



Careers

Transform your career with the company that has been transforming businesses for the past 20 years

Join Us

Services

Navigate your digital journey with our innovative technologies that empower your business



Industries We Explore

Industries We Explore

Be prepared for the future of business and technology using our wide array of industry-specific solutions



Health Care



Making healthcare efficient, effective and affordable.



Financial Services



Shaping the future of digital commerce.



Logistics



Streamline your logistics with predictive analytics and automation.



Media



Transforming digital advertising with technology and data science.



Energy



Optimize your operations with smart grid solutions.



Manufacturing



Smarter applications for smart factories.



Retail



Renew your customer experience with innovative technology solutions.



Telecom



Technology solutions for newer revenue streams.

Solutions We Offer

Our DNA is to passionately invest in building world-class technology solutions that solve real-world challenges of our clients. Our solutions redefine how businesses can modernize, innovate, and

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Our DNA is to passionately invest in building world-class technology solutions that solve real-world challenges of our clients. Our solutions redefine how businesses can modernize, innovate, and compete in the digital world



Intelligent Data Science Platform (IDSp) leverages automation, robotics, and artificial intelligence to help organizations achieve business outcomes faster and with minimal risk.

[Know More](#)



Nephele platform is a collection of best-of-breed tools that are loosely coupled in the form of a Message Bus, and an Event Correlation Engine that works together, to provide a framework for IT delivery.

[Know More](#)



UpGuard is a dynamic program which combines the expertise of our security and compliance operations team. UpGuard's total integrity management platform provides a complete IT infrastructure investigation.

[Know More](#)



SmartEdge enables you to deliver next-generation payment network that is fast, lean, low costs and allows you to accept payments through all digital channels.

[Know More](#)

||| About Us



||| About Us

A global leader in next-generation digital services and consulting

20+

Years in IT Services

4

Continents with Happy ACS
Solutions Customers

17000+

Employees Trained in Design
Thinking & Digital
Transformation

\$900

Millions in Revenue

650+

Clients (Mid-market & Fortune
1000 orgs)


||| Certifications & Partnerships



[View More](#)

Perspective

Embrace innovation to create tangible outcomes for your organization



Flutter

Featured Post

Flutter - An Evolution from Cross-platform to Multi-platform Application Development

June 3, 2020

Flutter helps develop apps for various platforms using a single language, a single

[Read More](#)

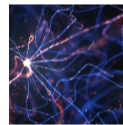


Battling a Pandemic: Artificial Intelligence and the Future of Healthcare

April 9, 2020 | Healthcare

AI can help to manage & fight disease outbreaks.

[Read More](#)



Fundamentals: Artificial Neural Networks are to Deep Learning, What Atoms are to Matter

February 26, 2020

Neural networks and deep learning

[Read More](#)



3 Challenging Microservices Transaction Management Scenarios - How to Overcome Them

December 30, 2019

Microservices transaction management made easy

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Insights

How our expertise transformed the business landscape

Case Study

[View More](#)

Insights

How our expertise transformed the business landscape

Gold Application Development
Gold Cloud Platform
Gold Data Analytics
Gold Data center
Gold DevOps
Gold Data Platform

Case Study

[View More](#)

Automated Regression Testing

Complete regression testing faster for all future releases, while using SAFe methodology

[Read More](#)

CMS Platform for Customer Engagement

Improve performance and scalability by optimizing data modeling and application code

[Read More](#)

Cloud Strategy to Minimize Processing Time

Implemented an automated solution for resource configuration, deployment, and scheduling

[Read More](#)

Data Engineering & Pipeline Management

Implemented responsive and modern front-end app

[Read More](#)

ACS Solutions Achieves Microsoft Gold Data Platform Competency

ACS Solutions bags the sixth Microsoft Gold Competency. ACS Solutions proudly announces the achievement of Gold Data platform competency from Microsoft.

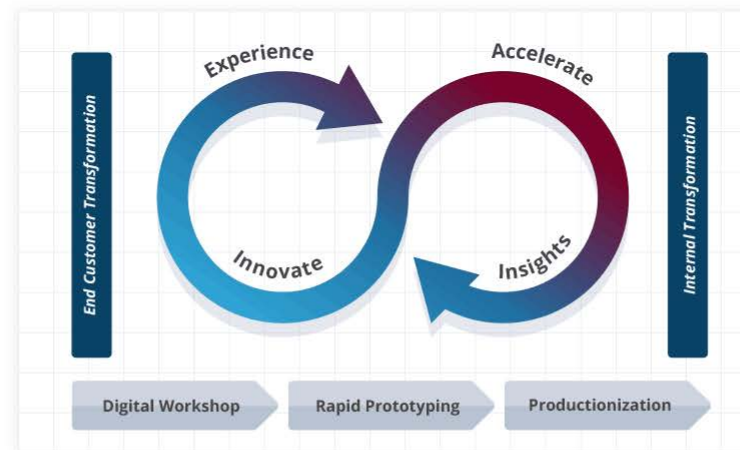
Intelligent Population Health Management

Scriptless Test Automation - the Need of the Hour

Artificial Intelligence for Retail

Digital transformation is more than just changing the underlying technology. As technology evolves, connected devices increase, experiences get interactive, and consumer expectations grow- businesses need to adapt to the Digital-first landscape by transforming their People, Processes, and Products.

Digital Framework




Digital advancements and the focus on customer-centric business models are driving change and creating new avenues of growth. Reimagine your digital ecosystem to ensure product and service quality, enhance operational efficiency, and boost profits with ACS



Our Offerings

Our digital transformation offerings are aimed at identifying gaps in your business strategy and suggesting the best technology stack to drive digital disruption, accelerate innovation, increase productivity, reduce costs, and optimize asset utilization.




Business Intelligence

Big Data

Cognitive AI

Digital Insights (Data)



Business Transformation

Agile Transformation

PMO services

Digital Consulting



Product Engineering

Digital Process Automation (RPA / IPA)

Application Refactorization

Salesforce

Cloud Enablement

Internet of Things (IOT)

API Microservices

Opensource Development

Mobility

Blockchain

Digital Innovation



| | |
|---------------------------|-------------------------|
| UI/UX Experience | Managed IT Services |
| Digital Reality | Hybrid Cloud Delivery |
| AR/VR | Customized IT Solutions |
| Digital Experience | Managed Services |
| | |
| Quality Assurance | Build-Operate-Transfer |
| Assure | Delivery Model |

Our Differentiators

Our 50+ years of experience and expertise in Agile methodology helps us reduce the time-to-market, increase efficiency, and assure security through outcome-focused partnerships with our clients. Our expertise in the latest technologies helps us implement accelerated development cycles and robust business processes.



- The expertise of 7000 man-years in Digital transformation
- Reduced time-to-market with robust business processes
- Accelerated development cycle with Agile methodology
- Enhanced performance, security & scalability
- Increased efficiency and reduced complexity with single-vendor experience
- Improved compliance and simplified maintenance by partnering with industry-leading innovators
- Reduced total cost of ownership (TCO)
- Outcome-focused partnerships

Perspective

Enhancing Patient Care with blockchain

by Akash Kapur | April 23, 2019



Upgrading healthcare services with blockchain technology

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Blockchain: What it is and How it Works

by Akash Kapur | April 17, 2019



Transform the way you operate and transact with blockchain technology

[Read More](#)

Information Security at ACS Solutions

by ACS Solutions | December 4, 2018

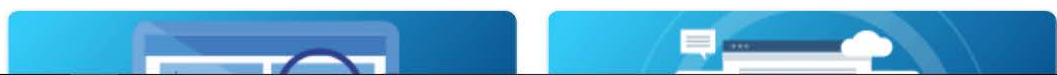


End-to-End security solutions combining domain and industry expertise

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[More Perspectives](#)

Insights



Our Offerings

Whether you are beginning to or have already started your cloud journey, a vendor-agnostic partner can accelerate your company's cloud transformation and empower your business to stay ahead of the competition. Explore our cloud offerings.

| | | | |
|----------------------------------------------------------|-------------------------------------------------------------|---------------------------------------------------------|-----------------------------------------------------------|
| Cloud Strategy Read More | App Refactorization Read More | Cloud Migration Read More | Cloud Development Read More |
| Cloud Monitoring Read More | DevOps Read More | IoT Read More | |



Cloud Strategy

A robust cloud strategy tailored to your business objectives can be the difference between creating a sustainable competitive edge in a fast-paced digital world and risking wasted investment.

Our hyper-focused cloud consulting services accelerate digital transformation with effective:

- **Cloud Vision:** We assess the cloud maturity and readiness of your current application and infrastructure portfolio, and align them with your core business objectives to design a viable way forward to cloud.
- **Cloud Value Assessment:** We determine the costs and business benefits of the various stages of your cloud journey based on reference architectures and optimal technology standard prerequisites.
- **Cloud Roadmap:** We make suitable technology (SaaS, IaaS, PaaS) selections, and plot your journey to the desired end-state.

App Refactorization

Moving IT infrastructure and applications into cloud poses essential questions for businesses about the performance of their existing software in the new environment. Software refactorization for cloud, essentially, is making your applications cloud-ready to ensure a seamless migration.

Why Refactor Apps

The transformation of outmoded, off-cloud legacy applications into modern, cloud-native applications through refactorization enables prompt deployment of new IT functionalities in addition to aiding:

- Code Portability for the Existing Codebase
- Optimal Use of Cloud-native Features
- Maximized Operational-efficiency in the Cloud
- Continuous Innovation Using DevOps and Containerization

What We Do

At ACS Solutions, we take a deep dive into your digital ecosystem, infrastructure and application workload, and offer relevant comprehensive code refactorization services including:

- Application Re-hosting
- Enterprise Integration
- Application Re-engineering
- Application Refactorization and Re-platforming



Cloud Migration

We drive faster time-to-value with our near-zero risk cloud migration offerings. Leveraging a suite of industry-proven approach, tools, and accelerators, we align your cloud ambitions with seamless result-oriented digital transformations.

Our cloud migration services include:

- Infrastructure Migration
- Data Migration
- Platform Migration
- Application Migration

Drive business agility and reduce operational costs with on-premise to cloud migration of your IT infra assets. Take an accurate, predictable, and accelerated route for complex migration needs.

Cloud Development

Our Agile cloud development services allow enterprises to build and deploy future-secure cloud-enabled applications quickly faster than ever. Attain improved scalability by leveraging our microservices, DevOps, PaaS, and containerization technologies.

We draw from our deep proficiency in combining the strengths of private, public, and hybrid clouds to engage in both enterprise-level cloud development aimed to accelerate your digital transformation journey and specialized cloud deployments that aid specific business objectives. The result – effective cloud-native applications that are platform-agnostic, robust, resilient, and secure.



Cloud Monitoring

Early detection of anomalies, atypical patterns and issues in your cloud-based assets can help take proactive measures to improve the reliability and performance of your cloud infrastructure. Consistent monitoring helps reduce the manual work dedicated to ensuring that the application is running as expected and making your MTTR more efficient. Our systematic cloud monitoring capabilities include:

- Application Performance Monitoring
- Infrastructure Monitoring
- Network Monitoring
- Database Monitoring

Our team of cloud experts works collaboratively, standardize artifacts, optimize performance, and increase availability.

DevOps

In a time, when continuous evolution is the only way to stay ahead of the curve, DevOps can bring in immense value by streamlining IT through synergizing your business, development and operation processes.

Your entire delivery pipeline can benefit from embracing a well-suited DevOps approach. It can not only improve your deployment frequency for a faster time to market, but also lower the rate of failure of new releases, and reduce the lead time between fixes, thereby accelerating your time to recovery.

As a digital-first organization, we offer valuable differentiators to help your organization derive maximum results from your digital assets. DevOps can help make simple processes dynamic and help in maximizing operational efficiency and predictability, while improving security. Our DevOps services and solutions include:

- DevOps Consulting & Advisory Services
- Configuration Management
- Automated Provisioning
- Continuous Integration, Automation & Monitoring
- Containerization & Container Orchestration



Internet of Things

IoT is connecting everything and everyone a little more conveniently and faster with each passing day. As an enterprise, unlocking and leveraging the full potential of Internet of Things requires deep understanding of the opportunities and aligning them well with your goals.

Our extensive field-knowledge allows us to tailor IoT-powered solutions that can empower you to:

- Efficiently connect and scale with ease.
- Analyze new data strategically to create actionable business insights.
- Make intelligent data-backed smart decisions.
- Integrate and transform business processes.
- Design, build, deploy and manage end-to-end IoT-backed processes.

Whether you are looking to dive into a brand new infrastructure or want IoT seamlessly integrated into your existing enterprise architecture, we can help. Serving both smart industries and enterprises, we offer:

- IoT Consultation
- IoT Solution Development
- IoT Product Development
- Vertical Applications
- IT / OT Convergence

Our Differentiators

Leverage our tools, capabilities, and unparalleled experience across cloud platforms and technologies. Allow us to handle the complexities of cloud migration and help you rapidly achieve better business outcomes.



- Dedicated CoE – An Elite Team of 500+ Trained Cloud Experts
- Certified AWS & Azure Cloud Consultants
- Our Expertise in Cloud Engagements & Migration Projects for Leading Global Enterprises
- Reusable Assets & Reference Architecture Libraries
- Full Range of Consulting, Development, Migration, Automation, Monitoring, and Integration Services

Related Services

- Digital Transformation
- Digital Experience

Featured Technology Specializations





The key to digital transformation is re-envisioning and driving change in how the company operates. That's a management and people challenge, not just a technology one.

The digital ecosystem and the processes involved are becoming increasingly complicated and intimidating. A clear understanding of the digital roadmap of your business is critical for businesses to achieve sustained growth. ACS Solutions digital consulting services help you understand your digital goals and strive to accomplish them with a laser-sharp focus on your business. We provide innovative solutions that will enhance your customer experience, add value to the enterprise, and accelerate your business and brand growth.

Our Offerings

Our digital consultants can produce high-quality results through our market-proven assessments, audits, and recommendations. We follow a tried and tested set of best practices and procedures to achieve efficient and measurable results.

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|  <p>Business Transformation</p> <hr/> <p>Read More</p> |  <p>Agile Transformation</p> <hr/> <p>Read More</p> |  <p>PMO Services</p> <hr/> <p>Read More</p> |
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Business Transformation Services

It's risky to begin a project without having a complete understanding of its scope and requirements. Comprehensive requirements are the foundation for development and testing activities and are critical to creating an accurate schedule and budget for any initiative.

Our service portfolio to transform your business includes:

- Business assessments, audits, and roadmaps
- Business and functional requirement gathering and documentation
- Templates and training for requirement gathering and documentation
- Business analysis
- RFP and contract writing services
- Business process analysis and design

Agile Transformation Services

With the constant need to adapt and respond to rapidly changing business environments, Agile methodologies have become increasingly critical for growth and stability. Organizations adopt Agile methods to improve time-to-market, reduce cost, and quickly respond to trends. Adaptive planning, evolutionary development, frequent deliveries, and continuous improvement mark the characteristics of proper Agile development.

Our Agile transformation services include:

- End-to-end Agile Advisory and Transformation Services
- Software Development
- Project Management
- Services Management

Our areas of expertise:

- Agile Transformation Strategy
- Agile Readiness and Maturity assessment
- Agile Tools assessment
- Agile Project Delivery
- Agile Program Management
- Agile CoE and PMO





PMO Services

Increase the effectiveness of project delivery through an end-to-end roadmap consisting of business analysis, validation, process improvement, and risk management. Our PMO team comprises of business project management experts.

Our offerings in the project management space:

- Management of complex IT projects
- PMO creation, including all processes, tools, and templates
- PMO maturity assessments and roadmaps
- Support for existing client PMOs
- Activation of an Agile and experienced PM workforce
- 360-degree project support from a project management team
- Indirect support through the adoption of project management methodologies, templates and tools and the provision of project execution assistance
- Education on the use of the processes, models and project workspace; coaching on individual projects and help in addressing challenging projects
- Development, maintenance, and storage of project templates and project documentation

Our Differentiators

With our expertise in digital consulting, we can help your company connect with customers and improve brand awareness across different digital channels.



What we provide:

- Improved conversion rates with needed specific customization
- Better engagement with highly interactive conversations and campaigns
- Optimized expenditure plans
- Informed decision making with digital insights



Home > Solutions

At ACS Solutions we believe that some of the toughest and most persistent business challenges can be solved through ready-to-go, easy-to-set-up/use technology solutions. Over the years, several leading enterprises have partnered with us, and continue to do so today, to solve specific problems, and we constantly deliver business value through our range of transformational IT solutions.

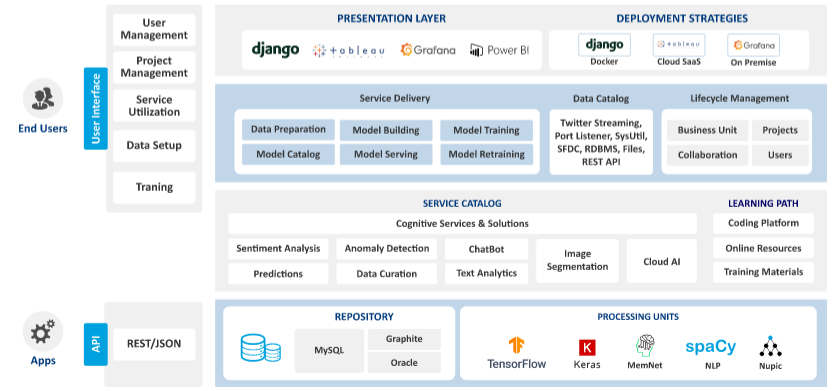


iDSP

What is iDsp?

The Intelligent Data Science Platform (iDsp) leverages automation, robotics, and artificial intelligence to help organizations achieve business outcomes faster and with minimal risk. It enables business teams to provide better digital experiences, to gain AI-driven insights for decision support, and to provide (self-)service solutions.

With iDsp, enterprises can efficiently optimize their operations – increasing revenue by decreasing cost through digitization, improved decision support, and self-service enablement solutions. Additionally, for development teams, iDsp accelerates process digitization, creation, and management of streams of cognitive models.





Data Services Empowering Intelligence Automation

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|  <p>Digitization</p> <ul style="list-style-type: none">• Information Extraction• Robotic Process Automation• Real-time Analytics• (Big) Data Lakes & Forests |  <p>Decision Support</p> <ul style="list-style-type: none">• Cognitive Analytics• Predictive Maintenance• Proactive Monitoring |  <p>DIY & Self-Service</p> <ul style="list-style-type: none">• Omni-channel Mega bots• Ad-hoc BI• Smart Automation |
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Intelligence Automation Value Proposition

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|  <p>Automotive</p> <ul style="list-style-type: none">• Vehicle Recalls Campaigns• Make/Model Sentiment Analysis• Warranty Claim Prediction• Connected Car Analytics• NHTSA Data Insights• Dealer Insights• Vehicle Transaction Predictions |  <p>Healthcare</p> <ul style="list-style-type: none">• Claims Processing• Point of Care Chat Bots• Claims Fraud Detection• Diagnostic Analysis• Patient Monitoring• Medical Assistant Bot |  <p>BFSI</p> <ul style="list-style-type: none">• Optimized Risk Profiling• Market Data Analytics• Wealth Advisory• Customer Lifetime Value• Payment Fraud Detection• Reconciliations |  <p>Sales</p> <ul style="list-style-type: none">• Lead Generation• Upsell/Cross Sale• Churn Prevention• White Space Analytics• Personalized Marketing• Recommendation Bots |
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• Vehicle Transaction Predictions



HR

- Employee Onboarding
- Productivity Bots
- Recruitment Analytics
- OKR Manager
- Total Rewards



Customer Support

- Help-desk Automation
- Cognitive Bots
- Customer Segmentation
- Voice of Customer
- Customer Service Routing
- FAQ Bots



Finance

- Invoice / Billing Inquires
- Revenue Management/Recognition
- 360 Analytics(e.g. Customer, Product, Partner, Supplier, etc.)

Key Modules of iDSp



Chat Bots



Sentiment Analysis



Anomaly Detection



Predictions



Data Curation



Image Annotation & Segmentation



Text Analytics



Re-Trainable Systems

Features

| | | | |
|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|
| Plug & Play Connect to a data source of your choice and gain insights using pre-built analytics | Cognitive Services A set of REST API for prebuilt to development team cognitive models | Project Streams Create your own analytic solutions with pre-built templates | Custom Solutions Mix & match the pre-built services to produce cognitive business applications |
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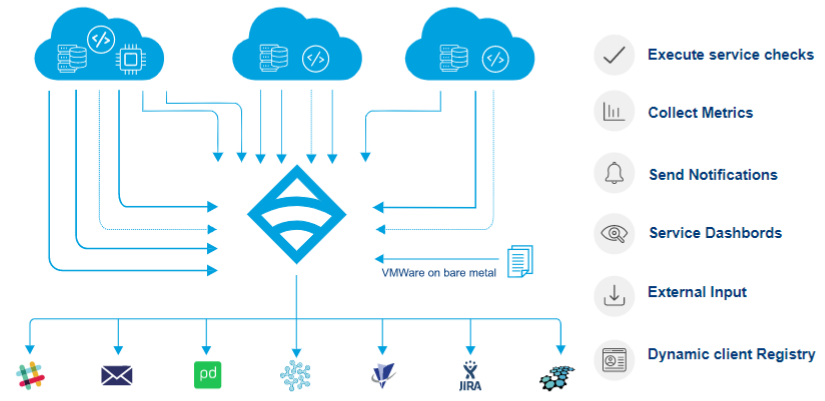
Benefits

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| REST API-based Services Analyze data using state of the art AI/predict analytics algorithms for NLP, image processing, voice processing, and get insights for sentiment analysis, anomaly detection, and chatbots. | Pre-configured iDsp reduces the burden of selecting the right model, as it comes with pre-configured models that can be trained and reskilled to reduce the overall development time. | Plug & Play Plug and play your datasets by creating projects across different business functions (finance, sales, marketing, HR) and industry verticals (Finance, Healthcare, Insurance, Retail, Automotive). | Visualization Results of the analysis are stored and fed for visualization to help CXOs gain valuable insights and make necessary decisions quicker. | Flexible iDsp is configurable, customizable and extensible as it is built on open source technologies following industry best practices. |
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Nephele

The **Nephele platform** is a collection of best-of-breed tools that are loosely coupled in the form of a message bus and an event correlation engine that works together to provide a framework for IT delivery.

Nephele is designed to enable fewer operations users to manage larger volumes of IT services with lesser risk and reduced service disruptions than current tools. It enables operators to spend more time on value-added activities, such as configuration and problem management, and less time on event and incident management.



Benefits

-  Highly scalable, distributed automated
-  Automatic incident response
-  Direct integration with popular configuration
-  Customizable dashboards

Continuous Compliance

At ACS Solutions, we understand how difficult it can be to maintain IT compliance with a wide variety of security policies and operational best practices (whether industry-standard policies like CIS or your company-defined policies). UpGuard is a dynamic program which combines the expertise of ACS Solutions security and compliance operations team. UpGuard's total integrity management platform provides a comprehensive IT infrastructure investigation.

A fully managed, policy-driven solution, UpGuard eliminates unnecessary overheads and delays associated with traditional IT compliance by delivering inspection, alerting, reporting and expert remediation at enterprise-level.

Components of Continuous Compliance

- Program Setup
- Policy Configuration
- Discovery & Design
- Policy Enforcement
- Solution Deployment
- Service Management

Features

| | | | |
|---------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
| <p>Develop the right policies and checks to align with your IT compliance policies</p> | <p>Identify & Investigate compliance gaps for proactive improvement of processes.</p> | <p>Fix & Create codes to apply the remediation in the program.</p> | <p>Manage & Fine-tune policies and targets for enhanced compliance processes.</p> |
|---------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|

Benefits



Real-time

Ensure accurate compliance and remediation with constant state of reliable security and compliance.



Increased Agility

Conveniently automate configurations to eliminate/minimize high-risk periods of non-compliance.



Proactive IT Operation

Develop reusable processes to increase reliability and automation



Higher Visibility

Get a better view of various security configurations and the ability to identify, change, fix and report.



Reduced Costs

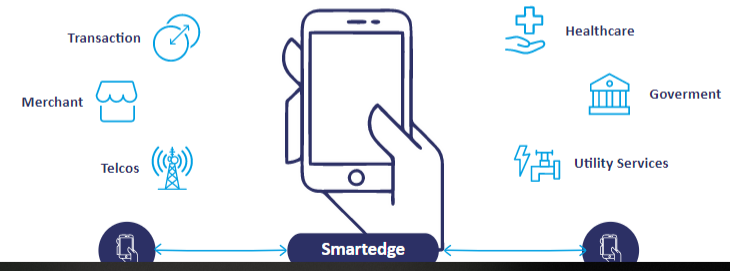
Control overheads through our effective continuous compliance program as managed service model

SmartEdge

Authorize, clear and settle electronic payments in a reliable, efficient and secure way. With our SmartEdge Platform, businesses, government institutions and financial organizations can create a branded payment network or process transactions of an existing branded payment network. It is highly configurable allowing members to rapidly build a new payment network with its own operating rules, fees/charges, and processing characteristics.

Why SmartEdge?

Our passionate team of payment experts and technologists believe in breaking the barrier in creating fast, scalable and low costs payment network. SmartEdge helps you to rapidly set up a fully digital, omnipresent, flexible and fast payment ecosystem.



SmartEdge

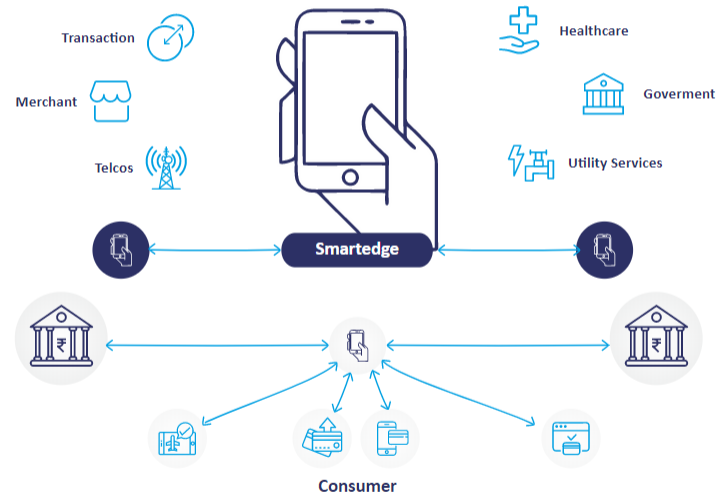
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With an aim to democratize financial services, we created SmartEdge to make financial transactions flexible and secure. It is a platform that stands out from many players in the market as we believe in incremental and continuous improvement in the following areas:

- Control and Performance
- Transaction Risk Management
- Flexibility and Customization
- Advanced Routing Services



Features



Home > Services > Cognitive AI

Artificial Intelligence and Cognitive Computing have blurred the line between the digital and physical world. Attributes that were traditionally believed to be inherently human, like observing, understanding, and learning, can now be developed in intelligent systems to deliver unprecedented value to future-ready enterprises

Our artificial intelligence and cognitive computing offerings enable organizations to build virtual assistants, advisory bots, and intuitive mobile apps designed to deliver greater business value and superior customer experience.

Our Offerings

Our deep domain expertise and flexible deployment models designed for speed at scale have created for us an ever-growing ecosystem of partners who depend on our cognitive AI services to empower their digital journey.

We help our customers develop a robust AI foundation to facilitate complex decision-making backed by AI-powered content mining, sentiment analysis, process automation, and more.

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|  <p>Machine Learning</p> <p>Read More</p> |  <p>Image and Video AI</p> <p>Read More</p> |  <p>Natural Language Processing (NLP)</p> <p>Read More</p> |  <p>Chatbots and Conversational AI (NLP)</p> <p>Read More</p> |  <p>Intelligent Automation (IPA)</p> <p>Read More</p> |
|----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|



Machine Learning

Machine learning is an indispensable technology in the digital era. As you move toward automation, ML becomes a fundamental cog in the process of equipping machines with the intelligence to not only perform repetitive and monotonous tasks but to also learn how to carry out the tasks by themselves.

ML-based solutions facilitate faster decision-making, improved productivity, and quicker anomaly detection, and reduced operational costs. Our machine learning offerings cover solutions around:

- Deep Learning
- Predictive Analysis
- Statistical Modeling
- Data Mining
- Supervised / Unsupervised Learning

Image and Video AI

Technology advancement and proliferation of user-generated data are changing the digital data landscape. Every second, a colossal amount of information gets generated and collected in the form of text, audio, video, and images. Although this creates abundant opportunities for enterprises to get into insightful data analytics, not having the right tools to leverage such massive amounts of unstructured data within an automated framework is a usual growth blocker.

Our innovative AI-powered image analytics services can resolve these bottlenecks that might be slowing you down. Our image and video AI offerings include:

- Computer Vision
- Scene Understanding
- Object Identification
- Image Tagging
- Image Processing
- Video Analytics





Natural Language Processing (NLP)

NLP helps connect the abilities of human thought process and to the possibilities of autonomous 'thinking' capability in machines. It enables digital systems to understand how people communicate. This, in turn, makes it possible for machines to read and hear human communications, interpret them, measure sentiments and uncover the important bits.

Our NLP-based solutions can help you increase customer engagement, revenue, and retention. Having a digital workforce that can consistently, unbiasedly, and accurately analyze huge amounts of language-based data, without fatigue, can be a game changer. We bring you the power to leverage the true potential of NLP and Natural Language Understanding (NLU) to:

- Analyze your social media comments, online reviews, and free-text survey responses.
- Decipher employee survey results.
- Develop smart product strategies to exceed customer expectations.
- Process, categorize, and index millions of text documents across the enterprise.

We use commercial natural language engines and platforms to deliver tools that can derive, with minimal human intervention, a nuanced and accurate understanding of human communications, that can empower you to delight your customers.

Chatbots and Conversational AI (NLP)

We specialize in developing intelligent cognitive chatbots and conversational AIs that enable businesses to consistently deliver personalized customer service across all platforms. Not only does the use of such bots dramatically reduce the risk of losing customers, it also drastically reduces human effort by simplifying processes, and performing tasks like:

- Data Acquisition
- Information Extraction
- Statistical Language Processing
- Text Mining
- Sentiment Analysis
- Machine Translation

Our high-quality AI-powered chatbots are great conversationalists, context-sensitive, and have personality traits especially designed to delight

[Know More](#)





Intelligent Process Automation (IPA)

IPA uses intelligent software systems, commonly known as 'bots,' to mimic the actions of human users. Bots can not only complete repetitive, replicable, and routine tasks quicker and with lesser chances of errors than humans, they can even learn to do them better, over time. Robots can capture and interpret IT applications to enable transaction processing, data manipulation, and communication across multiple systems.

This 'virtual workforce' created by Robotic Process Automation (RPA) is reliable, secure, cost-effective, scalable, and improves the overall effectiveness of operations while reducing costs. Furthermore, this empowers you to significantly enhance experiences throughout the customer journey by, on the one hand, radically improving efficiency, performance, and response times, while on the other freeing up your resources to do other tasks that require emotional intelligence, reasoning, and judgment.

[Know More](#)

Our Differentiators

We empower small to large enterprises to get a competitive edge in the transforming digital economy by establishing an integrated ecosystem of people, processes, and technology.



- Dedicated CoE – An elite team of requirement analysts, data scientists, and developers proficient with AI, ML, NLP, and more.
- Expertise across a broad spectrum of ML technologies and tools.
- AI services that support a range of business applications from forecasting to optimization for all major verticals.
- Experience building ML solutions for predictive analysis, sentiment analysis, production optimization, interactive chatbots, and video analytics.
- Four-step transformation methodology to fast-track digitization, standardization, and simplification of Machine Learning adoption.
- Global delivery and flexible engagement models that guarantee faster implementation.