

**CONVOY OF HOPE®**

# **U.S. DISASTER SERVICES**





## WHY WE RESPOND TO DISASTERS

Disasters seem to be occurring more frequently these days. But, Convoy of Hope's Disaster Services team has been up to the challenge, meeting the needs of thousands of disaster survivors across the United States and around the world.

So why do we care? Why do we provide food, water and emergency supplies to families that have lost their homes and everything they own? The answer is simple: We don't want people to suffer. We want to do all we can to rescue them and restore their hope.

When the world around us is tough, people ravaged by disaster need others to be at their kindest. When all is lost, survivors need friends who will demonstrate kindness and mercy through bags of groceries, gallons of water, buses filled with cleanup crews and more. Rest assured, because

of your generosity and kindness, Convoy of Hope is on the ground responding to disaster after disaster, providing hope to hurting people.

We've seen how a helping hand gives people the ability to see beyond their crisis and recapture their dreams.

Because of great friends and partners, countless families who have lost everything have been comforted by the sight of a Convoy of Hope truck filled with food and supplies coming to their aid. Thank you for caring and giving so families can smile again.

Hal Donaldson  
President



# A DRIVING PASSION TO FEED THE WORLD

Convoy of Hope is a faith-based, non-profit organization with a driving passion to feed the world. Since 1994, Convoy of Hope has served more than 85 million people worldwide. With a goal of bringing hope and help to impoverished, hungry and hurting people, Convoy aims to bring communities together during their greatest times of need. This is accomplished through six main initiatives: Children's Feeding, Women's Empowerment, Agriculture, Rural Compassion, Community Events and Disaster Services.

For more information, visit [convoyofhope.org](http://convoyofhope.org).

## DISASTER SERVICES

### HOPE IN EVERY STORM

#### PREPAREDNESS

Convoy of Hope's response team provides field and preparedness training to individuals across the country interested in disaster response.

#### MONITORING

We constantly monitor developing weather situations, earthquake activity, wildfires and other forms of natural disasters from the Operations Center at our World Distribution Center in Springfield, Missouri.

#### ASSESSMENT

We consistently send assessment teams to the field to gauge our level of response. In many instances, our teams are among the first on the ground.

#### RESPONSE

Our response team provides immediate relief following disasters through the bulk distribution of emergency relief supplies like food, water, cleaning supplies and hygiene kits.

#### RECOVERY

We organize volunteers to assist homeowners with cleanup and debris removal in the days, weeks and sometimes months following a disaster.





“In partnership with great friends, our presence in communities suffering from disasters helps families get back on their feet and enables them to start rebuilding their lives. We can’t do what we do without our partners and volunteers.”

**Stacy Lamb,**  
U.S. Response Director  
for Convoy of Hope





“We truly feel that working as full-time volunteers with Convoy of Hope’s Disaster Services team is exactly what we should do with our retirement. We feel so blessed.”

**Volunteers, Jim and Sue Aubry**

“My wife and I spent our last vacation assisting with the flood relief in Louisiana. It was such a well organized and effective way to help hurting people. It was a life-changing experience for all involved.”

**Volunteers, Mark and Jessica Duncan**

# HOPE ACROSS AMERICA

400+

CITIES  
SERVED

175+


DISASTER  
RESPONSES  
SINCE 1998

42K+

VOLUNTEERS

72M+

LBS OF  
PRODUCT  
DISTRIBUTED



Our Disaster Services team has spent countless hours assisting those affected by disasters throughout the U.S. by providing much-needed relief supplies and helping residents with debris removal and cleanup. From wildfires in California to tornadoes in Oklahoma to hurricanes on the East Coast, Convoy of Hope has driven hundreds of thousands of miles to give hope to people during their greatest time of need.



“Convoy of Hope was the first disaster relief group in our community after the flood, and they have continued to partner with us — bringing hope and encouragement to the residents of Van Buren, Missouri — two months later. I am so thankful for the team and their work.”

**Pastor Dave Truncone**

“There was such an outpouring of help after the tornado. The love from people — even strangers — who helped, was amazing. I am so thankful for Convoy of Hope.”

**Amanda, disaster survivor from Oklahoma.**

“I’m amazed at the community effort and everybody that’s coming in to help. We’re so appreciative to Convoy of Hope for what they’ve done in our community.”

**Karen, disaster survivor from Alabama.**





If you would like  
more information  
about Disaster Services,  
please contact us at

**[disasterservices@convoyofhope.org](mailto:disasterservices@convoyofhope.org)**.

Read more stories  
from the field at

**[convoy.org/blog](https://convoy.org/blog)**.

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