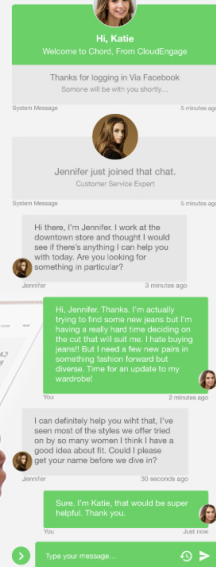


Web push: Instant geo-targeted alerts to your customers. No app required.
Try it yourself

Personalization Meets AI In An Agent Driven Live Chat Experience

Strike a Chord with your customers.

Request a Demo



Chord Live Chat Is The First Of Its Kind

Connect with Context™

Chord is the first ever agent-driven live chat module for web and mobile that combines artificial intelligence with advanced personalization. No other live chat product takes advantage of what can be learned about customers through authentic conversation to create individual profiles that enhance the customer experience. As agents interact with shoppers who are getting to know your brand, artificial intelligence is behind the scenes getting to know them too. Through the customer journey, the website updates in real-time, delivering the most accurate and immediate personalization possible.

Chord's Advanced Personalization Capabilities

Content Tailored To Fit Perfectly

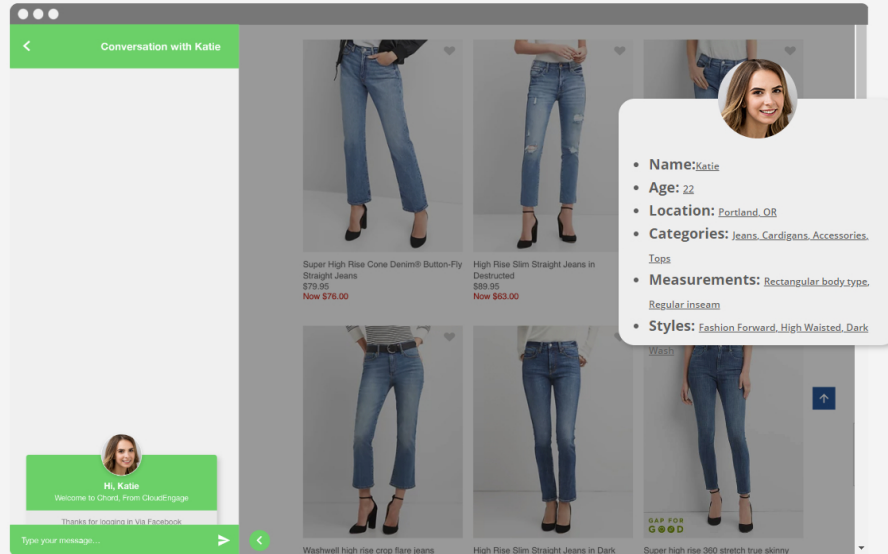
Request a Demo



See Chord In Action

“Good Talk.”

The demo experience below shows you some of Chord's advanced capabilities. As the agent provides the best possible customer service, Chord and CloudEngage provide the best possible user experience through truly tailored personalization. On the left, you see the agent's view of the conversation, and on the right, you see an example of how artificial intelligence is building out Katie's unique profile. Below, you'll get to see how the website experience has changed to appeal to Katie's preferences.



[See The Result](#)

Find out why leading brands choose CloudEngage to be their omnichannel personalization partner.

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