

FOUR CLOUDS™ OUTBOUND

ROBUST RISK MITIGATION DIALING SYSTEMS TO MANAGE OUTREACH

Rooted in a compliance-focused approach, Four Clouds provides cutting-edge risk management and on-demand scalability.

[REQUEST DEMO](#)

INDUSTRY LEADING TCPA RISK MITIGATION

Manage today's regulatory requirements in a cost-effective and sustainable way utilizing the LiveVox Four Clouds™ systems. Built with four separate, risk-mitigation focused dialing systems, our cloud-based solutions meet your specific business requirements with the appropriate levels of efficiency and risk mitigation.

LEVERAGE COMPLIANCE CONTROLS AND PERFORMANCE INSIGHT ACROSS THE FOUR CLOUDS

Each system is equipped with key CPFB and FDCPA focused compliance controls such as Contact Attempt Limits, Do Not Contact, Time Zone settings, and more. LiveVox Four Clouds also provides robust reporting and call recording capabilities for all dialing systems to ensure high performing, risk-mitigation focused campaigns.

FLEXIBILITY TO MEET YOUR BUSINESS NEEDS

LiveVox's Four Clouds is built to provide contact center leaders with the ability to adapt to the unique and changing demands of your business. Being based in the cloud, our four unique dialing systems—Human Call Initiator (HCI), Preview AI, Manual, and Automatic—can individually scale on-demand to address business fluctuations.

KEY BENEFITS OF FOUR CLOUDS

<p>COMPLIANCE CONTROLS</p> <p>Provides compliance controls on the four outbound systems, helping to address key CPFB concerns.</p>	<p>IMPROVED OPERATIONS</p> <p>Achieves significantly improved contact rates by leveraging key cloud-enabled capabilities.</p>	<p>CORE CONTACT CENTER</p> <p>Retains LiveVox's core contact center risk mitigation and reporting features within each system.</p>	<p>ADAPABILITY</p> <p>Provides the flexibility to quickly update and scale, leveraging a cloud-based architecture.</p>
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[DOWNLOAD BROCHURE](#)

SUCCESS STORY: HOSPITALITY OUTREACH

"The first 3-4 days after implementing LiveVox we were setting records—we boosted our outbound call volume significantly and tripled productivity."

—VP of Customer Contact Operations

[READ THE SUCCESS STORY](#)

<p>SEE FOUR CLOUDS IN ACTION YOURSELF</p> <p>For the full picture of what LiveVox can do for you, set up our in-depth Four Clouds demo.</p> <p style="text-align: center;">REQUEST DEMO</p>	<p>LATEST NEWS IN COMPLIANCE</p> <p>Dialer's Calling System Ruled Not an Autodialer »</p> <p>"Point and Click" Dialing System Ruled Not an Autodialer »</p> <p>With Second Decline Ws, Seller Solidifies Prior Missions Victory</p> <p>Establishing Dialing System is TCPA Compliant »</p>	<p>GET A TCO ANALYSIS</p> <p>Want to know how a cloud solution will affect your cost? Set an appointment to run our TCO calculator with our team.</p> <p style="text-align: center;">REQUEST CONSULT</p>
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