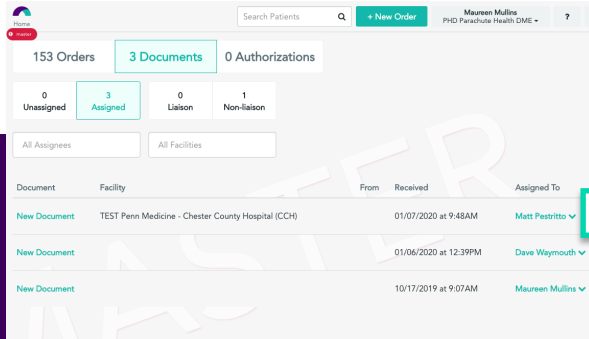
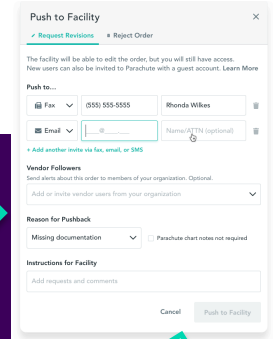


CSR Receives a Faxed Order that Needs to be Fixed

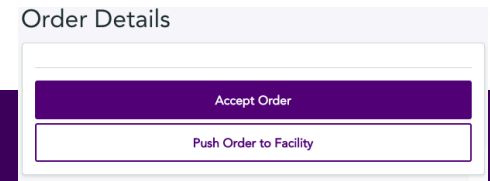
1 Supplier CSR Receives Order With Error



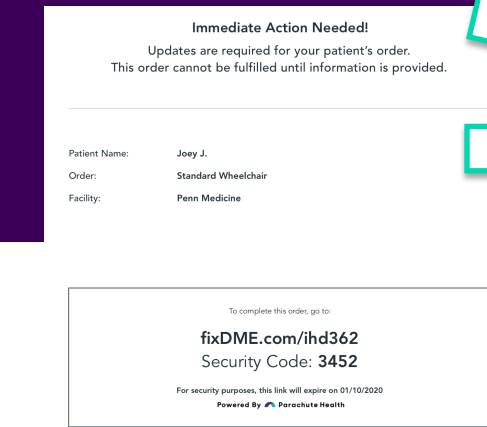
2 CSR 'PushBack'



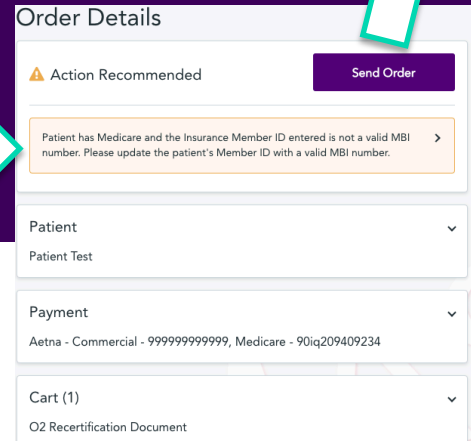
5 CSR Reviews & Accepts Order



Supplier CSR
Provider



3 Provider Receives PushBack Order



4 Provider Fixes Errors

Clean PushBack Fax Avoids Confusion of Handwritten Text

02/27/2020 18:06 7166629238 RESPIRATORY PAGE 01/03

Free Text 2115

Logo

Oxygen – chart note documentation request.
Documentation is missing from your paperwork.

We need your assistance to ensure the proper paperwork is obtained to prevent the patient from experiencing insurance coverage issues or out of pocket costs.

Patient name: U Free Text – Full Name Date of birth: 9/18/24

Documentation needed

- Initial evaluation of patient within 30 days prior to starting oxygen therapy
- Diagnosis of a severe lung disease, such as COPD, diffuse interstitial lung disease, cystic fibrosis, bronchiectasis, widespread pulmonary neoplasm, or hypoxia-related symptoms that might be expected to improve with oxygen therapy are covered
- Planned course of treatment
- Other therapeutic interventions
- Results of qualifying test
- Results of prescribed therapies
- Alternative treatment measures have been tried and proven ineffective
- Medication list
- The practitioner's signature on the medical records meets CMS signature requirements

Other:
Please send medication list 11/30/19

Thank you!

Please fax the required documentation to: Free Text 9235
Free Text ny 14127

WITHOUT-PARACHUTE
Supplier Fax Form
Sent to Provider

Detail Logo

Immediate Action Needed!
Updates are required for your patient's order.
This order cannot be fulfilled until information is provided.

Patient Name: **Joey J.**
Order: **Standard Wheelchair**
Facility: **Penn Medicine**

To complete this order, go to:
fixDME.com/ihd362
Security Code: **3452**

For security purposes, this link will expire on 01/10/2020
Powered By Parachute Health

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WITH-PARACHUTE
Auto-Generated Form

- ✓ Avoid Confusion
- ✓ Improve HIPAA Compliance
- ✓ Drive Conversion – Away from Error-Prone Fax Ordering