BMC Support News   Education Discounts and Special Offers   View All News ›

Search BMC Support

Search BMC Support   🔍   ❓

Manage Your Cases ›

Submit cases and track progress.

Documentation ›

Access online technical documentation.

Product Downloads ›

Find the latest product downloads, patches, and installation tools.

Ask the Community ›

Share insights, solve problems, and exchange ideas with your peers.

Support Videos ›

View support video solutions.

Supported Products ›

Find product support status, lifecycle dates, and migration options.

Product Compatibility ›

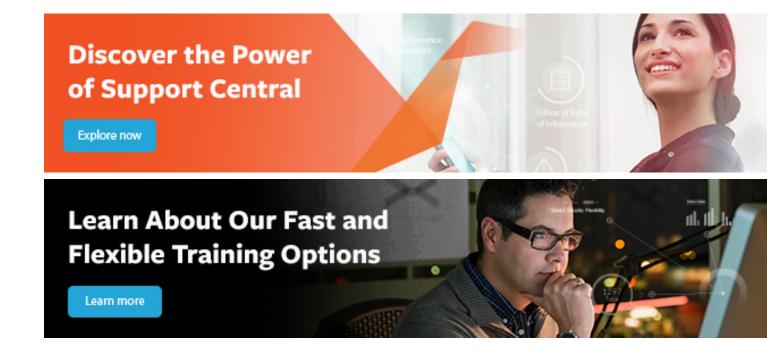Check if your products are supported on specific platforms and databases.

Get Training ›

Choose among role-specific training and certification classes.

Product Support ›

Everything you need on one page.

Discover the Power of Support Central

Explore now

Learn About Our Fast and Flexible Training Options

Learn more

3 Easy Steps to Get Started with Support

1) Create Your Support Login

You'll need your Support Contract ID and PIN to complete the process.

Manage Your Support Profile ›

2) Visit BMC Communities
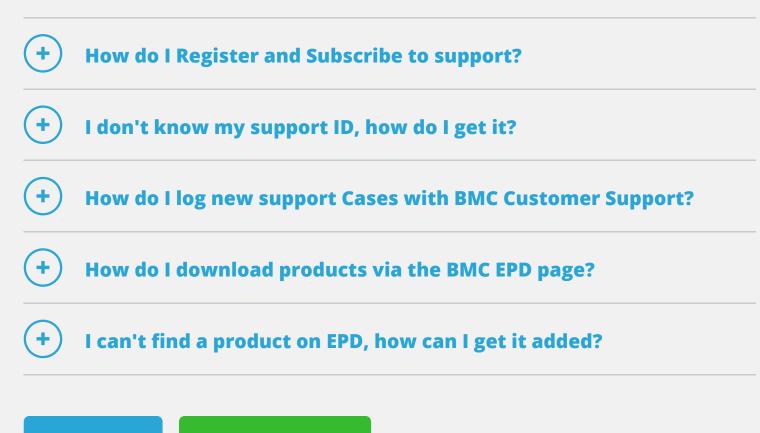
Sign up for an account and join the conversation!

Visit Communities ›   Register Now ›

3) Explore BMC resources

Start with the Support Central User's Guide / PDF

New Customer Orientation ›

Common Support Questions

⊕   **How do I Register and Subscribe to support?**

⊕   **I don't know my support ID, how do I get it?**

⊕   **How do I log new support Cases with BMC Customer Support?**

⊕   **How do I download products via the BMC EPD page?**

⊕   **I can't find a product on EPD, how can I get it added?**

View All FAQ ›   Ask the Community ›

Navigating Support Central (1:56)

Learn how to navigate Support Central

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Run and Reinvent

Contact
Free Trials
Legal
Privacy Policy
Update my preferences
Application Security
Cookie Consent   Cookie Consent