



Experience Excellence.

MCSDirect



MCSDirect is a proprietary software designed to offer the most efficient and economical electronic document management system in the industry. It is designed to streamline the entire process from initial ordering through digital delivery. In addition, MCSDirect provides an array of valuable tools to improve document management in order to save you time and money reviewing records and transcripts.

How it Works:

directorder

Our online ordering system provides auto-fill features, access to our database of record providers, as well as the library of our custom HIPAA compliant authorization forms. Authorization forms can be completed, scanned, and attached during the ordering process.

Benefits Include:

Access critical documents and records in seconds

24 hours a day, 7 days a week

Easy-to-use, secure web based system

Supports high-volume record procurement

Search

Powerful, intelligent features to locate exactly what you need

Collaborate

Share and work on documents with multiple

Our online ordering system provides auto-fill features, access to our database of record providers, as well as the library of our custom HIPAA compliant authorization forms. Authorization forms can be completed, scanned, and attached during the ordering process.

directstatus

Statuses of all requests are available online, which allows you to view all notes and phone calls regarding your requests. You may search and alter your requests using your file number, claim number, or claimant name. Status updates are communicated electronically by your designated MCS Representative.

directdocs

Once the records are obtained, our Quality Control Department will check them thoroughly and provide you with our Quality Guarantee, assuring completeness and accuracy. All records are scanned to a PDF or TIFF format and hosted in our secure repository where you can do the following:

- Review
- Print
- Bookmark
- Tag
- Highlight
- Annotate
- Redact
- Bates Number
- OCR
- Download
- Personal foldering system
- Allow access to authorized experts

Search
Powerful, intelligent features to locate exactly what you need

Collaborate
Share and work on documents with multiple parties at the same time

Manage
Easily update and integrate new records and information

Submit Records Request

Schedule a Deposition

Login to MCS Direct

Register for MCSDirect