

ENCORE RECERTIFICATION PROGRAM



MAINTENANCE
FORMERLY KENT DEMOLITION TOOLS

PROTECT YOUR INVESTMENT.

Overlooking routine maintenance on any hydraulic breaker can be a costly mistake. Regularly maintained breakers upgrade your initial tool investment and decrease the likelihood of breaker failure during operation or rental. What's more, upgraded equipment will increase utilization, generating more revenue.

MAINTENANCE AS EASY AS I, II OR III.

The new **Encore Recertification Program** from FRD USA shifts the burden and expense of routine breaker maintenance onto factory-trained FRD technicians and away from overworked, understaffed service departments.

Designed to extend the life of your F-Series hydraulic breakers, the unique Encore Recertification Program offers three distinct service levels, each incorporating various maintenance options. From routine tool inspection to complete overhaul, you choose the level that best suits your needs.

ADDITIONAL PROGRAM BENEFITS

The Encore Recertification Program offers dealers and their customers even more flexibility with these additional benefits:

- Purchase one program tier, but retain the option to upgrade to the next tier while paying only for the level of service that is performed.
- Purchase any additional parts required for proper repair – without additional installation charges.

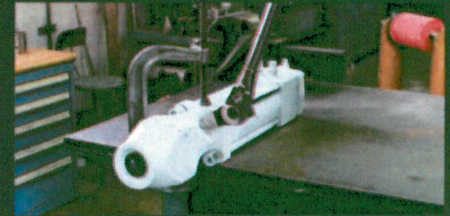
MINIMAL INVESTMENT...MAXIMUM PERFORMANCE

The Encore Recertification Program is exclusive to FRD USA dealers and their customers at a minimal cost. To request an RGA form or obtain details on program procedures, contact FRD USA today at 800-527-2282.



Encore

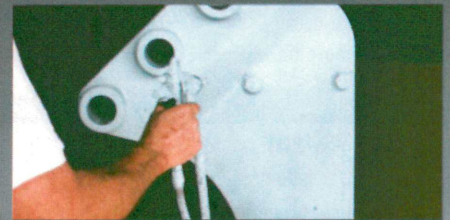
RECERTIFICATION PROGRAM



All tools are cleaned then disassembled for inspection of critical parts.



After disassembly, all parts are inspected for wear to determine replacement needs.



In tiers II and III tools are reassembled to factory specifications and re-painted.



Decals and model identification are applied prior to shipment.

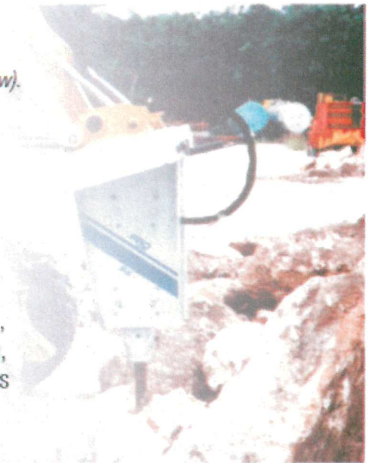
ENCORE RECERTIFICATION PROGRAM

YOU CHOOSE THE LEVEL THAT BEST SUITS YOUR NEEDS

Tier I: Offers a detailed inspection report including digital photographs complete with test firing (See #1 below).

Tier II: In addition to the inspection report, tier II includes all seals, a diaphragm, four through-bolts and related hardware. We'll even polish the piston and cylinder before reassembly. Your unit will be returned assembled with all bolts factory-torqued, all nitrogen chambers properly charged and the breaker painted and decal.

Tier III: The ultimate maintenance package, this level includes all services from tiers I and II, but adds many more features. We'll replace the thrust ring and front cover (if applicable) retainer pin(s), grease fitting, hose whips and all bushings, and provide you with a choice of one standard working steel. In addition, tier III includes a three-month limited warranty, free return freight, and eligibility for extended discounts on same type working steel (moil/chisel/blunt).



ENCORE BREAKER PROGRAM

LABOR	TIER I	TIER II	TIER III
Providing unit sent to FRD USA complete, test fire (if necessary or able) before disassembly	●	◆	■
Steam clean	●	◆	■
Disassemble	●	◆	■
Inspect breaker, generate detailed report & submit to customer/dealer before proceeding	●	◆	■
Clean for rebuild		◆	■
Polish piston & cylinder *		◆	■
Re-seal		◆	■
Replace required parts		◆	■
Reassemble & re-torque		◆	■
Recharge accumulator & backhead		◆	■
Providing unit sent to FRD USA's complete, factory test performed prior to shipment		◆	■
Prep and paint		◆	■
Re-decal		◆	■

*NOTE: Occasionally, the piston and/or cylinder are NOT able to be adequately polished before exceeding FRD USA's minimum wear limits. Be assured we will make every effort to utilize your existing components before recommending replacement.

PARTS	TIER I	TIER II	TIER III
Seal kit(s)		◆	■
Diaphragm		◆	■
Four (4) through bolts and all related hardware		◆	■
Front bushing, thrust bushing, thrust ring, front cover (if applicable)			■
Retainer pin(s)			■
Grease fitting			■
Two (2) hose whips			■
Choice of standard working steel (moil / chisel / blunt)			■

SERVICE	TIER I	TIER II	TIER III
Operators manual		◆	■
3-month warranty providing parts not replaced meet FRD USA's specifications			■
Return freight, FOB destination on domestic orders			■
Opportunity to purchase additional standard working steel of same type at extended discount			■

REMEMBER:

- ❶ In order to factory test, the breaker must be shipped with all components necessary to operate.
- ❷ You can originally purchase one tier, but advance to the next after receiving the inspection report.
- ❸ Any additional part(s) required for proper operation but not listed on the "tier" selected can be purchased at standard discount with no additional charge for installation.
- ❹ Warranty offered on tier III only when any part not meeting FRD USA's minimum specifications is purchased and replaced.
- ❺ No substitutions of parts permitted, regardless of the tier selected.
- ❻ This program may not be substituted for or is associated with FRD USA's standard warranty program.



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