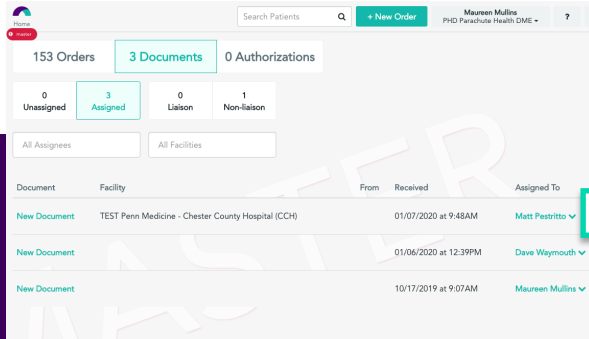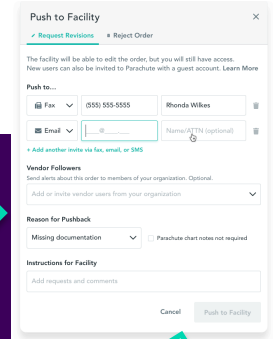# CSR Receives a Faxed Order that Needs to be Fixed
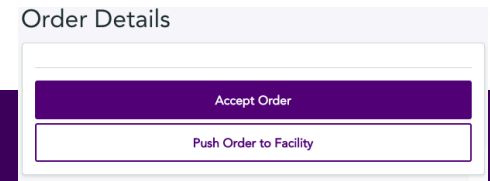
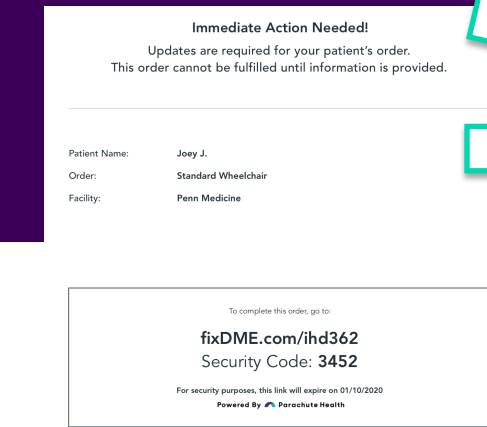**1** Supplier CSR Receives Order With Error
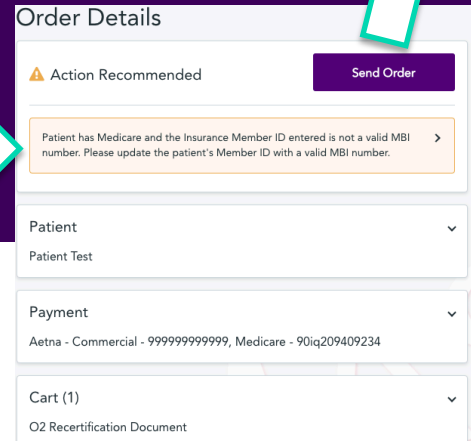
2 CSR 'PushBack'

5 CSR Reviews & Accepts Order

Supplier CSR
Provider

3 Provider Receives PushBack Order

4 Provider Fixes Errors

3

Clean PushBack Fax Avoids Confusion of Handwritten Text

WITHOUT-PARACHUTE
Supplier Fax Form
Sent to Provider

WITH-PARACHUTE
Auto-Generated Form

✓ Avoid Confusion
✓ Improve HIPAA Compliance
✓ Drive Conversion – Away from Error-Prone Fax Ordering