

Maintenance and Support

Introduction

Now that you have successfully completed your Saperion installation and have it up and running, we would like to use this chapter to present useful tips for care and maintenance. These include all tasks after implementing Saperion that you can perform as an administrator. These may arise when you intend to change the installation, to expand it or to optimize operation.

Data Transfer

This chapter explains how you can transfer data, for example database tables and documents, across systems. The following options are available:

- Import and export scenarios (CSS)
- Document export (in original format)
- Exchange of data media
- Export index tables (CSF)

Import and Export Scenarios (CSS)

You can import and export database tables and documents in Saperion as CSS files. In contrast to export in CSF format (see the chapter "CSF Export" below), CSS files include not only index data, but also the associated documents as individual SDL files.

CSS export of a results list or of any folder is available at any time as file type "Scenario".

Note

During CSS import, the parameters A (Append) and I (Insert) are not evaluated.

After an import using a scenario, restart all servers and clients. In this way new files copied onto the directory are registered in the Saperion system.

SDL Files

SDL files (in previous versions AIF files) are a Saperion file format for compressed storage of any document.

The SDL format in Saperion has two meanings. One is as described just above for storing folders. The other is also an internal BITMAP format.