

# Our solutions and products

#### **Opus IVS solutions**

Opus IVS helps independent automotive shops complete repairs fast with a unique combination of licensed OEM software, aftermarket diagnostic solutions and live repair guidance from OE brand-specific master technicians, who can remote directly to vehicle computer systems. Powered by Drew Technologies, Opus IVS' innovative solutions include:

# **Opus IVS products**

# **IVS 360**

Get support to diagnose, repair and OE-scan the most complex vehicles fast with live repair guidance from OE brandspecific master technicians who remote directly to the vehicle.

# DrivePro™ES

Have the confidence to repair the most intelligent vehicles with OE-licensed diagnostic software, remote programming, OE pre-/post-scanning and calibration—all connected in real time to factory-trained, remote experts.

# RAP® 2

Program intelligent vehicles with hassle-free, remote-assisted flash programming services, backed by DrewTech's market-leading J2534 expertise with wider coverage than any other system available.

# $\mathbf{DriveCrash}^{\mathsf{TM}}$

Verify whether intelligent vehicles are safe to drive after a collision with the only OE-endorsed pre-/post-repair scanning tool to integrate wide OE coverage, on-demand QuickScan, remote programming and calibration with live repair guidance from master technicians.

- Small to medium independent automotive shop owners
- · Technical experts within independent automotive service shop networks
- · Automotive technicians

- · Collision repair shops
- · Insurance companies
- · Automotive technicians



#### IVS 360 in a sentence

**IVS 360** gives technicians the confidence to repair the most complex vehicles fast with live repair guidance from OE brand-specific master technicians

# For when we need to describe what we do in one succinct sentence

#### Features and benefits

With IVS 360, you can repair the most complex vehicles fast by remotely adding an OE brandspecific master technician to your team:

- Factory-trained master technicians helping you service all major US, Asian and European vehicle brands
- Seven call centers with over 100 remote experts live repair guidance Monday thru Friday including late evenings and Saturdays.
- Our team of experts remote directly into vehicles so they can see the same data you can

#### Key features and benefits to highlight where relevant, for example in web copy

### What we do

**IVS 360** helps independent automotive shops repair complex vehicles by remotely adding an OE-trained master technician to their team. Opus IVS' experts remote in real time directly to vehicle communication systems to diagnose, program and calibrate vehicles. This eliminates the uncertainty, giving repair shops the confidence to get the most complex vehicles back on the road safely and fast.

A standard paragraph summarising the proposition. While the paragraph is not customer facing, the messaging can be used to inform web copy, sales conversations and brochures.



#### DrivePro™ in a sentence

**DrivePro™** gives technicians the confidence to repair the most complex vehicles fast with OE-licensed diagnostic software, remote programming, and calibration—all connected in real time to factory-trained, remote experts.

# For when we need to describe what we do in one succinct sentence

#### DrivePro™ supporting narrative

As vehicles become more technologically advanced, they need intelligent vehicle support to keep them on the road safely.

As advanced driver assist systems (ADAS) expand and manufacturers move towards self-driving vehicle technology, most components are now connected to software. Jobs as routine as replacing a windshield or wheel alignment involve specialized diagnostic and reprogramming tasks.

Independent automotive workshops find it hard to maintain the model-specific training they need to keep pace across multiple vehicle brands. Many are falling behind in their ability to service complex vehicles on their own. They need support to help them keep work in their shops and keep pace with OE-franchised dealerships, who receive software updates directly from car makers.

As automation progresses towards fully driverless vehicles, **DrivePro<sup>TM</sup>** eliminates the uncertainty, giving repair shops the confidence to get the most complex vehicles back on the road safely and fast.

#### Features and benefits

With DrivePro™, you can repair the most complex vehicles fast and get them safely back on the road:

- IVS 360 support from over 100 OE brand-specific experts who remote directly into vehicle communication systems so they can see the same data you can
- OE-licensed diagnostics identifies the root causes of issues for all major US, Asian and European vehicle brands
- Built-in remote programming hassle-free, remote-assisted flash programming for complex vehicles
- Rugged automotive-grade tablet with built-in software is easy to use and more affordable than buying software directly from OEMs allowing you to maintain profitability.

### What we do

DrivePro™ helps independent automotive workshops repair complex vehicles fast. Unlike competitor solutions, DrivePro™ combines OE-licensed diagnostic software, remote programming, and calibration with live support. Through DrivePro™ Opus IVS, OE brand-specific technicians can connect in real time directly to the vehicle. This eliminates the uncertainty, giving repair shops the confidence to get the most complex vehicles back on the road safely and fast.

Key features and benefits to highlight where relevant, for example in web copy

For when we need to

give a rationale

A standard paragraph summarising the proposition. While the paragraph is not customer facing the messaging can be used to inform web copy, sales conversations and brochures.



#### DriveCrash™ in a sentence

**DriveCrash**<sup>TM</sup> helps collision repair shops verify whether complex vehicles are safe to drive after a collision with OE pre-/post-repair scanning, comprehensive in-depth scanning using OE-approved technology, remote programming, and calibration—all connected in real time to OE brand-specific master technicians.

# For when we need to describe what we do in one

# DriveCrash<sup>™</sup> supporting narrative

As vehicles become more technologically advanced, they need intelligent vehicle support to keep them on the road safely. As advanced driver assist systems (ADAS) expand and manufacturers move towards self-driving vehicle technology, most components are now connected to software. Collision damage, from dents to battery problems to broken glass, can trigger diagnostic trouble codes in the vehicle's electronic systems. These can't be found (or resolved) without pre- and post-repair diagnostic scans.

Independent collision repair shops find it hard to maintain the model-specific training they need to keep pace across multiple vehicle brands. Many are falling behind in their ability to repair complex vehicles on their own. They need support to keep work in their shops and keep pace with OE-franchised dealerships, who receive software updates directly from car makers.

As automation progresses towards fully driverless vehicles, **DriveCrashTM** eliminates the uncertainty, giving collision repair shops the confidence to get the most complex vehicles back on the road safely and fast.

#### Features and benefits

With **DriveCrash™**, you can get vehicles safely back on the road after collisions:

- OE pre-/post-repair scanning comprehensive in-depth scanning performed by our factory-trained technicians using OE-approved technology, identifies diagnostic trouble codes (DTCs) on all major US, Asian and European vehicle brands
- IVS 360 service connects our factory-trained experts to the vehicle who remote directly to vehicle communication systems so they can see the same data you can
- On-demand QuickScan so you can scan vehicles yourself in minutes and get an early assessment of the issues
- Built-in Remote Assisted Programming (RAP) hassle-free, remote-assisted flash programming for complex vehicles
- Rugged automotive-grade tablet with built-in software is easy to use

#### What we do

**DriveCrash™** helps collision repair shops verify whether intelligent vehicles are safe to drive after a collision. It's the only OE-endorsed pre and post-repair scanning tool to integrate wide OE coverage, on-demand QuickScan, remote programming and calibration with live repair guidance from OE brand-specific master technicians.

Key features and benefits to highlight where relevant, for example in web copy

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