organizations to log, track, manage and report on incidents and complaints quickly and easily. Incidents and complaint forms can be filled out by staff or users on a laptop, tablet or smartphone and the person responsible for reviewing them will be notified in real-time of the incident.

The automated nature of logging and

reviewing incidents and complaints allows for quicker resolution and removes the time lag from manual processes where paper work needs to be filled out and sent for review.

Incident and Complaint Solution Features:

- **Ease Of Logging** – Users can easily log incidents or complaints by clicking a "Log" button and these can be reviewed in real-time by the responsible management.
- **Real-Time Analysis** – All incidents and complaints will be displayed in a centralized dashboard for management to review. The removal of paper-based complaint and incident forms make the process more efficient for everyone.
- **Built-In Action Tracking** – The solution comes with a full action tracker which allows managers to assign actions to rectify the complaint or incident. These actions can be assigned owners and fully tracked to closure ensuring the incident is signed-off.

Strategic Plan Management

Achieving the goals and objectives set out in an organization's strategic plan is vitally important to the success of that organization. It is often the case that strategy documents and plans are formulated, but are left to gather dust in a folder.

ViClarity's Strategic Plan module gives the executive team a management dashboard view that allows them to track and monitor performance against strategic plans over their life span. Each individual Key Performance Indicator (KPI) is tracked and monitored over time so under performance can be quickly identified and actions created. The solution ensures that the organization

reaches the goals and objectives set out in strategic plans.

Strategic Plan Management Solution Features

- **Live Performance Metrics** – A single dashboard that ‘red lights’ under performance and gives a total view of performance against the set objectives or criteria.
- **Culture Of Accountability** – Drives real accountability by requiring individuals to comment and make commitment on performance and/or corrective actions required.
- **Issue Identification** – Real-time view of performance across all areas and early identification of under performance.

Policy Management & Staff Sign-Off

The ViClarity solution incorporates a full document management section which allows managers to upload documents and policies to the system and present them back to end users. Policies can be edited and uploaded through the system and it has a full version control ensuring everyone is aware of the latest version of the policy.

Using this module, management can ensure staff are presented with the correct version of the document at all times. Staff can sign-off that they have read and understand the policy and test questions can be set-up to indicate that the user has read the new policy.

Policy Management Solution Features

- **Document Storage** – Store an unlimited number of files and versions of policies on the ViClarity platform.
- **Policy Sign-Off** – Send out email notifications to the relevant staff members to remind them to review new policies. Get live analysis of who has or hasn't reviewed policies.
- **Multi-User Access Levels** – Pick and choose which employees can review policies by department, job role, location etc.

Selected Healthcare Customers



Book a demonstration with our dedicated healthcare solutions team

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Insurance

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Automate GRC Management in One Centralized Audit, Risk and Compliance Technology Solution.

ViClarity Insurance Solutions

In recent years, the Insurance industry has seen a large increase in regulatory requirements mandated by both state and federal agencies. On top of new regulations being introduced, many regulations such as GLBA, CFPB, HIPAA, State Exchange Rules, Market Conduct Regulations, NAIC Model Audit Rule and many other guidelines are frequently updated. Insurance organizations are met with the challenge to keep up in this ever-changing regulatory landscape.

ViClarity's award winning Audit, Risk & Compliance Technology Solution alleviates the burden of managing risk and regulatory compliance for your insurance business. The cloud-based, easy to use software can integrate all your risk management, policy management, compliance management, vendor management and much more in one centralized solution. The ViClarity solution is tried and tested by insurance and captive insurance organizations all over the world.



Risk Management

The ViClarity Risk Management solution enables organizations to spend less time collecting and collating risk data and more time analyzing it.



Policy Management

Upload, edit and manage policies on ViClarity's policy management solution. Allow staff to review and sign-off on new policies in one central solution.





Compliance Management

Track and manage all of your compliance obligations to multiple regulators in one centralized solution.



Incident Management

ViClarity automates the incident management process making it more efficient by requiring fewer resources.



Vendor Management

Manage vendors, contracts and reviews in one place eliminating duplicate spreadsheets and minimizing the manual effort involved in collating vendor data.



And More

Learn about other solutions available in the ViClarity Platform.

Risk Management

From assessing individual risks to monitoring key risk indicators (KRI's) and controls, ViClarity brings all of your ERM information together in one end to end solution. With an online Risk Register all risks are centrally cataloged and scored on a color-coded dashboard simplifying analysis and providing reports on demand.

Featuring:

- **Risk & Control Library** – Choose from ViClarity's large range of up-to-date sample risks and controls or choose to customize to suit your organization's risk processes.



- **Reports on Demand** – Real-time reports and color-coded interactive executive dashboards score your organization's top risks, display task completion, trends, weaknesses and emerging risks.
- **Automated Risk Data Collection & Collation** – Risk owners input their risk and control data in one centralized tool. This information is collated and accessible to easily perform risk assessments, track and monitor mitigations and generate reports.

Automating all areas of ERM including:

- Risk Registers
- RCSA's
- KRI Tracking
- Risk Events

Compliance Management

Spend less time chasing data and more time analyzing it with ViClarity's automated Compliance Management solution.

Featuring:

- **Regulatory Templates** – Choose from a prepopulated compliance templates or customize with your organization's current compliance framework within the solution.
- **Real-Time Compliance** – Analyze compliance in real-time on ViClarity's live dashboards allowing



for immediate identification of non-compliance. Trackable actions can be assigned and managed through the system or reported on to easily identify trends or movement over time.

- **Satisfy The Regulators** – Prove compliance to regulators and present compliance reports to the board with one click, highly configurable reports and dashboards.

Supporting compliance management for:

- GLBA
- CFPB
- HIPPA
- State Exchange Rules
- Market Conduct Regulations
- NAIC Model Audit Rule
- And more

Vendor Management

ViClarity's Vendor Management solution is a central repository for all vendor information. To help you thoroughly manage increased third-party risks, this online platform enables you to track and monitor all vendors, to conduct onboarding due diligence and schedule ongoing reviews.

Featuring:

- **Automated Vendor Tasks** – Spend less time managing and reviewing individual vendor spreadsheets by automating the process with ViClarity. Risk areas are automatically flagged saving you time finding them on spreadsheets.
- **Higher Compliance** – Ensure higher compliance rates by mapping vendor controls and assessments to regulations and internal policies.
- **Vendor Classification** – Identify your most critical vendors and their associated risks through our intuitive and third-party risk assessments.



Supporting your organization's processes:

- Vendor Due Diligence
- Vendor Onboarding
- Vendor Risk Assessment
- Vendor IT Questionnaire
- Annual Vendor Review

Policy Management

The ViClarity Policy Management solution provides a central online repository for all organization policies and procedures. The solution ensures all policies are kept up-to-date by automatically prompting policy owners when reviews are due. Once reviewed, policies can be shared with staff members to initiate/track staff declarations/sign-offs. Where required, there is also the optional ability to ask employees test questions about the policies and track the results.

Featuring:

- **Version Control** – Update policies within the system and be confident staff are reviewing only the latest version.
- **Document Storage** – Store an unlimited number of files and versions of policies on the ViClarity platform.
- **Policy Sign-Off** – Email notifications remind staff members



to review new policies and track their review status through live analysis.

- **Multi-User Access Levels** – Pick and choose which employees can review policies by department, job role, location, etc.

Automating:

- Policy Development
- Policy Sign-Off

Incident Management

Track all details of incidents quickly and easily with ViClarity's end-to-end Incident Management solution. The automated nature of logging and reviewing incidents allows for quicker resolution by removing the lag time associated with manual processes. Choose from a library of incident forms or build your own incident forms into the platform.

Incident and Complaint Solution Features:

- **User-Friendly Logging** – Users can easily log incidents from a laptop, tablet or smartphone. The intelligent workflow-based nature of the incident management solution ensures that the correct members of the management team are automatically prompted when incidents need to be reviewed and signed off on.
- **Real-Time Analysis** – All incidents and their status to remediation are displayed in a centralized dashboard for management review.
- **Built-In Action Tracking** – The solution comes with a full action tracker allowing managers to assign actions to rectify the incident. These actions can be assigned owners and fully tracked to closure ensuring the incident is remedied.



And More

Contact us (<https://viclarityus.com/request-demo/>) to learn more about the other great solutions ViClarity offers including:

- Complaint Management
- Board Management
- Strategic Management
- BCP/Disaster Recovery
- Corporate Governance
- Options for customization

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Selected Financial Clients



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FLAGSHIP



Milliman

SOCIETE
GENERALE

CREDIT AGRICOLE

Man

Find out how ViClarity can make it easy to manage governance, risk and compliance for your organization.

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