



Package Tracking

Ship a Package
[WebOnTrac Login](#)

ZIP Code Lookup

- Welcome Center**
- Schedule a Pickup**
- ZIP Tools**
[Rate Zones & Maps](#)
- Open a FREE Account**
- Shipping Rates**
- Fuel Surcharge**
- Drop Boxes**
- Order Supplies**
- Messenger Service**
- International Service**
- Service Updates**
- Holiday Schedule**

OnTrac Ground

Ground Shipping Just Got Faster

OnTrac Ground is the faster, more affordable alternative for regional parcel delivery in [California](#), [Arizona](#), [Nevada](#), [Oregon](#), [Washington](#), [Utah](#), [Colorado](#) and [Idaho](#)! Shipments that may take two days to deliver with National Carriers arrive next-day with OnTrac Ground. Plus, fewer fees and surcharges give you more opportunities to save and gain an advantage over your competitors.

Getting started with OnTrac Ground is easy. We have a team of IT and service professionals ready to help you transition to OnTrac Ground or integrate us into your existing shipping workflow. [Contact us to get started.](#)

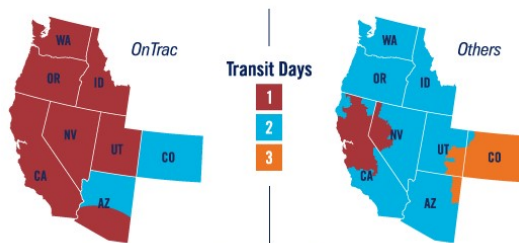
OnTrac Ground Advantages

- [Faster transit times](#)
- [Fewer fees and surcharges](#)
- [Competitive ground shipping rates](#)
- [Same rate zones as the National Carriers](#)
- [Greater dimensional divisor](#)
- [Minimal program requirements](#)
- [Money-Back Service Guarantee](#)

Faster Transit Times

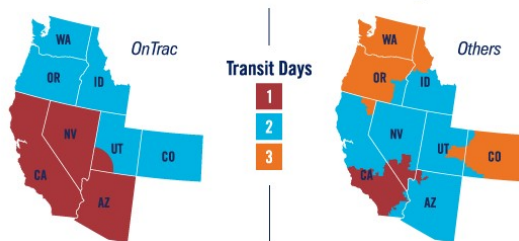
If your customers are located in [California](#), and the major metro areas of [Arizona](#), [Nevada](#), [Oregon](#), [Washington](#), [Utah](#), [Colorado](#) and [Idaho](#), you could reduce transit times by switching to OnTrac. Shipments traveling through our efficient ground delivery network arrive faster than those sent with National Carriers, giving you greater flexibility and an opportunity to better your customer's experience without the additional cost of express shipping. [back to top?](#)

OnTrac Service Network from Reno, NV



*General graphic representation. Please use our [QuickRates Tool](#) for detailed transit information.

OnTrac Service Network from Los Angeles, CA



*General graphic representation. Please use our [QuickRates Tool](#) for detailed transit information.

Fewer Fees & Surcharges

Fees and surcharges can represent a large portion of your shipping bill with National Carriers.

OnTrac keeps costs in check by implementing fewer fees and lower surcharges. [See our fee comparison.](#) [back to top](#)

2020 Fees & Surcharges	OnTrac	National Companies
Delivery Area Surcharge	\$3.50	\$4.40
Residential Delivery Fee	\$3.75	\$4.65
Extended Area Surcharge	\$5.40	\$5.40
Additional Handling	\$15.00	\$15.00
Address Correction	\$16.75	\$17.00
C.O.D.	\$15.50	\$15.50
Daily Pickups with \$50 Weekly Invoice	\$31.00	\$31.00
Daily Pickups with \$75 Weekly Invoice	\$16.00	\$15.50
Daily Pickups with \$100 Weekly Invoice	FREE	\$15.50
Declared Value Minimum Charge	\$1.05	\$3.15
Declared Value per \$100	\$1.05	\$1.10
Dimensional Weight Factor (greater is better)	166	139
Invalid, Missing, or No Account Number	\$16.40	\$17.00
Large Package Surcharge / Oversize Fee	\$100.00	\$120.00
On-Call Pickup Fee	\$6.90	\$6.90
Saturday Package Delivery	\$16.00	\$16.00
Signature Required - Adult / No Release	\$6.35	\$6.35
Signature Required - Commercial	FREE	\$5.25
Signature Required - Residential	\$5.25	\$5.25
Invalid Refund Request	\$3.00	\$3.00
Unauthorized Package	\$875.00	\$875.00

*Based on published information as of 11/29/19. National Companies' charges based on highest published or most competitive fee between leading National Delivery Companies. Other surcharges and fees may apply. Subject to change without notice.

Competitive Ground Shipping Rates

OnTrac Ground can give you faster transit times at rates similar to those offered by National Carriers. You get the benefit of next-day delivery at ground rates! [See the OnTrac Ground Service Rates.](#) [back to top](#)

Same Rate Zones As National Carriers

Switching to OnTrac has never been easier. OnTrac Ground uses the same rate zones as National Carriers, allowing you to more accurately compare fees, surcharges and transit times. [back to top](#)

Greater Dimensional Divisor

Greater is better! The OnTrac Ground dimensional divisor is 166 while National Carriers calculate on dimensional weight with a divisor of 139. Calculate the difference across all your deliveries for the year and the additional costs can be significant. Just another reason to switch to OnTrac. [back to top](#)

Minimal Program Requirements

There are no minimum shipping volumes or delivery commitments to get started with OnTrac Ground. All you need is a [WebOnTrac](#) or OnTrac Software-enabled account and a daily scheduled pickup.

For complete details, please see our [Terms and Conditions.](#) [back to top](#)

Money-Back Service Guarantee

Like all other OnTrac services, OnTrac Ground is also covered by our [Money-Back Service Guarantee](#), assuring you that we stand behind our service. [back to top](#)

Next Step

Getting started with OnTrac Ground is easy. We have a team of IT and service professionals ready to help you transition to OnTrac Ground, or integrate us into your existing shipping workflow. [Contact us to get started.](#) [back to top](#)

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