

Fairview Specialty Pharmacy

Specialty Service, Designed for You

You have selected a physician who is a specialist — it also makes sense to choose a pharmacist who is a specialist in your medication needs. Fairview pharmacists have unique training and experience and work exclusively with people who are prescribed specialty medications.

Insurance coverage

We are the exclusive specialty pharmacy for **PreferredOne**, **UCare** and **ClearScript*** members, and a preferred specialty pharmacy for **BlueCross BlueShield** and HealthPartners members. We can fill prescriptions for all Medicare Part D plans and for patients who have Medicaid insurance.

UnitedHealthcare Coverage: We are an in-network specialty pharmacy for UnitedHeathcare members who have prescriptions from Fairview hospitals and clinics, HealthEast hospitals and clinics, Fairview Physician Associates, and University of Minnesota Physicians.



Call us and we will verify if your insurance allows you to fill a prescription at our pharmacy. Call 612-672-5260 or 1-800-595-7140 (toll-free).

Part of your care team

We function as part of your care team, which allows us to make sure you are achieving the best outcomes from you medication therapy. We'll work together with your physician to monitor your medications and assist in your care plan. We manage a full spectrum of specialty conditions including:

- Asthma
- · Anemia/neutropenia
- · Ankylosing spondylitis
- · Crohn's disease
- · Cystic fibrosis
- · Enzyme replacement therapy
- Fertility Services
- · Growth deficiency
- · Hemophilia/von Willebrand's disorder





Specialty Pharmacy

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Contact Fairview Specialty Pharmacy

Fairview Specialty Pharmacy 711 Kasota Ave. SE Minneapolis, MN 55414

Phone: 612-672-5260 Toll-free: 800-595-7140 Fax: 866-347-4939

On-site prescription pick-up

Mon-Fri: 8 a.m. - 4 p.m. (CST) Sat: Closed Sun: Closed

Call center phone support

Mon-Fri: 8 a.m. - 7 p.m. (CST)
Sat: 8 a.m. - 4 p.m. (CST)
Sun: Closed
Specialty pharmacy patients have
24-hour phone access to a
pharmacist.

Fairview Specialty Pharmacy provides personal medication

- · Hepatitis C
- · Hereditary angioedema
- · High cholesterol
- HIV
- · Immune disorders/IVIG
- · Juvenile idiopathic arthritis
- · Lysosomal storage diseases
- · Multiple sclerosis
- · Oncology
- · Phenylketonuria (PKU)
- Psoriasis
- · Psoriatic arthritis
- · Pulmonary arterial hypertension
- · Rare or orphan conditions
- · Rheumatoid arthritis
- · Respiratory syncytial virus (RSV)
- · Transplant
- · Ulcerative colitis

Personal attention

We will work with you one-on-one, every month, to ensure you are able to take your medication as your physician prescribed and to achieve the best outcomes and quality of life. Our pharmacists are always available to talk anytime you have a question or concern. When you call, a person will answer your call, not an automated system.

Convenience

You will receive a reminder call once a month before refills are due so your specialty medication is ready when you need it. We can also fill your other prescription and over-the-counter medications, consolidating them for convenient delivery.

Delivered with care

No matter where you live, we'll make sure you get your medications when you need them. We can also deliver to your work or travel destination. We deliver at no extra charge.

- Throughout the continental U.S., packages are shipped overnight in unmarked, temperaturecontrolled packaging to your home, workplace, doctor's office or other location of your choice.
- For patients in the Twin Cities Metro area, we use a courier service. Patients can also pick up their prescription at our Specialty Pharmacy headquarters at 711 Kasota Avenue, Minneapolis.

Your advocate

You will be assigned your own Patient Financial Advocate, an expert in specialty medication billing who is available to answer your questions. Billing for specialty medications can be complicated, but our experience in this area enables us to help you receive the most benefit from your insurance and

management services to patients with chronic medication needs. We help you take your medications correctly and make the process simple and convenient.

Proud partner of University of Minnesota Medical Center

Pharmacy Patients' Bill of Rights Board of Pharmacy Contacts



News & Stories

Symdeko™ Now Available from Fairview Specialty Pharmacy for Cystic Fibrosis Treatment

Taltz® Now Available from Fairview Specialty Pharmacy for Plaque Psoriasis and Psoriatic Arthritis Treatment

Home Care Accreditation for Fairview Specialty Pharmacy and Fairview Home Infusion

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health care dollar.

What our customers are saying

"Thank you all for treating me as though I'm the only patient you have. You all have been so very helpful and patient."

"Thank you so very much for taking such good care of me and all my medication since my transplant."

"I have never had the pleasure of dealing with such kind, considerate and caring people. Every person I talked to over the past 14 months has been so pleasant and gone beyond the call of duty. Thank you goes out to all...words are all I can give you, but they are from my heart."

"I have had nothing but great service from the Fairview Specialty Pharmacy. Keep up the great work. Thank you!"

"I've used your service for a year and am very pleased. Everyone is so kind and ready to answer any questions and the medicines come when I expect them. Thanks!"

"Great service!"

Refills

Main Refill Line: Call 612-672-5260 or 1-800-595-7140 (toll-free)

Transplant Program Refills: Call 612-617-3700 or 1-855-257-0942 (toll-free)

One of our representatives will need to speak with you before we can ship a refill of a specialty medication.

*Clearscript offers clients the option of providing their own specialty pharmacy services.

Login **Patient Resources** For Professionals Learn More Bill Pav Billing & Financial Services Careers About Us 24/7 appointment scheduling: 1-855-FAIRVIEW (1-855-324-7843) Classes & Events Continuing Medical Education Leadership Team My Chart or Request an Appointment OnCare Medical Records Credentialing Legal General: 1-800-824-1953 Patient Education Library Employer Solutions News & Stories Patient Billing: 1-888-702-4073 Clinical Trials Newsroom Our Community Commitment To provide feedback or share a concern, Pre-Register For A Hospital Visit Research Privacy visit Patient Relations Senior Services Volunteering Get Involved Make a gift to the Fairview Foundation or volunteer your time **GIVE NOW** the Law. We comply with applicable Federal civil rights laws and Minnesota laws. We do not discriminate against, exclude or treat people © 2019 Fairview Health differently because of race, color, national origin, age, disability, sex, sexual orientation, gender or gender identity. Please see our Fairview Patients' Bill of Rights or Services. All rights If you speak another language, assistance services are available to you free of charge. Call 1-612-273-3780. Persons with hearing or speech disabilities may contact us via their preferred Telecommunication Relay Service. العربية Tiếng Việt 繁體中文 አማርኛ ខ្មែរ 한국어 Español Soomaali Русский Oroomiffa Hmoob Francais ကညီ