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My Health+ by Intermountain

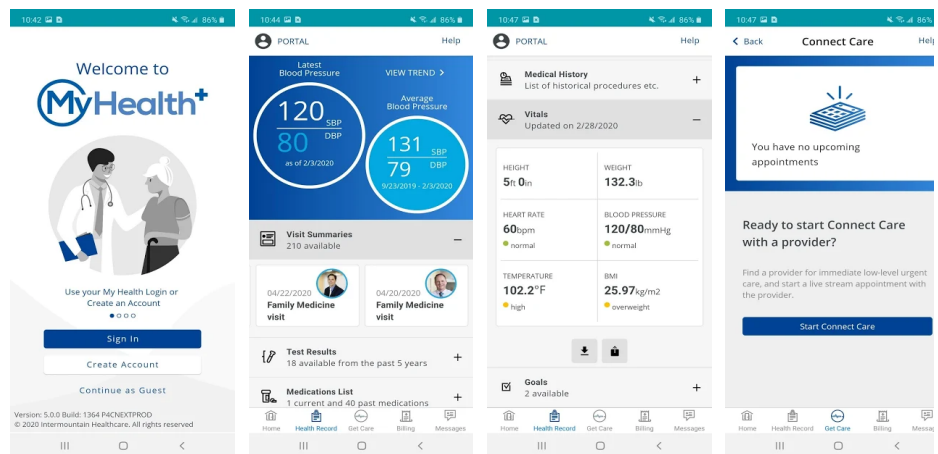
Intermountain Healthcare Medical

182

Everyone

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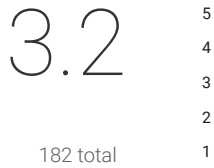
My Health+ is a personalized app by Intermountain Healthcare that brings powerful tools from across your health experience into one place. The app helps make it easier and more convenient for you to manage all aspects of your health – from booking an appointment to paying a bill.

The features of My Health+ are designed to take the complexity out of managing your health, so you and your family can spend time living the healthiest lives possible. With My Health+ you can:

- Message your providers
- Manage family appointments and book appointments online
- Easily access your health record
- View your test results and prescription history
- Pay bills in one place
- Estimate your healthcare costs (for SelectHealth members)
- Launch an online visit with your provider or Intermountain Connect Care
- Check your symptoms and get advice on next steps
- Get timely prompts for preventative care

My Health+ is an expanded and improved version of Intermountain's My Health patient portal. My Health+ is also available as a personalized web experience at intermountainhealthcare.org.

COLLAPSE



Jessica Pointon

June 27, 2020



Every time I log in... Error message "sorry we couldn't find your updates. Try again or come back in a bit!" And "An issue occurred! Sorry we couldn't find your lab results. Try again or come back in a bit!" And this was after the update that was pushed today! We are awaiting covid test results, we ...

Full Review



Intermountain Healthcare July 2, 2020

Hi Jessica - Thanks for reaching out to us. We've figured out a way to validate parental identity safely during Covid. Please call us at 801-442-5502 and we can take care of linking you to all of your children's accounts. We look forward to helping you!



DaNette Monson

June 27, 2020



The app mixes the data from all household members. It does not refresh, so for me to see newest results I have to go to a random family member then back to the one I want to see. It's a good idea, and has potential to be helpful if it were a little more user friendly and if the hospital staff would ...

Full Review



Intermountain Healthcare July 2, 2020

Hi DaNette - Thanks for the review! To get new results on our pages, "pull" the page down and release it. This causes it to pull the most recent info. If the app is mixing up family members we want to investigate that. Will you please reach out to us at 801-442-5502?



Chris Benson

July 8, 2020



Absolutely no indicators on how to access my child's information. Anything beyond the dashboard for me is poorly designed. My children's accounts should automatically be linked. If they aren't then on the screen where I should find them, instead of just "No linked accounts" how about a prompt "need ...

Full Review



Intermountain Healthcare July 9, 2020

Hi Chris - Thank you for posting...very thoughtful. We've recommended that solution to the team. --To get linked to a minor we are obligated to stringent standards; including seeing identification. We've created a virtual process if the child had a Covid-19 test. Email MyPersInfo@intermountain.co.ihc.com and ask to set up an appointment.



ryan smith

July 2, 2020



Your app is garbage. How the hell am I supposed to register and get my results if I can't even register an account? How can I get the code from my email if it resets your stupid app and I have to refill out the form that then sends another code! Whoever designed this app is a waterhead with little t...

Full Review



Intermountain Healthcare July 9, 2020

I hope no one here has hydrocephalus. But, at least we know where to go for great medical care! ***UPDATED*** - We've patched that bug and it should now allow you to register. We can walk you through the process or even validate your identity and create the account for you. Please try again or call 801-442-5502.

[READ ALL REVIEWS](#)

WHAT'S NEW

- [Enhancement] Technical Support form
- [Enhancement] Option for adults to use Symptom Checker for their dependents
- [Improvements] Help section
- [Improvements] Provider Search, Messaging and other Bug fixes

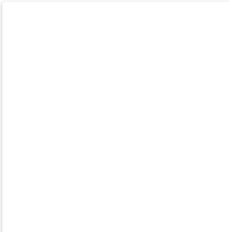
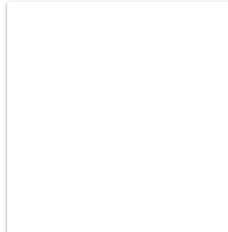
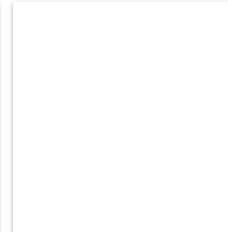
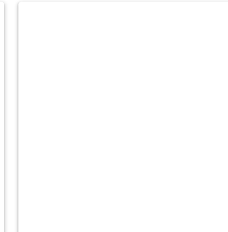
ADDITIONAL INFORMATION

Updated August 19, 2020	Size 65M	Installs 10,000+
Current Version 5.5.0	Requires Android 7.0 and up	Content Rating Everyone Learn More
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Developer
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help-myhealthplus@imail.org
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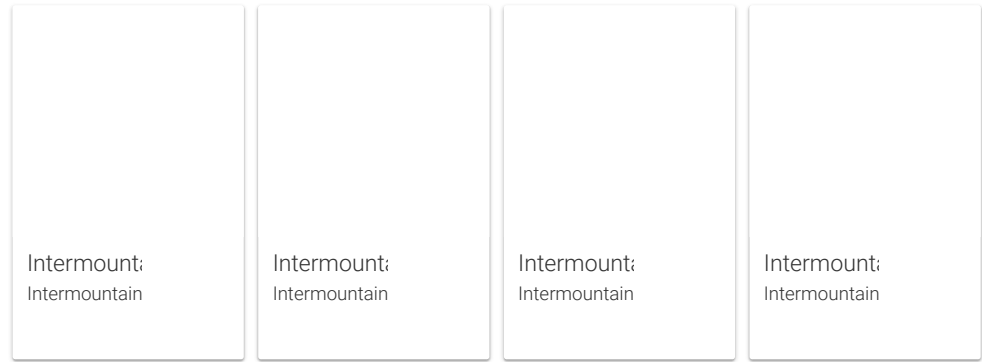
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